

Bureau of Community and Health Systems
Joint Provider Surveyor Training:
Serving Up Compliance
Tuesday, April 27, 2021
Live Webinar – 8:30 a.m. – 12:00 p.m.

Continuing Education (CE): Three types of CE credits have been applied for:

- **Nursing Home Administrator:** 3.00 hours
- **Social Work:** 3.00 hours
- **Nursing:** 3.00 contact hours

CE Registration, Sign-In and Eligibility:

- All participants must register by April 19, 2021. There will be NO late registrations. Answers to questions about registration can be found [here](#).
- Attendance will be monitored.
- To receive CE credits, you must be logged in for the entire webinar and complete an online evaluation after the event.
- If two or more people are viewing the webinar at the same computer, everyone in that group must complete an additional, written attendance form to receive a certificate.
- Successful completion requirements: Participants must attend 100 percent of the webinar and complete the online evaluation in order to obtain CE credits. Partial credits will not be awarded.
- The online evaluation form must be completed in the specified timeframe.
- Please note the accuracy of the email address used for communication purposes is the responsibility of the participant.

CE Evaluation:

An email will be sent to all participants within three to five business days of the webinar with guidance for completing the CE evaluation. Please follow the directions and use the link in the email.

- If you would like multiple types of credits, you only have to complete one evaluation and put a check mark by each individual discipline for which you would like to request a certificate.
- Evaluations must be completed and submitted by participants no later than May 27, 2021.
- The requested certificates will be emailed on or before June 10, 2021 to each participant who completed the evaluation. This process will also apply to those seeking a “General Participant” certificate.
- If you have any questions during this process, please send an email to continuing-ed@metastar.com.
- Please be sure use only the above email to request assistance as other addresses (such as responding to webmaster or administrator) are not monitored and thus we will not be able to respond.

Additional Continuing Education Information

Who Should Attend

Michigan long term care providers, including nursing assistants, and surveyor staff.

Desired Outcome

For participants to gain new knowledge and strategies to further the shared goal of health, safety and quality of life for long term care residents. This outcome will be assessed by an evaluation question.

Objectives

At the end of the educational session, participants should be able to:

- Describe the structure and priorities of the Bureau of Community and Health Systems as they relate to the content presented.
- Identify potential issues with policies and procedures related to food service operations.
- Evaluate existing procedures for areas of improvement in food service.
- Describe risks within the kitchen environment.
- Recognize common regulation violations in kitchen operations.
- Discuss CNA impact and involvement related to meeting regulations.
- Identify CNA training needs during the survey process.
- Discuss CNA solutions to meeting concerns in providing care.
- Describe outcomes related to CNA inclusion and training.
- Discuss ways for providers to assist in CNA inclusion and promoting compliance to improve care outcomes.

Educational Credit Information

Continuing Education for Registered Nurses

MetaStar, Inc. is an approved provider of nursing continuing professional development by the Wisconsin Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.

3.00 continuing education contact hours will be awarded for the successful completion of this activity.

MetaStar is the provider of nursing contact hours in a joint-provider partnership with MPRO and the Michigan Department of Licensing and Regulatory Affairs Bureau of Community and Health Systems.

Continuing Education for Social Workers

This program has been submitted to the Michigan Social Work Continuing Education Collaborative. (3.00 credits applied for).

Continuing Education for Nursing Home Administrators

This program has been submitted to NAB/NCERS for 3.00 Continuing Education hours.

Special Needs

If you have needs under the Americans with Disabilities Act, please contact Tammy Bagby at Lara-bchs-training@michigan.gov or (517) 243-9351 in advance of the webinar.