



RICK SNYDER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

SHELLY EDGERTON  
DIRECTOR

## MICHIGAN BOARD OF COLLECTION PRACTICES

August 1, 2018  
10:00 a.m.

Ottawa Building, Conference Room 4  
611 West Ottawa Street  
Lansing, MI 48933

### Agenda

1. Welcome and Call to Order/Roll Call
2. Approval of Agenda
3. Approval of Minutes from meeting of February 7, 2018
4. Regulatory Considerations
  - A. Consent Order and Stipulations
    1. Steven W. Dean (Conferee Oldani)
    2. Brian Keith Elliott (Conferee Oldani)
    3. Karl M. Krum (Conferee Oldani)
    4. National Credit Adjusters, LLC (24-17-334176) (Conferee Oldani)
    5. National Credit Adjusters, LLC (24-17-334180) (Conferee Oldani)
    6. National Credit Adjusters, LLC (24-17-334182) (Conferee Oldani)
    7. National Creditors Connections, Inc. (Conferee Oldani)
    8. Patrick Robels Nunez (Conferee Oldani)
    9. Reviver Financial, LLC (Conferee Oldani)
    10. Advanced Call Center Technologies (24-17-332992)
    11. Advanced Call Center Technologies (24-17-332993)
    12. CBC Credit Services, Inc.
    13. ITX HealthCare, LLC

14. Rainmaker Recovery 3, Inc.

And

Nicole Nesbitt

B. Hearing Reports

1. Capital Accounts, LLC
2. Collection Service Bureau of Pontiac (24-16-329915)
3. Collection Service Bureau of Pontiac (24-16-331250)
4. Collection Service Bureau of Pontiac (24-16-332263)
5. E R Recovery
6. Professional Receivable Solutions, LLC

5. Old Business

None

6. New Business

- A. Elections
- B. Committee Assignments
- C. 2019 Public Notice
- D. Chair Report
- E. Department Update

7. Public Comment

8. Announcements

The next regularly scheduled meeting will be held February 6, 2019 at 10:00 a.m. at the Ottawa Building, 611 West Ottawa Street, Upper Level Conference Center (UL), Conference Room 4, Lansing, Michigan.

9. Adjournment