

Bureau of Community and Health Systems & Bureau of Survey and Certification

Joint Provider Surveyor Training: Be Prepared

**Tuesday, September 26, 2023
Live Webinar – 8:30 a.m. – 12:00 p.m.**

Continuing Education (CE): Three types of CE credits have been applied for:

- **Nursing Home Administrator:** 3.00 hours
- **Social Work:** 3.00 hours
- **Nursing:** 3.00 contact hours

You will need to use our event platform to access zoom links, education handouts, check-in to each educational session, and complete session and conference evaluations throughout the day. Session check-ins and evaluations are required to receive CE credits.

Accessing the Event Platform:

To access the event platform from your smartphone, tablet or PC's web browser use the following URL: <http://app.resultsathand.com/ngage> or you may also you download the My Ngage Event mobile app

If you choose to access the event platform through the mobile app, search for the My Ngage Event in your App or Google Play Store.

To download the event platform through your Google Play or App store:

- Search for the My Ngage Event app
- Locate the app and download
- Tap the Sign in button and type in the email address used for registration
- Create a passcode and hit Set Passcode
- Click on the Events icon and find the icon for the Spring 2023 Joint Provider Surveyor Training
- Select the event
- You will find the check-in buttons for sessions by selecting the session under the Agenda Icon
- Evaluations are found under the Evaluations Icon

Requirements for Successful Completion

In order to receive credit for successful completion of educational sessions the following items are required:

- Attendance at one or more sessions, demonstrated by checking in through the event platform. Please note, check-in begins at the start of the session, not before.
- Completion/submission of a session evaluation form via the virtual platform
- All session evaluations must be completed through the event platform by Tuesday, October 10 to earn credit for attending this training.

If you have questions about the virtual platform or how to earn credit for attending the training? Email Katy at katy@teamngage.com.

Additional Continuing Education Information

Who Should Attend

Michigan long term care providers and surveyor staff.

Desired Outcome

For participants to gain new knowledge and strategies to further the shared goal of health, safety and quality of life for long term care residents. This outcome will be assessed by an evaluation question.

Objectives

At the end of the educational session, participants should be able to:

- Describe the structure and priorities of the Bureau of Community and Health Systems as they relate to the content presented.
- Identify the frequent Life Safety survey citations.
- Describe how Fire Safety Training and Exercising the Fire Plan will reduce the number of Life Safety survey citations.
- Recall a case scenario which is an example of the lack of Fire Safety Training.
- Define Root Cause Analysis.
- Describe when/how to conduct a root cause analysis for a fall event.
- Identify key contributive factors when reviewing a fall.
- Identify regulations related to fall prevention.
- Evaluate outcomes from using root cause analysis.

Educational Credit Information

Financial Disclosure -

No planners or faculty have any financial relationships (with companies whose primary business is producing, marketing, selling, re-selling, or distributing healthcare products used by or on patients) that are relevant to the content of this educational activity.

Nursing Contact Hours Approval statement:

This nursing continuing professional development activity was approved by the Wisconsin Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation. WICEAP-0364

Michigan Social Workers Approval statement:

*This course is approved by the NASW-Michigan Social Work Continuing Education Collaborative
Approval Number: 082923-01*

Nursing Home Administrators Approval statement:

This program has been approved for Continuing Education for 3 total participant hours by NAB/NCERS—
Approval # 20240925-3-A96337-DL (Distance learners)

Special Needs

If you have needs under the Americans with Disabilities Act, please contact Tammy Bagby at Lara-bchs-training@michigan.gov or (517) 243-9351 in advance of the webinar.