Michigan Lifeline Program - Voice Only

Do you currently have landline telephone service and want to lower the bill? If you are low-income, you may be eligible for a discount on basic local telephone service. The Michigan Public Service Commission (MPSC) urges qualifying residents to apply for the Michigan Lifeline program. This program makes basic local telephone service more affordable for income-eligible families throughout Michigan. If you qualify, you can receive a discount for monthly telephone service.

Michigan Lifeline benefits if income eligible:

- Under age 65 receive a discount of \$8.25 to \$10.25 per month (discount varies depending on service provider)
- Age 65 or older receive a minimum discount of \$12.35 per month

How do I apply for Lifeline?

Contact your local landline telephone company to apply.

You may also contact the MPSC, at 800-292-9555, for a list of wireline and wireless <u>participating wireline companies</u>.

*Companies require annual re-enrollment and verification of income eligibility.

Who is eligible?

The Following are the current eligibility criteria for Michigan. To qualify for Lifeline, your household income must be at or below the 135% guidelines listed in the chart, or you must participate in one of the following assistance programs:

- Medicaid
- Supplemental Nutrition Assistance Program (SNAP)
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance (Section 8)
- Tribal Eligibility Programs (and living on federally-recognized Tribal lands), or
- Veterans Pension or Survivors Pension Program

| 135% of 2025 Poverty Guidlines | |
|--|---------------------|
| Number of Household Members | Annual Income (AGI) |
| 1 | \$21,127.50 |
| 2 | \$28,552.50 |
| 3 | \$35,977.50 |
| 4 | \$43,402.50 |
| 5 | \$50,827.50 |
| 6 | \$58,252.50 |
| 7 | \$65,677.50 |
| 8 | \$73,102.50 |
| For each additional household member, add: \$7,425 | |



Additional eligibility:

Survivors of domestic violence, human trafficking, and related crimes may qualify for up to six months of emergency Lifeline support. After six months a survivor would have to apply for the standard Lifeline benefit. To qualify for the survivor benefit, your household income must be at or below the 200% poverty guidelines listed in the chart below, or you must participate in one of the previously listed assistance programs or one of the following assistance programs:

- Special Supplemental Nutrition Program for Women, Infants, and Children (WIC)
- Free and Reduced-Price School Lunch or
- Breakfast program, including enrollment at a Community Eligibility Provision (CEP) school or school district
- Received a Federal Pell Grant in the current award year

Survivors will need to provide a document from their service provider showing proof of an attempted line separation request. Survivors cannot successfully complete their application for emergency Lifeline support without this document.

| 200% of 2025 Poverty Guidlines | |
|---|---------------------|
| Number of Household Members | Annual Income (AGI) |
| 1 | \$31,300 |
| 2 | \$42,300 |
| 3 | \$53,300 |
| 4 | \$64,300 |
| 5 | \$75,300 |
| 6 | \$86,300 |
| 7 | \$97,300 |
| 8 | \$108,300 |
| For each additional household member, add: \$11,000 | |

800-292-9555 * www.michigan.gov/mpsc P.O. Box 30221, Lansing, MI 48909

