

Courtney Pendleton

Chief Operating Officer

Michigan Department of Licensing and Regulatory Affairs

Full Biography:

Courtney Pendleton serves as Chief Operating Officer of the department. Courtney oversees the Bureau of Construction Codes (BCC), the Bureau of Community and Health Systems (BCHS), the Bureau of Professional Licensing (BPL), the Bureau of Survey and Certification (BSC), the Corporations, Securities, and Commercial Licensing Bureau (CSCL), the Michigan Unarmed Combat Commission (MUCC), the Office of Communications, and the Regulatory Effectiveness Office (REO).

Prior to her role as Chief Operating Officer, Courtney served as a LARA deputy director, deputy operations officer, equity and inclusion officer, and transparency liaison. She also has over 25 years of experience working for the State of Michigan and has held positions in the Department of Treasury, the Department of Health and Human Services, and the Office of Children's Ombudsman.

Courtney earned an associate degree in travel and tourism from Lansing Community College, and a bachelor's degree in management from the University of Phoenix. She earned a certification in executive women in leadership from Cornell University.

Condensed Biography:

Courtney Pendleton serves as Chief Operating Officer of the Michigan Department of Licensing and Regulatory Affairs. In this role, she oversees the daily operations of the state agency responsible for licensing and regulating nearly two million individuals and entities across various professions and industries. Courtney previously served as a LARA deputy director, deputy operations officer, equity and inclusion officer, and transparency liaison. She has also held positions at the Michigan Department of Treasury, Michigan Department of Health and Human Services, and the Office of Children's Ombudsman. Courtney earned an associate degree in travel and tourism from Lansing Community College, a bachelor's degree in management from the University of Phoenix, and a certification in executive women in leadership from Cornell University.

Contact Information:

LARA-Media@michigan.gov

