



UI Tech and Data Control,
TECH AND Modernization

*OUR VISION: We provide
Internal and External
customers with knowledge
and support of UIA's
automated systems.*

January 07, 2015

MARVIN Phone vs. MiWAM Contact Report

October-December - 1st Quarter (FY) 2015

Total MARVIN Contacts	Calls to MARVIN (Lai Pang)		MiWAM_MARVIN (Executive Dashboard)	
682,261	144,711	21%	537,550	79%