



FALL 2019

Bureau of Community and Health Systems **Joint Provider Surveyor Training**

Improve Quality-Save Lives **LIVE WEBINAR!**

Registration Brochure

Tuesday, October 1, 2019

Registration Deadline: September 23, 2019



Metastar, Inc., is an approved provider of continuing nursing education by the Wisconsin Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation. MetaStar's Provider Number: 0186-008. Metastar provides the contact hours for this activity in a joint provider agreement



michigan.gov/LongTermCare



Tuesday, October 1, 2019

Live Webinar!

Improve Quality-Save Lives

9:00 am WELCOME & INSTRUCTIONS

9:15 am – 10:45 am

■ **Bureau Update**

- Larry Horvath, Director, Bureau of Community and Health Systems (BCHS)

■ **QAPI-Performance Improvement Project**

- Michelle Darnold, RN, RAC-CT, Director of Quality, Ingham County Medical Care Facility
- Char Whitman, RN, Rehabilitation ADON, Ingham County Medical Care Facility
- Janis Franich, RN, MSN, Nurse Consultant, BCHS

10:45 am BREAK


11:00 am – 12:30 pm

■ **Fire Away! Frequent Citations & Compliance Solutions**

- Jerry Rodabaugh, Fire Safety Supervisor, BCHS
- Joe Shelton, Fire Inspector, BCHS
- Jeff Wortley, Fire Inspector, BCHS

Continuing Education and Evaluation Instructions

- Certificates available: Nursing contact hours, Michigan NHA credits, Michigan Social Work credits, General Participation Certificates.
- Please address any questions about continuing education credits to continuing-ed@metastar.com. You will receive a response within one business day.
- An email will be sent to all participants within 3-5 business days of the conference with instructions for completing the online CE evaluation. Please follow the directions and use the link provided in the email.
- Within 4-6 weeks after the online evaluation timeframe has ended, an email with your certificate(s) will be sent to those who have completed the evaluation process. Late submissions will not be accepted.
- MetaStar, Inc. is an approved provider of continuing nursing education by the Wisconsin Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.
- Please [click here](#) for complete continuing education information.

 **“Going Green”** You may download the presentations at: michigan.gov/LongTermCare under Joint Provider Surveyor Training beginning September 23, 2019.



Tuesday, October 1, 2019

REGISTER TODAY! at: michigan.gov/LongTermCare
Look Under: Joint Provider Surveyor Training

REGISTRATION FEE:

\$40 by September 23, 2019.

No Registrations will be accepted after September 23, 2019

No refunds will be given for cancellations.
Substitutions can be completed online.

Payment Methods:

VISA, Mastercard or Discover are accepted
-OR- make checks payable to:

State of Michigan Community & Health System/JPST
PO Box 30664, Lansing, MI 48909

Please attach a copy of your registration form with your check.

Frequently Asked Questions (FAQ)

1) How do I register?

Registration will have two components. **First**, you will register for JPST, same as previous years. **Second**, the confirmation email will have instructions and a link to register with Bluejeans, the webinar vendor.

2) What happens after I register with Bluejeans?

You will receive an email/calendar invite from invite@bluejeans.com indicating your registration for the event has been approved. Accept the invite in order for it to be on your calendar. Under event details you will see **Join Event** link. Use this link on event day.

3) Will I receive CE Credits for this training?

Yes, but you must be logged in for the entire webinar, which BCHS will monitor, and complete the survey evaluation after the event.

4) Is group viewing allowed for CE credit?

Yes, group viewing is possible **if necessary**. However, each person in the group, that will be requesting CE Credits, must be registered and payment received before the training. Groups must provide attendance information (form will be provided) immediately following the webinar and those that were present for the entire session will receive a link to complete an online evaluation. To request group viewing contact Deb Jaquette at: Lara-bchs-training@michigan.gov

5) Can I share my calendar invite with others?

No. Once you register, this link is individualized to your account.

SPECIAL NEEDS/ACCOMMODATIONS

If you have any registration question or special needs or concerns regarding program access or your participation in the program, contact **Tammy Bagby** at Lara-bchs-training@michigan.gov or (517) 335-4084. Please inquire in advance so we may respond to your individual needs.

Register at michigan.gov/LongTermCare under Joint Provider Surveyor Training. Questions can be directed to **Tammy Bagby** at Lara-bchs-training@michigan.gov or by calling (517) 335-4084.