



Spring 2022

Bureau of Community and Health Systems
Joint Provider Surveyor Training
Hybrid Conference Registration Brochure

Staying the Course
Through Innovation & Regulation

Tuesday, April 19, 2022

Attend In Person at the Lansing Center
OR ATTEND VIRTUALLY VIA ZOOM



REGISTRATION DEADLINE: APRIL 5, 2022

This activity will be submitted to the Ohio Nurses Association (ONA) to award nursing contact hours; the National Association of Long Term Care Administrator Boards (NAB) for approval to award nursing home administrator (NHA) continuing education credits; and the NASW-Michigan Social Work Continuing Education Collaborative for social work continuing education (CE) hours.

Michigan.gov/LongTermCare



HYBRID CONFERENCE AGENDA JOINT PROVIDER SURVEYOR TRAINING



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<p>8:00 a.m. – 8:45 a.m. CHECK-IN & CONTINENTAL BREAKFAST</p>	<p>EXHIBIT HALL A [In-person Attendees.]</p>
<p>8:45 a.m. – 9:00 a.m.</p> <p>Welcome & Bureau Update</p> <ul style="list-style-type: none"> ● Larry Horvath, Director, Bureau of Community and Health Systems (BCHS) 	<p>EXHIBIT HALL A</p>
<p>9:00 a.m. – 10:15 a.m. SESSION I</p> <p>LGBTQ+ Older Adults: A Step Forward In Understanding</p> <p>LGBTQ+ older adults have unique physical and mental health needs, and often have a history of abuse and trauma related to their gender identity. These experiences have often been repeated or ignored in long term care settings. Together we will explore the challenges and needs of this population. You will also learn interpersonal skills necessary to create safe and affirming relationships with LGBTQ+ older adults.</p> <ul style="list-style-type: none"> ● Judy Lewis, BA-Sociology, Nationally Certified Trainer for NRC, Training and Education Manager, SAGE Detroit 	<p>EXHIBIT HALL A</p>
<p>10:15 a.m. – 10:30 a.m.</p>	<p>BREAK [Stay logged in]</p>
<p>10:30 a.m. – 11:45 a.m. SESSION II</p> <p>LTC Enforcement and Abuse Prevention Program Requirements for Certified Long Term Care Providers</p> <p>This session will provide (1) an overview of the LTC Enforcement process from citation through the ALJ process and (2) provide information on the abuse prohibition program requirements, including responsibility for employee actions, resident to resident abuse and reporting requirements.</p> <ul style="list-style-type: none"> ● Gregg Brandush, JD, RN, CMS-Chicago, Division Director, Survey & Operations Group 	<p>EXHIBIT HALL A</p>
<p>11:45 a.m. – 12:30 p.m. LUNCH</p>	<p>BALLROOM 1-8 [In-person Attendees.]</p>
<p>12:30 p.m. – 1:30 p.m. SESSION III</p> <p>All Hands on Deck — Resident Centered Complaint Resolution, A Collaborative Approach</p> <p>A panel of experts will share insights from the regulatory, advocacy, and facility perspectives regarding resident and family concerns or complaints. The goal of the session is to assist participants in finding simple approaches and best practices in communication and staff and resident empowerment to address concerns at the facility level and avoid escalation to State agencies.</p> <ul style="list-style-type: none"> ● Karrie Craig, MPA, Assistant State Long Term Care Ombudsman, MLTCOP ● Vanessa Parker, RN, BSN, MSN-ED, State Surveyor, BCHS ● Kimberly Turcott, BS, LBSW, LNHA, Administrator, Allegan County Medical Care Community 	<p>EXHIBIT HALL A</p>



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1:30 p.m. – 1:45 p.m. **BREAK**
[Stay logged in]

1:45 p.m. – 2:45 p.m. **SESSION IV** **EXHIBIT HALL A**

■ **Riding the Wave of Water Management**

This session will include state and federal regulatory requirements for facilities to have a Water Management Program, an overview of the CDC Toolkit: “Developing a Water Management Program,” tips and best practices on how to effectively implement a quality program, training resources, and how local health departments can assist in outbreak and non-outbreak settings.

- **Holly Bondra, BA**, Senior Manager, Technical Advisory Services, NSF International
- **Michael Conrad, Ph.D., P. Eng.**, Senior Technical Manager, NSF International
- **Mark Hansell, MS, RS**, Chief of Special Programs in Environmental Health, Oakland County Health Division
- **Laura Remus, BS, REHS**, Manager, Environmental Health and Safety Section, BCHS

2:45 p.m. – 3:00 p.m. **BREAK**

3:00 p.m. – 4:00 p.m. **SESSION V** **EXHIBIT HALL A**

■ **Physician Involvement in the Interdisciplinary Care Process**

Engaging physicians in the interdisciplinary process in LTC continues to be a challenge. This session is designed to provide information on how to address these challenges. After providing general information and resources, we will use the specific example of pressure ulcer care and ways to engage physicians in the interdisciplinary planning and follow-up.

- **Iris Boettcher, MD, CMD**, President, MiMDA (Michigan Society for Post-Acute and Long-Term Care Medicine)
- **Stacy Reeve, BSN**, Healthcare Surveyor, BCHS

4:00 p.m. **CONFERENCE ENDS**

Special Needs Accommodations are Available

If you have any registration questions or special needs or concerns regarding program access or your participation in the program, contact **Tammy Bagby** at LARA-BCHS-Training@Michigan.gov or call (517) 243-9351. Please ask in advance so we may respond to your individual needs.

Tuesday, April 19, 2022

REGISTER TODAY at: Michigan.gov/LongTermCare

Look Under: Joint Provider Surveyor Training

Registration Fee:

\$125.00 by April 5, 2022.

No registration will be permitted on site.

No refunds will be given for cancellations.

Substitutions can be completed online.

Payment Methods:

VISA, Mastercard or Discover are accepted
-OR- make checks payable to:

State of Michigan/BCHS/JPST

PO Box 30664, Lansing, MI 48909

Please attach a copy of your registration form with check.



All who participate in this program should assess their personal risk and be prepared to abide by all required safety protocols, whatever they may be at the time of the program. As the program date approaches, participants will be informed about the safety protocols (such as masks, social distancing etc.)

Frequently Asked Questions (FAQ)

Q) What is different for the Spring JPST conference?

- A)
- It is recommended that **anyone attending in person be fully vaccinated.**
 - We are offering both in person and virtual attendance options.
 - The conference will utilize a mobile platform in which attendees will check in and complete the conference evaluation. Directions for the conference platform will be provided prior to the conference.

Q) How do I register for the conference?

- A) The registration process remains the same. The only difference is you will need to choose “in person” or “virtual attendance.”

Q) Can I register on-site at the conference?

- A) No, we will not be accepting any walk-in registrations for the conference.

For additional FAQ's [click here](#).

Continuing Education & Evaluation Instructions

- Certificates given: Nursing contact hours, Nursing Home Administrator credits, Michigan Social Work credits, General Participation credit
- Please address any questions about continuing education credits to Sarah@Teamngage.com. You will receive a response within one business day.
- Attendees will complete CE evaluations and download their certificate(s) through the conference platform. Directions will be provided in an email prior to the conference.
- Please [click here](#) for complete continuing education information.

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VENUE INFORMATION & ACCOMMODATIONS

Lansing Center & Radisson Hotel, Lansing, Michigan

The Lansing Center is located at 333 E. Michigan Avenue, Lansing, MI 48933. Complimentary parking is available at the Lansing Center Parking Lots (#19, #20, #21, & #37) If the parking lot is full, you may park at the North Grand Ramp (NGR). [Click here for Map.](#)

PARKING VALIDATION: Upon entrance at either lot, you will take a parking ticket. You must bring that ticket with you to the JPST conference parking table. Staff will adhere validation to your ticket. When departing, you will insert the validated ticket as payment.

If you leave your parking ticket in the car, we will not be able to validate your parking.

OVERNIGHT ACCOMMODATIONS



Radisson Lansing

111 Grand Ave., Lansing, MI 48933
\$85 + tax per night • Event Name: LARA22
Reserve by April 4, 2022 to receive special rate.

Instructions for Reserving a Room

To make a room reservation online please click on [Radisson Hotel Lansing](#).

- Once you select the date range and room type, complete the Hotel Booking Form.
- The booking form will ask for the guest details and email address.
- Secure payment option is the section of the booking form that holds your credit card details. Input your credit card information.
- Once you have completed this step click the Book Now button and the reservation will be sent immediately to the Hotel.

To make room reservation by phone call (800) 333-3333. It is important that each of your guests identify themselves as part of the group, and provide us with guest name, requested type of room and the dates of the conference. Use the Promotional Code: "LARA22" to receive your discounted group rate.

Radisson Lansing Parking Information

Please know that our highest priority is the health, safety and wellbeing of our guests and team members. Currently, the Radisson Hotel Lansing has suspended our valet service. Complimentary, covered, self-parking is available on a space available, first come, first served basis at the limited, designated Radisson Hotel parking spaces in the city owned ramp connected via controlled pedway.

Additional self-parking is available in the city-owned ramp with a current parking rate of \$1.50 for each ½ hour, maximum of \$15.00 per day.