



Michigan Council for Rehabilitation Services

Proposed Quarterly Meeting Agenda

Thursday, August 13, 2020

Time: 9:30 a.m. to 3:30 p.m. EST

Location: Virtual through Microsoft TEAMS

Call-In Telephone Number: 1-248-509-0316

Conference ID: 361 445 122#

9:15 am Virtual Meeting Room Opens

- Networking with MCRS Members, DSU Representatives and Guests

9:30 am Quarterly Business Meeting - Morning Session

- Call to Order – Carol Bergquist
- Member Roll Call – Alicia Kirkey
- Introductions by Members, DSU Representatives, Partners and Guests
- Approve Proposed Agenda for 08/13/2020 – Carol Bergquist
- Approve Minutes from 05/14/2020 Business Meeting – Carol Bergquist

Committee Reports

- Executive Team – Carol Bergquist, Jackie Tahtinen
- Ad hoc Bylaws – Mikyia Aaron

MPAS Quarterly Report – Elham Jahshan

New Business

- Proposed FY 2021 Quarterly Business Meeting Schedule – Carol Bergquist

Unfinished Business

- MCRS Resource Plan FY2020 and FY2021 Update – Mike Pemble, Amie Weber

DSU Updates

- Bureau of Services for Blind Persons – Bill Robinson, Lisa Kisiel
- Michigan Rehabilitation Services – Tina Fullerton, Kammy Frayre

11:30 am Public Comment – Jackie Tahtinen

12:00 – 1:00 Break

1:00pm – Quarterly Business Meeting - Afternoon Session

Presentation

MRS Customer Satisfaction Survey Process and Reports – 3-year overview
Sukyeong Pi – Project Excellence, Michigan State University

BSBP Customer Satisfaction Process – Lisa Kisiel, BSBP

Discussion

Wrap Up – Carol Bergquist

- Council Member Share and Announcements
- Takeaways – Identify a few highlights from today's meeting

3:30 pm Adjourn Business Meeting

Proposed FY 2021 Quarterly Business Meeting Schedule

Thursday, November 12, 2020 Location – Virtual

Thursday, February 11, 2021 Location – Virtual

Thursday, May 13, 2021 Location – To be determined

Thursday, August 12, 2021 Location – To be determined