





Spring 2019 Joint Provider Surveyor Training

Bureau of Community and Health Systems

Devos Place Convention Center 303 Monroe Avenue, NW Grand Rapids, MI 49503

Tuesday, April 9, 2019

■ Check-In: 8:00 a.m.

■ Program Begins: 8:45 a.m.

■ Early check in available Monday, April 8, from 5–7p.m.

Registration Deadline: March 26, 2019



Lake Superior
Quality Innovation
Network
MICHIGAN | MINNESOTA | VIISCONSIN

MetaStar, Inc. is an approved provider of continuing nursing education by the Wisconsin Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation. MetaStar's Provider Number: 0186-008. MetaStar provides the contact hours for this activity in a joint provider agreement.





AGENDA AT A GLANCE JOINT PROVIDER SURVEYOR TRAINING



Tuesday, April 9, 2019

Tackling Challenges through Engagement and Prevention

8:00 - 8:45 a.m. REGISTRATION Secchia Lobby

8:00 - 8:45 a.m. BUFFET BREAKFAST Steelcase Ballrooms A & B

8:45 - 9:00 a.m. WELCOME & BUREAU UPDATE Steelcase Ballrooms A & B

Larry Horvath, Director, Bureau of Community and Health Systems (BCHS)

9:00 - 10:30 a.m.

The Fun Theory: Transforming Dementia Care
Steelcase Ballrooms A & B
Through Engagement Technology

Juliet Kerlin, MA, Gerontology, Director, Program and Research Partnerships, It's Never 2 Late

10:30 - 10:45 a.m. BREAK

10:45 a.m. - 12:15 p.m.

Infection Prevention and Control

Steelcase Ballrooms A & B

- Dr. Kara Jacobs Slifka, MD, MPH, Medical Officer, Centers for Disease Control and Prevention
- Noreen Mollon, MS, CIC, Infection Prevention Consultant, Michigan Department of Health and Human Services

12:15 p.m. - 1:00 p.m. LUNCH

Steelcase Ballrooms A & B

1:00 - 2:15 p.m.

Nurse Aide Investigations

Steelcase Ballroom C

- Jim Wiggins, BA, Manager, Nurse Aide Section, BCHS
- Jason Scheeneman, JD. Administrative Law Specialist, BCHS

■ Rationale & Strategies for Reducing Antipsychotic Use

Steelcase Ballroom D

- Julie Ann Banister, BSN, RN, Clinical Quality Consultant, MPRO
- Tom Bissonnette, MS, RN, Nurse Consultant & Trainer, BCHS

Human Trafficking

Grand Gallery Rooms

 Andrea Rocafort, MSN, RN, CPEN, TCRN, Registered Nurse, DeVos Childrens Hospital & Kent County Human Trafficking Task Force



"Going Green" No paper packets, handouts or flash drives will be provided. You may download the presentations at: michigan.gov/LongTermCare under Joint Provider Surveyor Training beginning April 1, 2019.



AGENDA AT A GLANCE JOINT PROVIDER SURVEYOR TRAINING



Tuesday, April 9, 2019

Tackling Challenges through Engagement and Prevention

2:15 - 2:30 p.m. BREAK

2:30 - 3:45 p.m.

Investigations by Facilities

Steelcase Ballroom C

- Cheryl Howlett, MS, BSN, RN, Manager, BCHS
- Amy Sells, MHA, NHA, Administrator, Spectrum Health
- MI-POST (MI Physician Orders for Scope of Treatment Form)

Steelcase Ballroom D

- Cathy Sunlin, RN, MS, NHA, VP Regulatory & Quality Service, Health Care Association of Michigan (HCAM)
- Barbara Smith, LBSW, MS, NHA, Director of Post-Acute Network, Burcham Hills and ingham County Medical Care Facility
- Involuntary Transfer or Discharge

Grand Gallery Rooms

- Michelle Roepke, BS, MT (ASCP), Director Federal Survey and Certification Division, BCHS
- Andrea Moore, BS Health Services Administration, State Licensing Coordinator, BCHS

3:45 p.m. Conference Ends

Continuing Education and Evaluation Instructions

- Certificates available: Nursing contact hours, Michigan NHA credits, Michigan Social Work credits, General Participation Certificates.
- Please address any questions about continuing education credits to continuing-ed@metastar.com.
 You will receive a response within one business day.
- An email will be sent to all participants within 3-5 business days of the conference with instructions for completing the online CE evaluation. Please follow the directions and use the link provided in the email.
- Within 4-6 weeks after the online evaluation timeframe has ended, an email with your certificate(s) will be sent to those who have completed the evaluation process. Late submissions will not be accepted.
- MetaStar, Inc. is an approved provider of continuing nursing education by the Wisconsin Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.
- Please click here for complete continuing education information.



JOINT PROVIDER SURVEYOR TRAINING



Tuesday, April 9, 2019

DeVos Place, Grand Rapids, Michigan

REGISTER TODAY at michigan.gov/LongTermCare under Joint Provider Surveyor Training

Fee:

\$100 by March 26, 2019 \$125 after March 27- April 3, 2019

Payment Methods:

Visa, Mastercard or Discover or make checks payable to: State of Michigan, Community and Health Systems/JPST P.O. Box 30664, Lansing, MI 48909 Please attach a copy of your registration form with your check.

No refunds will be given for cancellation. Substitutions can be completed online.

VENUE AND ACCOMMODATIONS

DeVos Place Convention Center is located at 303 Monroe Avenue NW, Grand Rapids, MI 49503.

Parking vouchers will be provided to participants who park at the following locations only: The DeVos Place Ramp (H) or Government Center Ramp (J). To view parking options go to: https://www.michigan.gov/documents/lara/JPST Grand Rapids Parking 643948 7.pdf

OVERNIGHT ACCOMMODATIONS

Amway Grand

187 Monroe Ave. NW, Grand Rapids, MI 1-800-253-3590 • \$136 + tax per night Event name-Spring JPST 2019

Reserve by March 9, 2019 to receive special rate



Holiday Inn Grand Rapids Downtown

310 Pearl St. NW, Grand Rapids, MI 1-888-465-4329 • \$109 + tax per night Event name-Spring JPST 2019

Reserve by March 18, 2019 to receive special rate



SPECIAL NEEDS

If you have any registration questions or special needs and concerns regarding program site access or your participation in the program, contact Tammy Bagby at **LARA-BCHS-Training@michigan.gov** or 517-335-4084. Please inquire in advance so we may respond to your individual needs.

Register at www.michigan.gov/LongTermCare under Joint Provider Surveyor Training. Questions can be directed to Tammv Baqby at LARA-BCHS-Training@michigan.gov or by calling 517-335-4084.