

Bureau of Community and Health Systems (BCHS)
Health Facility Licensing, Permits and Support Division
(HFLPSD)

Qualified Interpreter (QI) Program

May 8, 2024



Qualified Interpreters
(Apply & Renew)

LARA
LICENSING AND REGULATORY AFFAIRS

QI Program

QI Program Overview

- Proctor the TEP and BEI Exams
- Certify Individuals
- Process and renew applications for Sign Language Interpreters

Michigan Accepted Certification Credentials

- RID – National Registry of Interpreters for the Deaf
- EIPA — Educational Interpreter Performance Assessment
- Michigan BEI Interpreter Credential — Basic (I), Advanced (II), and Master (III)

Introduction of Director and COO of Licensing and Regulatory Affairs (LARA)

- Marlon I. Brown, DPA, Director of LARA
- Courtney Pendleton, Chief Operating Officer (COO) of LARA

Qualified Interpreter Rules

Update on the Draft Qualified Interpreter Administrative Rules

- Created a preliminary workgroup with board members to advise on the rule drafting.
- Request for Rulemaking (RFR) filed. New number for tracking 2023-50 LR.
- Goal is to make rules more concise but meet the principles of the act and current rules.
- Working on an ASL liberal interpretation of the draft rules. Draft Rules will be released to the Board when ASL video is complete.
- Next steps are to share draft rules with MDCR and MDE.
- Townhall meeting dates to be determined. There will be an opportunity for public comment.

Highlights & Happenings

- Attended the MDCR Presentation with Dr. Michael McKee (Michigan Medicine) on disability awareness in healthcare settings on February 23, 2024.
- Attended the MDCR Advisory Council for the Division on Deaf, DeafBlind, and Hard of Hearing meeting on April 11, 2024.
- QI staff collaborated with Texas to discuss BEI exam proctoring best practices, passing rates, and possible continuing education.
- QI and D/DB/HH Community Survey (Innivee Strategies)
 - 3 Phases
 - Michigan Health and Hospital Association (MHA) Support for Phase 1

Highlights & Happenings cont.

- Working with Michigan Health Endowment Fund on a potential grant for the QI program. If obtained, part of the funds will be used for other phases of the census survey.
- MIRID collaboration on training opportunities and future conferences to provide a program overview and the complaint and enforcement process.
- The QI program continues to collaborate with MDCR at their committee meetings.
- Pre-Board meeting discussion with Chair and Vice-Chair to ensure that BCCHS is going in the direction of the board priorities and essential items are covered at the board meetings.

Highlights & Happenings Cont.

- Interpreter Training Programs (ITPs) have been invited to attend the October Board meeting, hoping to get feedback on how the board can possibly support the ITP students, along with statistics and data that they may have.
- Roundtable discussion held at Michigan School for the Deaf (MSD) to highlight the importance of the Qualified Interpreter Program, identify gaps, and share the financial solution outlined in the recommended FY25 budget.
- The roundtable brought together key stakeholders, policymakers, educators, and advocates to discuss the critical importance of access to qualified interpreters in various sectors, including education and beyond. By showcasing the pivotal role interpreters play in ensuring effective communication and access to essential services, the aim was to raise awareness and foster collaboration to further support this vital profession.
- ASL Board meeting video announcements (Announcement of Board meeting in ASL posted to our website)
<https://www.youtube.com/watch?v=P14zp97r0iY>

QI Program

- Roundtable Discussion at MSD took place on April 24, 2024, with LARA. Some of the attendees:
 - LARA Director Marlon Brown
 - LARA COO Courtney Pendleton
 - LARA Assistant Deputy Director Anastasha Osborn
 - BCHS Director Larry Horvath
 - BCHS Division Director Heather Hosey
 - QI Program Staff
 - MSD Principal Rex Vernon & MSD Staff
 - MDCR DODDBHH Director Annie Urasky
 - DODDBHH Council Members: Theresa Miracle and Terri Klein Gordinier
 - Board of Interpreters for DDBHH Members: Mitch Holaly and Linda Sykora



Renewal Reminders and Helpful Tips

- Will be sending out an email renewal reminder to our listserv in a few weeks (May 2024).
- Most of the interpreters' 4-year cycles are this year.
- Resending documents from previous years is not necessary. Only the current CEU certificates or transcript are required to be submitted with your renewal application, unless we email requesting more information.
- Due to the current workload, we might not be able to answer specific questions pertaining to 4-year totals. Please submit a renewal application with CEUs and if we need to request information, we will reach out to you.
- Please indicate on your application if you will not be renewing a specific endorsement.
- Existing endorsements renew with your renewal application. There is no separate application or fee required at renewal for endorsements.
- There is a separate application and fee if you are adding a new endorsement for the first time.

Renewal Timeline Graphics

RID/EIPA

Date	Description	Fee
June 30, 2024	Renewal period ends for timely submissions without late fees. Renew here .	\$30
July 1 - August 15, 2024	45-day grace period for renewal. An additional \$15 late fee is in effect during this period.	\$45
After August 15, 2024	Reinstatement is required	\$170

BEI

Date	Description	Fee
Up to expiration of certificate	Renewal period ends for timely submissions without late fees. Renew here .	\$30
Up to 89 days after expiration	Late renewal timeframe. Includes late fee plus renewal fee.	\$45
90 days or more after expiration	90 days after certification expires, retesting is required at the current level to be reinstated.	\$125/175

Continuing Education Units (CEUs)

- **Rule 81**: All state-certified qualified interpreters* (BEI and EIPA) shall complete **8.0 CEUs** during each **4-year cycle** established at the time the first state credential is issued to the qualified interpreter.
- **Rule 83**: Endorsements (for BEI and EIPA part of the 8.0 CEUs, not extra) and RID credentialed with endorsement--Every 4-year cycle
 - There are 3 endorsements minimum amounts.
 - Medical (Health Care) and Mental Health **2.0 CEUs**
 - Legal (Legal Related Subjects) **2.0 CEUs**
 - Deaf-Blind (Deaf-Blind environments) **.8 CEUs**
- **Rule 83(4)**: Interpreters certified through RID only submit CEUs needed for endorsement purposes.
- **Specialty**:
 - If performing Educational Interpreting **.8 CEUs**

Testing Statistics

Fiscal Year (FY 24) October 2023 – April 2024

TEP Test Results

Testers	Passed	Failed	% Passing Rates
15	17	18	49%

BEI Performance Test Results

Level	Testers	Pass	Fail	% Passing Rates
BEI I (Basic)	15	5	10	33%
BEI II (Advanced)	7	0	7	0%
BEI III (Master)	2	0	2	0%

Pending Results: BEI Basic (I) – 15; BEI Advanced (II) – 6; BEI Master (III) – 0

* Comment received about expanding performance exam locations.

Our Contact Information

QI Program Staff

- Colleen Curtis, Manager
- Heather Keel, Analyst
- Katrina Johnson, Human Resources Developer

BCHS Management

- Larry Horvath, Director, Bureau of Community and Health Systems
- Steve Gobbo, Deputy Director, Bureau of Community and Health Systems
- Heather Hosey, RN, BSN, Director, Health Facility Licensing, Permits & Support Division

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