

**Bureau of Community and Health Systems**  
**Joint Provider Surveyor Training**  
**The COVID-19 Journey — Navigating Resident Needs**  
**Tuesday, September 29, 2020**  
**Live Webinar – 8:30 a.m. – 12:10 p.m.**

**Continuing Education (CE):** Three types of CE credits have been applied for:

- **Nursing Home Administrator:** 3.0 hours
- **Social Work:** 3.0 hours
- **Nursing:** 3.0 contact hours

**CE Registration, Sign-In and Eligibility:**

- All participants must register by September 21, 2020. There will be NO late registrations. Answers to questions about registration can be found [here](#).
- Attendance will be monitored.
- To receive CE credits, you must be logged in for entire webinar and complete an online evaluation after the event.
- If two or more people are viewing the webinar at the same computer, everyone in that group must complete an additional, written attendance form to receive a certificate.
- Successful completion requirements: Participants must attend 100 percent of the webinar and complete the online evaluation in order to obtain CE credits. Partial credits will not be awarded.
- The online evaluation form must be completed in the specified timeframe.
- Please note the accuracy of the email address used for communication purposes is the responsibility of the participant.

**CE Evaluation:**

**An email will be sent to all participants within three to five business days of the webinar with guidance for completing the CE evaluation. Please follow the directions and use the link in the email.**

- If you would like multiple types of credits, you only have to complete one evaluation and put a check mark by each individual discipline for which you would like to request a certificate.
- The requested certificates will be emailed on or before November 10, 2020 to each participant who completed the evaluation. This process will also apply to those seeking a “General Participant” certificate.
- Evaluations must be completed and submitted by participants no later than October 27, 2020.
- If you have any questions during this process, please send an email to [continuing-ed@metastar.com](mailto:continuing-ed@metastar.com).
- Please be sure use only the above email to request assistance as other addresses (such as responding to webmaster or administrator) are not monitored and thus we will not be able to respond.

# Additional Continuing Education Information

## Who Should Attend

Michigan long term care providers and surveyor staff

## Desired Outcome

For participants to use new knowledge and strategies to further the shared goal of health, safety and quality of life for long term care residents. This outcome will be assessed by an evaluation question.

## Objectives

At the end of the educational session, participants should be able to:

- Describe the structure and priorities of the Bureau of Community and Health Systems as they relate to the content presented.
- Identify public health lessons learned during the COVID19 pandemic.
- Describe the primary goals of The University of Michigan's PRIISM (Preventing Resistance & Infections by Integrating Systems in Michigan) Project.
- Identify opportunities to improve evidence-based infection prevention practices during the COVID19 pandemic in skilled nursing facilities.
- Recognize the benefits of a collaborative approach across the care continuum with a facility's illustrative experience in the project.
- Discuss various methods to ensure communication during a pandemic.
- Identify various activities to provide during a pandemic.
- Describe how to evaluate facility resources to meet the needs of residents during a pandemic.

## Educational Credit Information

### Continuing Education for Registered Nurses

MetaStar, Inc. is an approved provider of nursing continuing professional development by the Wisconsin Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.

3.0 continuing education contact hours will be awarded for the successful completion of this activity.

MetaStar is the provider of nursing contact hours in a joint-provider partnership with MPRO and the Michigan Department of Licensing and Regulatory Affairs Bureau of Community and Health Systems.

### Continuing Education for Social Workers

This course is approved by the Michigan Social Work Continuing Education Collaborative - Approval # 081520-03.

### Continuing Education for Nursing Home Administrators

This program has been approved for Continuing Education for 3 total participant hours by NAB/NCERS —Approval # 20210928-3-A69113-DL.

## Special Needs

If you have needs under the Americans with Disabilities Act, please contact Tammy Bagby at [Lara-bchs-training@michigan.gov](mailto:Lara-bchs-training@michigan.gov) or (517) 243-9351 in advance of the webinar.