

# Balancing Safety while Honoring Resident Rights

Bureau of Community and Health Systems

**Spring 2025**

**Joint Provider Surveyor Training**

Registration Brochure

**Lansing Center**

333 E. Michigan Ave.

Lansing, MI 48933

**April 22, 2025**

Registration Deadline:

April 11, 2025



This activity will be submitted to the Wisconsin Nurses Association for approval to award contact hours. The Wisconsin Nurses Association is accredited as an approver of nursing continuing professional development by the American Nurses Credentialing Center's Commission on Accreditation. This activity will also be submitted to the National Association of Long-Term Care Administrator Boards (NAB) for approval to award Nursing Home Administrators (NHA) continuing education credits; and the NASW-Michigan Social Work Continuing Education Collaborative for social work CE hours.

**[Michigan.gov/LongTermCare](https://Michigan.gov/LongTermCare)**

## SCHEDULE

### REGISTRATION AND CONTINENTAL BREAKFAST

8:00 – 8:45 A.M.

### WELCOME/UPDATES

8:45 – 9:00 A.M.

#### BUREAU UPDATE

- **Heather Hosey, RN, BSN**, Division Director, Health Facility Licensing, Permits and Support Division, Bureau of Community and Health Systems
- **Marlon I. Brown, DPA**, Director, Department of Licensing and Regulatory Affairs

### PLENARY ONE

9:00 – 10:15 A.M.

#### 'HAMBURGERS AND HEROIN' – DRUG ABUSE IN NURSING HOMES

A panel of experts - a regulator, provider, and law enforcement- will share insights and perspectives related to resident rights and facility practice regarding illicit substance use among residents in nursing homes. Illicit drug use has always been present in communities, however it is increasingly becoming a topic of discussion as the population in LTC gets younger and older drug users enter into LTC facilities. The goal of the session is to provide awareness and solutions to handle challenging situations and events.

- **Stacey Goodman-Hall, MSN, RN**, Manager, Detroit-South, Long Term Care Division, Bureau of Survey and Certification
- **Cassandra Fuller, LNHA, BA, CDP**, Administrator at Heritage Manor
- **Marc Moore**, Detective First Lieutenant, Task Force Section Commander, Michigan State Police

### BREAK

10:15 – 10:30 A.M.

### PLENARY TWO

10:30 – 11:45 A.M.

#### LEGIONELLA RESPONSE COORDINATING WITH LOCAL AND STATE AGENCIES

This session will identify the steps in dealing with legionella outbreaks - contacting state and local health departments and other regulatory agencies (EGLE, OSHA, LARA), initiating testing and mitigation, and caring for residents during the outbreak. It will also cover the requirements of a water management plan and options for mitigating legionella including flushing, disinfection, as well as ongoing onsite treatment.

- **Andrea Wiggins, BS**, Engineering Manager, Health Facilities Engineering Section, Bureau of Community and Health Systems
- **Jacob Reece, MPH, REHS/RS**, Legionella Epidemiologist, Michigan Department of Health and Systems
- **Brian Roulier, CIH**, Industrial Hygiene Manager, Consultation Education and Training Division, Michigan Occupational Safety and Health Administration
- **Evan Huckins, BS**, Environmental Engineer, Drinking Water and Environmental Health Division, Michigan Department of Environment, Great Lakes, and Energy
- **Matt Bolang**, Director/Health Officer, Livingston County Health Department
- **Juan Luis Marquez, MD, MPH**, Medical Director, Washtenaw County Health Department, Livingston County Health Department
- **Darsheen Sheth, MBBHS, MPH**, Program Manager-Communicable Diseases, Detroit Health Department
- **Scott Withington, MS, REHS/RS, HHS**, Environmental Health General Manager, Detroit Health Department

### LUNCH

11:45 – 12:30 P.M.

## PLENARY THREE

12:30 - 1:45 P.M.

### COLLECTIVE POLICY FOR INFECTION PREVENTION AND CONTROL: RESIDENTS, FAMILIES AND STAFF

This session addresses challenges to incorporating input from residents and families and staff into infection prevention and control policies and presents some opportunities to improve policy development and implementation based on research and practical experience.

- **Lori Frank, PhD**, Senior Advisor, Research Initiatives, WHAM - Women's Health Access Matters, Senior Research Fellow, National Alliance for Caregiving
- **Niki McGuire, MAED, BSN, RN**, MDRO Containment Unit Manager, Emerging Infection Division, Michigan Department of Health and Human Services
- **Salli Pung**, State Long Term Ombudsman, Michigan Long Term Care Ombudsman Program, Michigan Elder Justice Initiative
- **Jana Broughton, BA, MA, NHA**, Quality Consultant, Superior Health Quality Alliance

## BREAK

1:45 - 2:00 P.M.

## PLENARY FOUR

2:00 - 3:30 P.M.

### DIGNITY OF RISK IN A RISK AVERSE INDUSTRY: RECOGNIZING RESIDENTS' RIGHT TO MAKE CHOICES

The presentation will discuss the importance of honoring resident preferences to promote dignity and quality of life while identifying and informing residents of the risks associated with their choices. The presentation will also provide guidance for facilities to mitigate potential risks and document resident preferences that pose health/safety risks.

- **Jennifer Belden, MS, CPXP, HEC-C**, Director, Bureau of Survey and Certification
- **Alison Hirschel Esq.**, Director and Managing Attorney, Michigan Elder Justice Initiative
- **Nicole Shannon, JD**, Systemic Advocacy Attorney, Michigan Elder Justice Initiative
- **Kahli Zietlow, MD**, Clinical Assistant Professor of Internal Medicine and Associate Fellowship Director - Geriatrics, Michigan Medicine, University of Michigan
- **Leslie Dubin, LMSW, ACSW**, Clinical Social Worker Geriatric Inpatient Consultation Team, University of Michigan - Michigan Medicine
- **Salli Pung**, State Long Term Care Ombudsman, Michigan Long Term Care Ombudsman, Michigan Elder Justice Initiative





# REGISTER TODAY

[Michigan.gov/LongTermCare](https://Michigan.gov/LongTermCare)

## Joint Provider Surveyor Training

Early Registration Fee: \$180.00  
through March 28, 2025

Registration Fee: \$200  
If registered between  
March 29, 2025 to April 11, 2025

No refunds will be given for cancellations.  
Substitutions can be completed online.

## PAYMENT METHODS

VISA, Mastercard or Discover are accepted **OR** checks can be made payable and mailed to:

State of Michigan/BCHS/JPST  
P.O. Box 30664  
Lansing, MI 48909

## CONTINUING EDUCATION & EVALUATION INSTRUCTIONS

- Certificates given: nursing contact hours, nursing home administrator credits, Michigan social work credits, general participation credit.
- Please address any questions about continuing education credits to [evelyn@teamngage.com](mailto:evelyn@teamngage.com) or [sydney@teamngage.com](mailto:sydney@teamngage.com). You will receive a response within one business day.
- Attendees will complete CE evaluations and download their certificate(s) through the conference platform. Instructions for using the conference platform will be included in a "Know Before You Go" e-mail.

## SPECIAL NEEDS ACCOMMODATIONS ARE AVAILABLE

If you have any registration questions or special needs or concerns regarding program access or your participation in the program, contact Marie Kone-Hadden at [LARA-BCHS-Training@Michigan.gov](mailto:LARA-BCHS-Training@Michigan.gov) or 517-643-7813. Please ask in advance so we may respond to your individual needs.

Register at [Michigan.gov/LongTermCare](https://Michigan.gov/LongTermCare) under Joint Provider Surveyor Training. General questions can be directed to Marie Kone-Hadden at [LARA-BCHS-Training@Michigan.gov](mailto:LARA-BCHS-Training@Michigan.gov) or by calling 517-643-7813.

## VENUE INFORMATION

Lansing Center  
333 E. Michigan Ave.  
Lansing, MI 48933

Complimentary parking is available at the Lansing Center Parking Lots (#19, #20, #21, & #37). If the parking lot is full, you may park at the North Grand Ramp (NGR). [Click here for Map.](#)

**PARKING VALIDATION:** Upon entrance at either lot, you will take a parking ticket. You must bring that ticket with you to the JPST conference parking table. Staff will validate your parking. When departing, you will insert the validated ticket as payment.

## ACCOMMODATIONS

Block rates for the conference are not available, however there are two hotels located near the Lansing Center for your convenience.

[DoubleTree by Hilton Lansing](#) located at 111 N. Grand Ave., Lansing, MI 48933. The hotel is adjacent to the Lansing Center and walking distance to several area attractions such as the State Capitol and Lansing Lugnuts. Their phone number is 517-482-0188.

[Courtyard By Marriott-Lansing Downtown](#) located at 600 E. Michigan Ave., Lansing, MI 48912. The hotel is walking distance to the Lansing Center, 0.4 miles or about 7 minute walk. Their number is 1-888-861-8331.

State Employees - Please work with your manager to make appropriate travel arrangements and follow appropriate LARA travel regulations.

## FREQUENTLY ASKED QUESTIONS (FAQ)

**Q) Does JPST use a conference platform?**

**A)** Yes, JPST will utilize a conference platform in which attendees will check-in, complete the individual session evaluations and the conference evaluation. All must be completed to receive continuing education certificates. Please note that the check-in button will appear on the agenda icon and at the session's scheduled start time. It cannot be accessed prior. (Example: You can't check-in for a 8:40 a.m. start time at 8:30 a.m.) Instructions for the conference platform will be included in a "Know Before You Go" e-mail.

**Q) Is there a late registration option for JPST?**

**A)** No. All registrations must be received by April 11, 2025.

**Q) I registered online but was not given an option to pay by credit card. How do I pay?**

**A)** The payment process has changed. Following registration, you will receive an e-mail with instructions for payment. Credit card payment must be received within three business days of the payment instructions.

For additional FAQ's [click here.](#)