



Presenter Biographies

Penny Bliss, RN

Administrator

The Villa at West Branch-Villa Health Care

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My experience includes 18 years at The Villa at West Branch in multiple roles such as charge nurse, in-service nurse, infection control nurse, and Director of Nursing. I then left to fulfill my career path as a Registered Nurse for the next 18 years working for corporate management companies as Regional Nurse Consultant /Regional Nurse Manager, with two years as a Corporate Director of Clinical Operations. Those 18 years of experience included multiple buildings in states across the Midwest to the East Coast. This provided me with a vast amount of experience to all aspects of the industry, including improving the care of residents in post-acute care, assisted living and Skilled Nursing/Rehab facilities. Over the span of my career my educational advancements included my Associates degree in nursing, self-study and exam for NHA, legal nurse consulting course with certification. In March of 2015 I completed the course/ certification requirements of the National Council of Certification Dementia Practitioners.

In December of 2013 I embraced the opportunity to return as the Administrator where my Long Term Care Career journey began as a Licensed Practical Nurse so many years ago.

Teri Dyke, RN, MSN, CIC

Director, Health Facilities, Permits, and Support Division

Bureau of Community and Health Systems

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Teri has worked with the Hospital Section of the Health Facilities Division since August of 2010, where she started as a Healthcare surveyor. In Feb 2013, she became the Hospital Section Manager, responsible for coordinating Michigan's Federal Certification for Hospitals, Ambulatory Surgical Centers, and End Stage Renal Dialysis Facilities. Previously, Teri worked at Sparrow Health System for 20 years and worked as the TB Educator and Infection Control Nurse consultant for Michigan Department of Health and Human services from 2001 until 2010.

Sue Ann Guildermann, RN, BA, MA

Director of Education

Empira, Inc.

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Sue Ann Guildermann has over thirty five years' experience providing education, leadership and consultation to non-profit and for profit long term care organizations. Sue Ann is a Registered Nurse with a BA and MA in communication and adult education. She currently designs and produces educational seminars and conferences for Empira, a consortium of 24 skilled nursing facilities in Minnesota.

For the last six years, she has created educational programs for both the management and direct-line staff to assist in the implementation of a national and state quality improvement grant. The purpose of this grant was to reduce resident falls in skilled nursing homes. In January 2012, Empira's Fall Prevention program was awarded the Minnesota Commissioner of Human Services, Circle of Excellence Award for "their contributions to the wellbeing of human services clients." Sue Ann is currently executing a recently awarded three-year grant to eliminate sleep fragmentation and sleep deprivation in their Empira members' nursing homes.

Sue Ann has edited, designed and written educational manuals, printed materials and videotapes. She has taught at the University of Minnesota in the School of Public Health.

Linda J Keilman, DMP, GNP-BC

**Assistant Professor, Gerontological Nurse Practitioner
Michigan State University, College of Nursing**

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Dr. Linda Keilman has been a nationally certified Gerontological Nurse Practitioner (GNP) since 1989 and teaching nursing since 1983. Prior to becoming a nurse, Dr. Keilman was an elementary school teacher with degrees in education (Concordia University in Ann Arbor, MI and Concordia University in River Forest, IL). After teaching for a number of years, she decided to earn nursing degrees from Lansing Community College, Michigan State University, and Oakland University. She has been teaching at Michigan State University in the College of Nursing since 1992. Since becoming a GNP, Dr. Keilman has combined teaching with practice, scholarship and community service. She has worked in a variety of health care settings including: Geriatric Assessment Center, Internal Medicine, GNP Managed Clinic in low income housing, Home Care, Hospice/Palliative Care, Continence Center, Senior Health, Long-Term Care, Sub-Acute Rehabilitation, a Continuing Care Retirement Community, and Parish Nursing. For the past 7 years, Dr. Keilman has been practicing in long-term care. Dr. Keilman is a nationally known expert on gerontology and a frequently invited speaker to conferences and workshops.

Kathleen Lavich, RN

Senior Clinical Quality Consultant

MPRO

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Kathleen Lavich has over 35 years' experience as a registered nurse working in: quality improvement; nursing homes as an Assistant Director of Nursing/In-Service Educator and as a Director of Nursing; home health care as a visiting nurse, Clinical Manager and Branch Director; hospice management; insurance medical review, and hospital critical care and ED. Kathleen has obtained certifications as a Certified Professional Manager, Hospice and Palliative Care Nurse, Certified Home Care Coder, and as a Legal Nurse Consultant. Kathleen is currently a Senior Clinical Quality Consultant on the Nursing Home team at MPRO.

Cedric Libiran

Section Manager, IT & FOIA

Bureau of Community and Health Systems

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Worked in the Certificate of Need Program as an analyst and with the Nurse Aide Registry. Spent four years as a Quality Assurance Analyst in the Division of Licensing and Certification Mental Health Services Section which performed certification surveys for Intermediate Care Facilities for Individuals with Intellectual Disabilities (ICF/IID). Has supported the State and Federal software for reporting of health facility licensing and certification survey data for over 24 years. Currently the Manager of the IT & FOIA Section supporting all Bureau of Community and Health Systems staff and coordination of software development.

Heather McInchak, RN

Healthcare Surveyor

Bureau of Community and Health Systems

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24 years' experience as a Registered Nurse and Management oversight in Long Term Care Organizations.

Heather has been working as a Healthcare Surveyor for the past 6 (six) years. She had trained her colleagues on the Regulations regarding the Ventilator Dependent Resident and remains a valuable resource on the Regulations and how they apply to the Ventilator Dependent Resident. She had mentored new hired employees as they begin their process to becoming Healthcare Surveyor.

As a Director of Nursing (DON), she was vigilant in Staff/Resident supervision and implementing measures to reduce falls in the Long Term Care setting.

Eileen Mikus, MS, RD, CDE

Section Manager, White Pine Team, Gaylord Office

Bureau of Community and Health Systems

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Eileen received her Bachelor of Science from University of Michigan and her Master of Science in Nutrition from Tufts University in Massachusetts. She has thirty years of experience as a clinical dietitian and Certified Diabetes Educator and was involved in many health care education programs to improve self-management skills of people with diabetes.

Eileen currently serves as manager of the White Pine Team of health care surveyors in northern Michigan.

Larry Miller, R Ph.

Health Care Surveyor

Bureau of Community and Health Systems

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Currently Health Care Surveyor with the State of Michigan, Department of Licensing and Regulatory Affairs.

Carmen Perez-Villanueva, RN, MHA, MSHRM

Consultant

CPV Consulting

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A broad base health care and nursing professional with 17 years' experience as a consultant/surveyor for the state of Michigan. Prior teaching experience to student nurses in local community college, speaker and presenter of "Pain Management and Caring of Older Adults".

Patricia Posa, RN, BSN, MSA

Quality Excellence Leader

St. Joseph Mercy Hospital-Ann Arbor

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Held various roles in health care in her 36 years of practice including critical care staff nurse, manager, educator, and director of nursing and administrator of an outpatient clinic. Excellence in clinical practice is her passion and she has been involved in many programs with that aim, including hospital wide sepsis management program, and the statewide Keystone ICU patient safety initiative, where she is a member of the Advisory Board. She currently is faculty for the Surviving Sepsis Campaign Phase IV Collaborative and for the national project on CUSP for Mechanically Ventilated Patients. She has published many articles in both clinical and quality journals. She lectures and consults extensively nationally on sepsis, various critical care, patient safety and quality topics.

Jeffrey Pung

ASPEN Coordinator

Bureau of Community and Health Systems

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Worked for the State of Michigan for 20 years including 12 years with the Department of Technology, Management and Budget advancing to an analyst position providing support for application security, user training and data collection. Has supported the State of Michigan data collection applications to meet State and Federal reporting requirement.

Currently with the Bureau of Community and Health Systems - IT Section supporting the ASPEN suite.

Pamela Reese, RN

Chief Clinical Officer

Atrium Living Centers

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I began my career in long term care 28 years ago, beginning as a Director of Nursing for a 200 bed facility, I progressed over the ranks to a district director of clinical operations overseeing 16 facilities for several years. I then progressed to being a Regional VP for a large provider. I have been the Chief Clinical Officer for Atrium Living Centers, INC since the origination, starting with 13 facilities and over the years through acquisitions having 41 facilities operating in 4 states.

Pamela Scarborough, PT, DPT, CDE, CWS, CEEAA

Director of Public Policy and Education

American medical Technologies

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Dr. Scarborough, PT, DPT, MS, CDE, CWS is currently the Director of Public Relations and Education for American Medical Technologies. She is a physical therapist with over 30 years' experience as a clinician, team leader, professional educator and mentor. In addition to holding a license to practice physical therapy in the state of Texas, Pamela is board certified as both a certified diabetes educator (CDE) & certified wound specialists (CWS). Pamela presents nationally & internationally & publishes extensively on topics related to wound care & diabetes management.

Elizabeth Shaul, CNA

Unit Secretary and CENA

Ingham County Medical Care Facility

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CNA Training at Lansing Community College in 2008. Started employment at ICMF in 2008. Awarded the "Caring and Compassionate Award" in 2014 by the Resident Council. Nominated by Leaders in IMCF to receive the 2015 Caring Sprit Award and chosen by Leading Age of Michigan to revive the award.

Deb Speck, RN

Health Care Surveyor

Bureau of Community and Health Systems

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Graduated from Purdue University School of Nursing, 27 years of nursing experience from acute care med/surg to ICU to home health to Long Term Care as DON or ADON for 8 years. Currently Healthcare Surveyor for the State of Michigan.

Joyce Turner, RN

Director of Clinical Program Development

Ciena Health Care

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Joyce Turner has spent over 25 years in the healthcare industry with 20 years serving in skilled nursing and rehabilitation. Having started her career in ICU and Acute-Care, she transitioned into LTC serving in numerous roles such as; DON, Regional Clinical Coordinator, Corporate Quality Assurance and Performance Improvement, Corporate Compliance Officer, and currently as the Director of Clinical Program Development for Ciena Health Care.

She has developed and trained regionally on a variety of topics including; Cardiopulmonary Assessment, Interdisciplinary CHF pathway, Assessing Pain in the Elderly and Assessing and Managing Patients with COPD. As a member of the Tri-County Collaborative Sepsis Task Force, she was involved in the development of a sepsis educational and screening tool-kit, in which she presented to the Tri-County SNFs, Hospitals and Home Health Agencies.