

Bureau of Community and Health Systems (BCHS)  
Health Facility Licensing, Permits and Support Division  
(HFLPSD)

## Qualified Interpreter (QI) Program

October 16, 2024



Qualified Interpreters  
(Apply & Renew)

**LARA**  
LICENSING AND REGULATORY AFFAIRS

# Highlights & Happenings

- As recommended at the last Board meeting in May, we sent out a renewal notice- green postcard.
- On June 21<sup>st</sup> four BCHS healthcare surveyors attended the training Advancing Access and Equity: Serving DeafBlind Patients in Medical Settings with presenter Jill Gaus, DeafBlind professional.
- Attended Grand Rapids – Deaf Awareness Celebration on September 26, 2024
- Budget recommendation was approved for \$800,000 to be placed in the Qualified Interpreter Program.
- Researching the submission of applications by email and the ability to accept online payments.

# Highlights & Happenings, cont.

- Attended the MDCR Advisory Council for the Division on Deaf, DeafBlind, and Hard of Hearing meeting on September 20, 2024
- Communicated with Texas, implemented new software to enhance recording formats of the BEI Performance exams.
- Shared a Texas workshop for non-certified interpreters to improve BEI exam skills with QI Listserv
- Partnering with Innivee for the QI and D/DB/HH Community Survey
  - 3 Phases
  - Michigan Health and Hospital Association (MHA) Support for Phase 1
  - Waiting for Phase 2 and 3 grant approval from the Michigan Health Endowment Fund. We anticipate the grant response in November 2024.



# Qualified Interpreter Rules

## Update on the Draft Qualified Interpreter Administrative Rules

- Created a preliminary workgroup with board members to advise on the rule drafting.
- Request for Rulemaking (RFR) filed. New number for tracking 2023-50 LR.
- Goal is to make rules more concise but meet the principles of the act and current rules.
- ASL Draft Rules filming project: Working on an ASL translation to release the draft rules to the public.
- Shared draft rules with the Board.
- Shared the draft rules with MDCR and MDE. Collaborating with them on feedback.
- Town hall informational meeting on the draft rules today, October 16, 2024, at 130pm to 330 pm this location--LCC West Campus, Lansing, MI.

# Data Highlights

- Complaints received from September 2023 to present: **8**
- Number of Renewal Applications processed from May through August: **642**
- Number of Substitute/Underqualified EIPA 3.5-3.9 Educational Interpreters approved applications for the 2024-2025 School Year: **20**

*This data is current as of 10/1/2024.*

# Testing Statistics

## Fiscal Year (FY 24) October 2023 – September 2024

### TEP Test Results

Testers	Passed	Failed	% Passing Rates
65	33	32	51%

### BEI Performance Test Results

Level	Testers	Passed	Failed	% Passing Rates
BEI I (Basic)	51	23	28	45%
BEI II (Advanced)	30	3	27	10%
BEI III (Master)	4	1	3	25%

**Pending Results:** BEI Basic (I) – 1; BEI Advanced (II) – 6; BEI Master (III) – 0

# Our Contact Information

## QI Program Staff

- Colleen Curtis, Manager
- Heather Keel, Analyst
- Katrina Johnson, Human Resources Developer

## BCHS Management

- Larry Horvath, Director, Bureau of Community and Health Systems
- Steve Gobbo, Deputy Director, Bureau of Community and Health Systems
- Heather Hosey, RN, BSN, Director, Health Facility Licensing, Permits & Support Division

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