



BUREAU OF PROFESSIONAL LICENSING

Michigan Professional Licensure User System
(MiPLUS)

How to file a Collection Agency Annual Report in MiPLUS

November 2023

File a Collection Agency Annual Report in MiPLUS

Proceed to the MiPLUS website at: www.michigan.gov/miplus. Please use the username/email, and password you created for your **Collection Agency**.

Home Licenses Enforcement

Advanced Search

User Name or E-mail: Password: **Login »**

Remember me on this computer [I've forgotten my password](#) [New Users: Register for an Account](#)

Please Login

Many online services offered by MiPLUS require login for security reasons. If you are an existing user, please enter your user name and password in the box above.

New Users

If you are a new user, you may register for a MiPLUS account. It only takes a few simple steps and you'll have the added benefits of seeing a complete history of applications, paying fees, checking on the status of pending activities, and more.

What would you like to do today?

To get started, select one of the services listed below:

General Information



Search for a Licensee

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Above the welcome message, select the **Licenses** tab.



Welcome, John Smith

You are now logged in. If you have any questions regarding MiPLUS and how to link your existing license to your account, please visit our FAQ's page.

What would you like to do today?

Select one of the services listed below or if you need to renew your license click on the words "My Records" listed above.

General Information



Search for a Licensee

Licenses

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Select **Modification** next to your license number. If you have multiple collection agency licenses an annual report is required for each Collection agency held.

Home Licenses Enforcement

Dashboard My Records My Account Advanced Search

Licenses

Showing 1-2 of 2 |

<input type="checkbox"/>	Action	Record Number	Record Type	Status	Expiration Date	Name
<input type="checkbox"/>	Modification	[REDACTED]	[REDACTED]	Active	07/26/2023	Smith, John

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Select the option **Collection Agency Annual Report**, and then click **Continue Application**.

[Home](#) **Licenses** [Enforcement](#)

 [Apply for a License or Submit a Request \(Certified License Verification\)](#)

Select a Modification Type

Choose one of the following available modification types.

Business Information Change

Collection Agency Annual Report

Collection Agency Non-Owner Manager Change

License Reprint Request

Continue Application »

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Step 1 in completing the Annual Report is the Annual Report Information. Please check the type of business(s) your agency handled in the reporting year.* Click **Continue Application**

**If Repossession is checked a new YES/NO question will appear and is required to be answered. If yes is answered on the additional question Section II (Bond Calculation) must be completed.*

Home **Licenses** Enforcement

Apply for a License or Submit a Request (Certified License Verification)

Collection Agency Annual Report

1 Annual Report Information 2 Bond Information 3 Trust Account Information

Step 1: Annual Report Information > Annual Report Information

Annual Report Information

Type of Business

Collection:

Repossession:

Billing:

Letter Writing:

Other: Non-handling of monies:

Annual Report Information

* Does the agency collect monies owing itself or to an entity with common ownership: Yes No

* Does the licensed agency have unsatisfied judgments pending or any tax liens: Yes No

* Has the agency's or manager's license been revoked or suspended in any other state: Yes No

Agencies Licensed to Collect

* Is the agency affiliated with any other agencies licensed to collect debts in Michigan: Yes No

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Continued from last page. If you answered "yes" to *Is the Agency affiliated with any other agencies licensed to collect debts in Michigan.* You must add those agencies to the following list. Click **Continue Application**.

Agencies Licensed to Collect Debts in Michigan

Agencies Licensed to Collect

Showing 0-0 of 0

Agency Name	Agency License Number
No records found.	

[Add a Row](#) [Edit Selected](#) [Delete Selected](#)

Save and resume later

Continue Application »

If you choose Collection, Billing, Letter Writing or Other from the "Type of Business" section you will be required to provide the approximate number of clients (**All Agencies-Michigan and Out of State-All Clients**). If you are an Out of State agency you will also be required to complete the second field and enter the number of **Michigan clients ONLY**.

Annual Report Information

Approximated Number of Clients: *

If your agency is located outside of Michigan, you must add the estimated number of Michigan clients.
Out of State Approximated Number of Clients:

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Step 2: Bond Information

In this step, unless you currently hold a \$50,000 bond, updating your bond to a \$50,000 bond **OR** you are a repossession **ONLY** company, you **MUST** complete each month in the bond calculation. The amounts entered each month is the monthly client liability (amount remitted). The system will then provide the average monthly liability after all twelve months have been entered.

Average Monthly Liability:

Bond Information

Bond Information

Agency's current bond amount:

Agency's required bond amount:

I have contacted the Surety Company to change the bond rider:

The system will default the Agency's current bond amount as \$5,000 (minimum bond requirement), however this can be updated by the agency to represent the current bond. If your current bond is lower than field titled "Agency's required bond amount" then the agency must contact their bond/ surety company and increase their bond as appropriate. A new bond rider must be uploaded to the annual report as proof that this requirement has been completed (if applicable). Click **Continue Application**.

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Step 3: Trust Account Information. These fields are required for everyone even if the numbers entered are zero's (0).

*Repossession companies are NOT required a Michigan Trust account unless they answered "YES" to the handling of money, so they may enter zero's on the fields below.

All others: Trust account MUST be completed unless the agency reports NO Michigan clients and/or NO Michigan client activity. Trust account information, including a copy of the Michigan Trust or Michigan Client account is not required.

If Michigan clients and/or Michigan client activity is reported the fields below must be completed in the annual report AND a Michigan Trust or Michigan client account must be uploaded with the annual report. MICHIGAN AGENCIES: must be identified as "Michigan Trust" account or "Michigan Client" account. OUT OF STATE AGENCIES: must be identified as "Michigan Trust" account or "Michigan Client" account, "Trust account - Michigan". Click **Continue Application**.

Trust Account Information

Trust Account Information

* Bank balance in the Michigan trust account(s) at the close of business on December 31 of the year you are reporting on, as reflected on the bank statement(s):

* Money collected, but not deposited as of December 31 of the year you are reporting on (Deposits that do not appear on December bank statements):

* Total checks outstanding as of December 31 of the year you are reporting on (Checks written that haven't cleared the bank):

Reconciled Trust Account Balance (Funds available to pay client liabilities):

Save and resume later

Continue Application >

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Step 4: Client Liability

This is a required field by everyone even if the number is zero (0). Click **Continue Application**.

Collection Agency Annual Report

1	2 Bond Information	3 Trust Account Information	4 Client Liability	5 Supporting Documentation	6 Review	7
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Step 4: Client Liability > Client Liability

The following fields are not required for companies that handle repossessions only.

* Indicates a required field.

Client Liability

Client Liability

* Total amount owing and not remitted to clients as of December 31 for the year being reported:

Total Liability:

[Save and resume later](#)

[Continue Application »](#)

Step 5: Supporting Documentation. This is where you will upload any required documents, for example the Michigan Trust account (if applicable) or updated bond (if applicable). Click **Continue Application** once all necessary documents have been attached.

Collection Agency Annual Report

1	2	3 Trust Account Information	4 Client Liability	5 Supporting Documentation	6 Review	7 Record Issuance
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Step 5: Supporting Documentation > Supporting Documentation

* Indicates a required field.

Attachments

The maximum file size allowed is 100 MB.
ade;adp;bat;chm;cmd;com;cpl;exe;hta;htm;html;ins;isp;jar;js;je;lib;lnk;mde;mht;mhtml;msc;msp;mst;php;pdf;scr;scf;shb;sys;vb;vbe;vbs;vxd;wsc;wsf;wsh are disallowed file types to upload.

Name	Type	Size	Latest Update	Action
No records found.				

[Add](#)

[Save and resume later](#)

[Continue Application »](#)

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Step 6: Review. Please use this page to review all of the information that you have input into your Annual Report. You have the opportunity, should you choose, to click EDIT, and go back to make updates. Once you have submitted your annual report for review you will no longer have access to make changes so be sure to utilize the review page.

At the bottom of the review page the Owner Manager or Non-Owner Manager ONLY of the collection agency must check the box agreeing to the certification.

Click **Continue Application**.

I certify all information to be true and correct and understand that any misrepresentation or fraud may be cause for disciplinary action.

By checking this box, I agree to the above certification.

Date:

Save and resume later

Continue Application »