



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

November 29, 2021

*Sent via: Electronic Email*

To: Honorable Members of the Michigan Senate Regulatory Reform Committee, the Economic and Small Business Development Committee, and the Appropriations Subcommittee for Licensing and Regulatory Affairs, and;

To: Honorable Members of the Michigan House of Representatives Regulatory Reform Committee, the Commerce and Tourism Committee, and the Appropriations Subcommittee for Licensing and Regulatory Affairs and Insurance and Financial Services.

From: Marnie Triemstra, Interim Director  
Office of Policy and Legislative Affairs  
Department of Licensing and Regulatory Affairs

Attached is a summary of the Fiscal Year 2020/2021 results for application processing for the Department of Licensing and Regulatory Affairs. The report is enclosed and is also available on the department's website at [www.michigan.gov/laralegreports](http://www.michigan.gov/laralegreports).

The results encompass reports required by the following statutes:

**Bureau of Construction Codes**

2004 PA 269 Amendments to the Elevator Safety Act

**Bureau of Professional Licensing**

2004 PA 264 Amendments to the Occupational Code

**Corporations, Securities & Commercial Licensing Bureau**

2004 PA 260 Amendments to Professional Investigator Licensure Act

2004 PA 270 Amendments to Private Security Business and Security Alarm Act

2004 PA 276 Amendments to the Forensic Polygraph Examiners Act

2004 PA 264 Amendments to the Occupational Code

**Liquor Control Commission**

2004 PA 266 Amendments to the Liquor Control Act

If you have any questions regarding these reports, please contact the Office of Policy and Legislative Affairs via phone at (517) 241-4580 or email at [LARA-LegislativeContact@michigan.gov](mailto:LARA-LegislativeContact@michigan.gov).

*Enclosures*

**Department of Licensing and Regulatory Affairs  
Application Processing 2020-2021  
Bureau of Construction Codes**

<b>Occupation</b>	<b>Statutory Reference</b>	<b>Processing Timeframe</b>	<b>Applications Processed Timely</b>	<b>Renewals Processed Timely</b>	<b>Applications Denied</b>	<b>Not Issued Timely</b>	<b>Amount Refunded for Noncompliance</b>
Elevator Contractor	1967 PA 227	90 Days	3	100	0	0	\$0.00
Elevator Permits - Installation	1967 PA 227	90 Days	647	N/A	0	0	\$0.00
Elevator Permits - Alteration	1967 PA 227	90 Days	1,986	N/A	0	0	\$0.00
<b>Bureau Totals</b>			<b>2,636</b>	<b>100</b>	<b>0</b>	<b>0</b>	<b>\$0.00</b>

Notes:

**Department of Licensing and Regulatory Affairs  
Application Processing FY 2020-2021  
Bureau of Professional Licensing**

<b>Occupation</b>	<b>Statutory Reference</b>	<b>Processing Timeframe</b>	<b>Applications Processed Timely</b>	<b>Renewals Processed Timely</b>	<b>Applications Denied</b>	<b>Not Issued Timely</b>	<b>Amount Refunded for Noncompliance</b>
Accountancy Firms	2004 PA 264	90 Days	77	1,205	0	0	\$0.00
Appraisal Management Companies	2004 PA 264	90 Days	12	17	0	0	\$0.00
Barber College	2004 PA 264	90 Days	4	2	0	0	\$0.00
Barbershop	2004 PA 264	90 Days	106	173	0	9	\$720.00
Collection Agency	2004 PA 264	90 Days	0	534	0	0	\$0.00
Cosmetology Establishment	2004 PA 264	90 Days	1,395	1,605	0	86	\$4,300.00
Cosmetology School	2004 PA 264	90 Days	10	26	0	0	\$0.00
Hearing Aid Dealers	2004 PA 264	90 Days	12	0	0	0	\$0.00
Personnel Agency	2004 PA 264	90 Days	18	17	0	0	\$0.00
Real Estate Broker	2004 PA 264	90 Days	519	2,247	0	157	\$14,984.00
<b>Bureau Totals</b>			<b>2,153</b>	<b>5,826</b>	<b>0</b>	<b>252</b>	<b>\$20,004.00</b>

Renewals: The Bureau does not have the technology to identify the processing time for renewal applications, however, the renewal process is highly automated and licensees renewing on-line or by mail are issued a license within ten business days unless they are incomplete. Renewal applications placed on hold (do not automatically generate because they did not meet criteria to renew) are reviewed within 30 days of receipt and incomplete notices are mailed.

**Department of Licensing and Regulatory Affairs  
Application Processing FY 2020-2021  
Corporations, Securities and Commercial Licensing Bureau**

<b>Occupation</b>	<b>Statutory Reference</b>	<b>Processing Timeframe</b>	<b>Applications Processed Timely</b>	<b>Renewals Processed Timely</b>	<b>Applications Denied</b>	<b>Not Issued Timely</b>	<b>Amount Refunded for Noncompliance</b>
Professional Investigators	2004 PA 260	90 Days	91	330	0	0	\$0.00
Security Guard	2004 PA 270	180 Days	66	155	0	0	\$0.00
Security Alarm	2004 PA 270	180 Days	47	169	0	0	\$0.00
Polygraph Examiners	2004 PA 276	90 Days	6	99	0	0	\$0.00
Funeral Home	2004 PA 264	90 Days	42	381	0	0	\$0.00
			0	0	0	0	\$0.00
			0	0	0	0	\$0.00
			0	0	0	0	\$0.00
<b>Bureau Totals</b>			<b>252</b>	<b>1,134</b>	<b>0</b>	<b>0</b>	<b>\$0.00</b>

Renewals: The Bureau does not have the technology to identify the processing time for renewal applications, however, the renewal process is highly automated and licensees renewing on-line or by mail are issued a license within ten business days unless they are incomplete. Renewal applications placed on hold (do not automatically generate because they did not meet criteria to renew) are reviewed within 30 days of receipt and incomplete notices are mailed.

**Department of Licensing and Regulatory Affairs  
Application Processing FY 2020-2021  
Liquor Control Commission**

<b>Occupation</b>	<b>Statutory Reference</b>	<b>Processing Timeframe</b>	<b>Applications Processed Timely</b>	<b>Renewals Processed Timely</b>	<b>Applications Denied</b>	<b>Not Issued Timely*</b>	<b>Amount Refunded for Noncompliance</b>	<b>Amount Discounted (15%) for 2020-2021 Renewals</b>
All MLCC Applications & Renewals	2004 PA 266	90 Days	4,780	21,458	225	27	\$7,690.00	\$390.00
<b>Bureau Totals</b>			<b>4,780</b>	<b>21,458</b>	<b>225</b>	<b>27</b>	<b>\$7,690.00</b>	<b>\$390.00</b>

Notes:

\*The "Not Issued Timely" column includes 20 applications and 7 renewals.