

*Thank you for joining us for this BEAD Challenge Process Meeting. We will begin shortly.*



MICHIGAN DEPARTMENT OF  
**LABOR & ECONOMIC  
OPPORTUNITY**

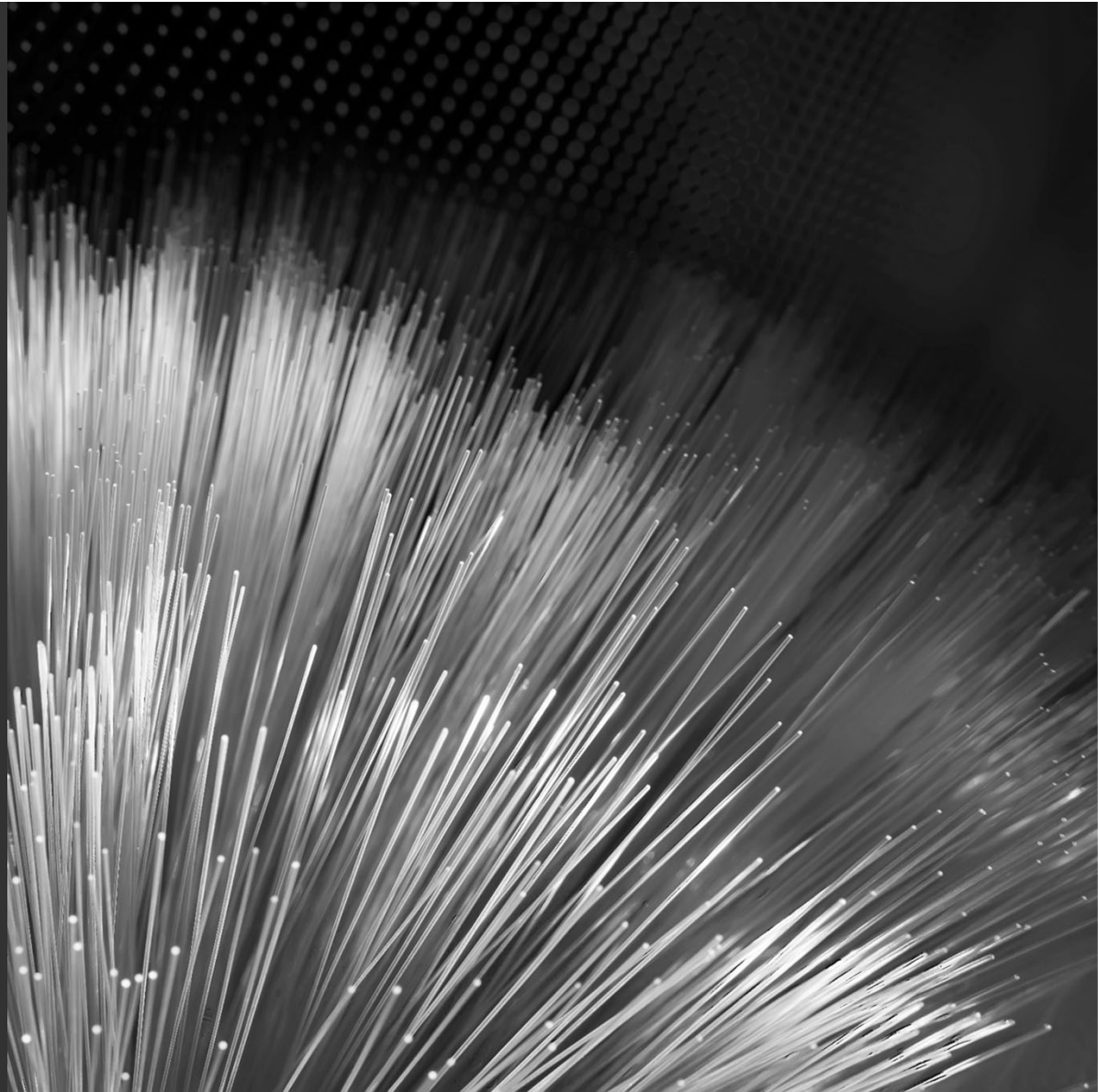
MICHIGAN HIGH-SPEED INTERNET OFFICE

# BEAD Challenge Process

COMMUNITY ANCHOR INSTITUTIONS (CAI)



MICHIGAN DEPARTMENT OF  
LABOR & ECONOMIC  
OPPORTUNITY





# AGENDA



1. BEAD Overview
2. Challenge Process Overview
3. Challenge Types
4. Challenge Portal
5. Registration
6. Rebuttal Types
7. Accepting Challenges
8. Submitting Rebuttals
9. Rebuttal Outcomes

# BEAD Overview



This past June, Michigan received a historic \$1.559 billion funding allocation, the fourth highest among recipients, for its BEAD program. The Program will enable universal availability of high-speed internet to every location within the state

## MIHI objectives from BEAD program

- 01** Unserved Locations
- 02** Underserved Locations
- 03** Community Anchor Institutions (CAIs)

## BEAD activities Completed to date

- ☒ Five - Year Action Plan Approved.
- ☒ Stakeholder and community outreach
- ☒ Initial Proposal Volume I approved including Challenge Process.
- ☐ Initial Proposal Volume II under review by NTIA.

## BEAD Challenge Process

The State Challenge Process is the way that MIHI will identify all of the unserved and underserved homes, businesses and institutions in the state to ensure they can get connected to high-speed internet through the BEAD program.

### Current Focus

Challenge process will begin in March ahead of the deployment subprogram which is expected to be launched in the second half of 2024.

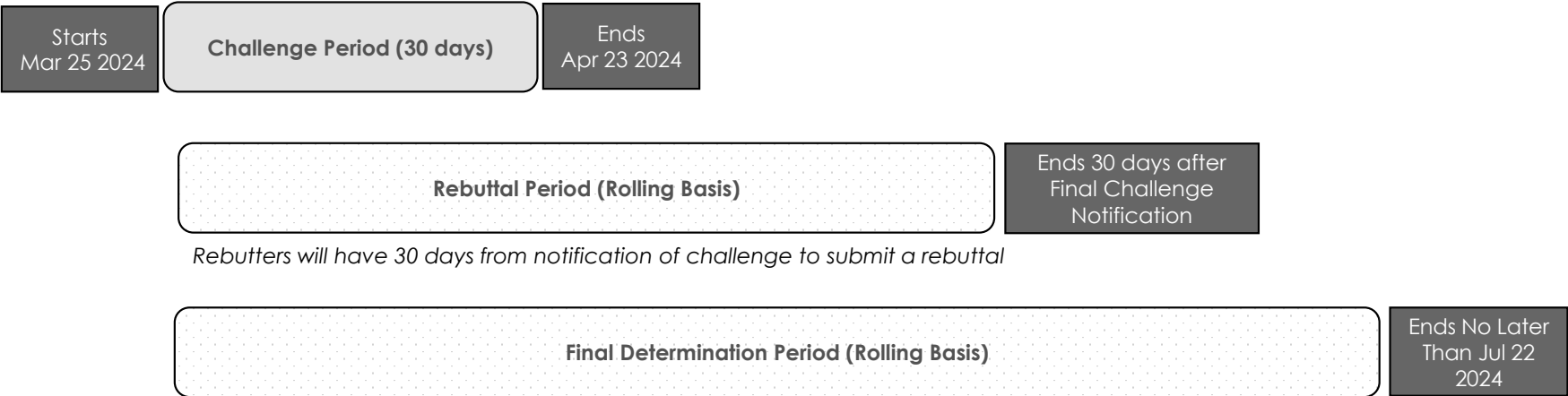
# Challenge Process Overview



It is critical for MIHI to have a map and data that accurately reflect locations that require reliable broadband infrastructure and service.

The BEAD Challenge Process is the way in which the MIHI Office will determine the unserved, underserved, and served status of every home, business, and community anchor institution in the state. Unserved and underserved locations will be eligible to be connected through the BEAD funded projects. CAs will also be eligible for qualifying broadband which is defined as speed of not less than 1 Gbps for downloads and uploads alike.

The Challenge Process will occur over a 120-day period based on the below timeline:



# Challenge Types

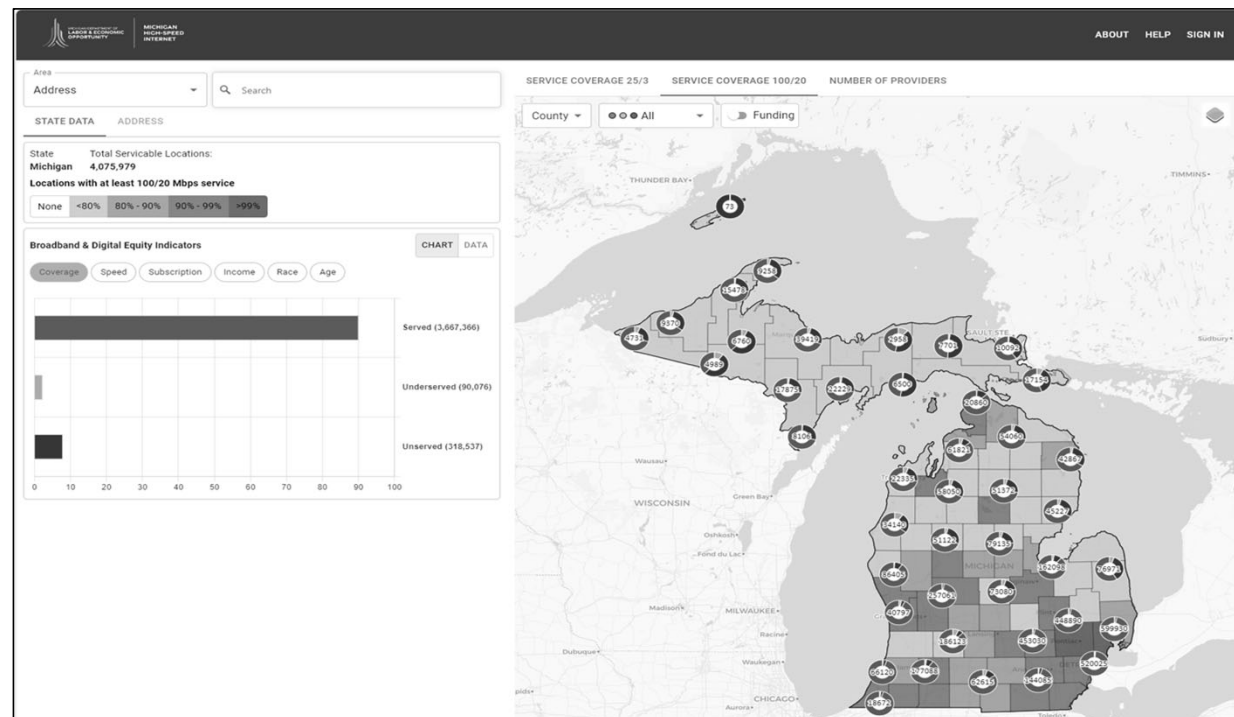
Challenge types that impact CAI eligibility in terms of classification and availability of qualifying broadband

Code	Challenge Type	Description
<b>C</b>	Location is a CAI	The location should be classified as a CAI.
<b>R</b>	Location is not a CAI	The location is labeled as a CAI but is: <ul style="list-style-type: none"><li>- A residence</li><li>- A non-CAI business or</li><li>- Is no longer in operation.</li></ul>
<b>G</b>	CAI qualifying broadband available	The CAI can obtain qualifying broadband (not less than 1 Gbps/ 1Gbps and latency less than or equal to 100 milliseconds)
<b>Q</b>	CAI qualifying broadband unavailable	The CAI cannot obtain qualifying broadband (not less than 1 Gbps/ 1Gbps and latency less than or equal to 100 milliseconds)

# Challenge Portal

All challenges must be submitted through the MIHI portal ([Link](#)). While CAI's cannot submit challenges, they are able to track and rebut challenges made to their addresses.

## MIHI Challenge Portal



# Challenge Portal

The MIHI portal classifies locations as either served, unserved, or underserved. Additionally, it differentiates between CAIs and residential or business locations by using a triangle-shaped indicator at the BSL level. The left-hand side of the screen also includes a description indicating whether a location is a CAI.

CAIs are encouraged to:

- Review the map and associated locations
- Work with non-profit organizations or units of local government to submit a “Location is a CAI” challenge type in case their location is not classified as CAI.
- Work with non-profit organizations or units of local government to submit a “Qualifying Broadband unavailable” challenge type in case they have been unsuccessful in acquiring qualifying broadband service.
- Track approved challenges for rebuttals
- Rebut challenges if needed

Address: 1328 North Milwaukee Avenue

COUNTY DATA ADDRESS

1328 N MILWAUKEE AVE, IRON MOUNTAIN 49801  
Community Anchor Institution Name: Little Hands Day Care Center  
Non-Residential

UNSERVED CAI RECLASSIFIED

Provider	Technology	Speed	Business/Residential
AT&T Inc	DSL	0.2/0.2 Mbps	Mixed
VERIZON	Licensed Fixed Wireless	10/1 Mbps	Non-Residential
T-Mobile US	Licensed Fixed Wireless	100/20 Mbps	Non-Residential

Broadband Funding

FUNDED

Fund: Rural Digital Opportunity Fund Provider: Highline

Challenges

NO CHALLENGES

Service Challenges

TAKE A SPEED TEST REPORT SERVICE ISSUE

Are you an ISP/Non-Profit/Local Government?  
Request an account to begin submitting BEAD challenges

Select the CAI, represented by a triangle, to view the status of the location.

**Note:** If your address is not included in the map, please email MIHI at the following address: [MIHighSpeedInternet@michigan.gov](mailto:MIHighSpeedInternet@michigan.gov) with the following subject line “CAI – BSL Addition”



# Registration

For CAls to be active participants in the challenge process, they will need to be registered in the MIHI challenge portal.

As challenges are submitted, MIHI will conduct best faith efforts to locate contact information for all challenged CAls. Identified CAls will be notified through email and invited to register for the challenge portal

- 1 Navigate to the [MIHI portal](#)
- 2 Select “Sign In” at the top right corner of the home page.
- 3 Select “Request a new account”.
- 4 Enter in the necessary information.
- 5 Click “Request” to submit a request for an account.
- 6 Review your email inbox to verify that your request was approved. If the request is rejected, resolve any discrepancies and resubmit a request for a new account.

**Request a new account**

Enter the information below to request a new account. We will let you know via email whether your request was accepted or rejected.

Please enter your email address

Full Name

Email Address

Phone Number Format: 123-456-7890

Organization Category

Webpage

**REQUEST**

[Back to Map](#)  
[Log in](#)

When selecting the “Organization Category”, select “Nonprofit Organization”. This will prompt an “Organization” drop-down, where the name of the organization can be selected. If the name of the organization is not in the drop-down list, please select “Other”.



# Rebuttal Types



Once challenges are submitted and determined valid by MIHI's evaluators, the challenged CAIs have an opportunity to provide a rebuttal within 30 days. A challenge will be upheld if there is no rebuttal filed within the allotted time.

CAIs may rebut the following challenges:

## Location is not a CAI

- Submit documentation that demonstrates the location is a CAI, as defined in Initial Proposal Volume I.

## Qualifying Broadband Unavailable

- Submit documentation that demonstrates qualifying broadband service (1 Gbps/1Gbps, less than 100ms latency) is **not** available to the CAI.

## Qualifying Broadband Available

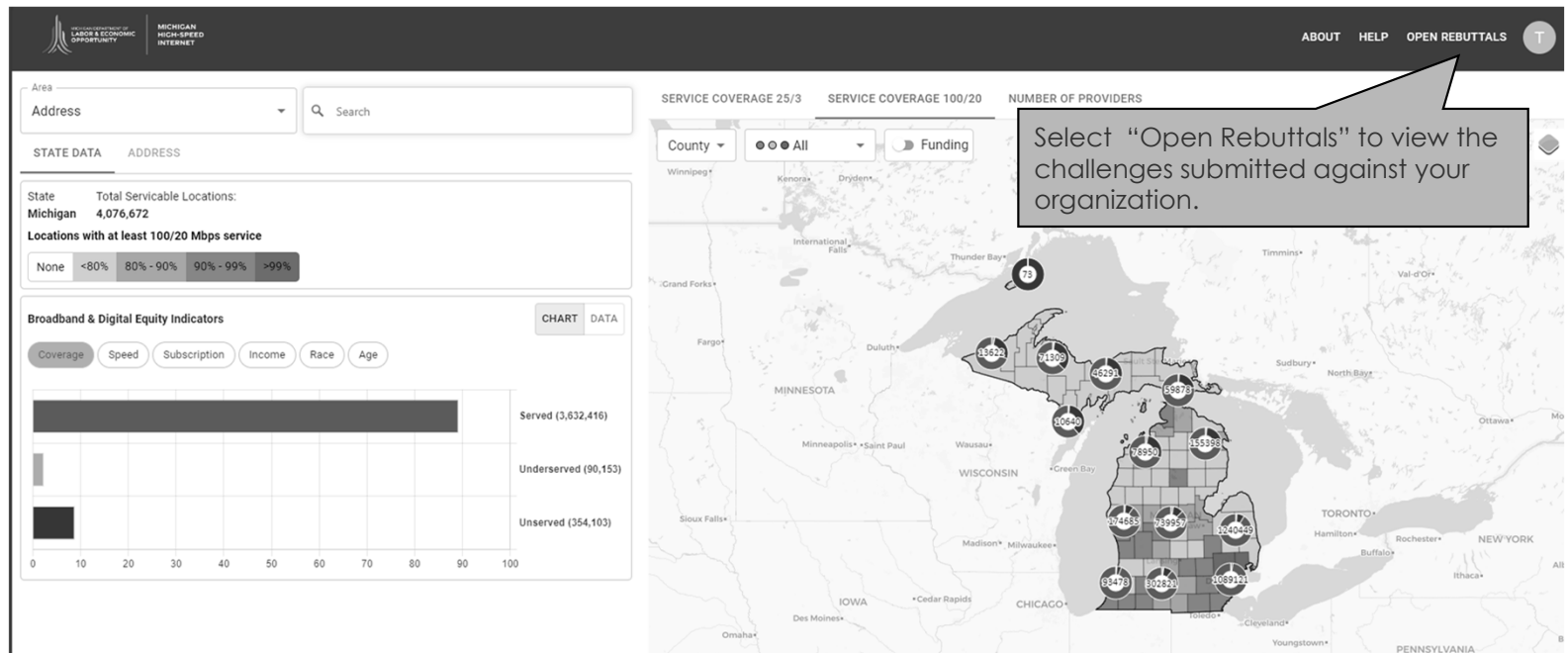
- Submit documentation that demonstrates qualifying broadband service (1 Gbps/1Gbps, less than 100ms latency) is not available to the CAI.

## Location is not a CAI

- Submit documentation that demonstrates the location is **not** a CAI, as defined in Initial Proposal Volume I.

# Accessing Challenges

Once a CAI registers and logs in, submitted and validated challenges can be viewed in the Open Rebuttals Dashboard. Please refer to the following steps.





Challenges against CAIs will be posted on a rolling basis throughout the challenge period. Posted challenges will remain open for 30 days following issuance of MIHI's notification email to the challenged CAI.

# Submitting Rebuttals

Validated Challenges that are ready for rebuttal will appear in the Open Rebuttals section as a list giving the authorized CAI the ability to rebut.

Respond to each rebuttal by completing the required fields and providing acceptable evidence.



ABOUTHELPOPEN REBUTTALS

T

Search

Q Search challenge ID or addressX

Challenge ID▼

▼Open Rebuttals0 Items

	CHALLENGER	CHALLENGE STATUS	CHALLENGE ID	CHALLENGE TYPE	SUBMITTED DATE	ACTIONS
16125 MUD LAKE RD, RODNEY, MI 49342-9515	Acentek	Unknown	84	Enforceable Commitment	03/04/2024	REBUT
7996 UNDERWOOD RDG, TRAVERSE CITY, MI 49686-1676	Test Nonprofit	Unknown	66			REBUT

3Select the "Rebut" action next to the challenge you want to rebut to enter the rebuttal submission screen.

▲Completed Open Rebuttals0 Items

4Once the appropriate evidence is uploaded in the accepted format, click "Submit" to complete the rebuttal.

Upload Rebuttal EvidenceX

Upload a PDF of the rebuttal evidence.

Choose FilesNo file chosen

# Rebuttal Outcomes

The MIHI Office will review the submitted evidence by the Rebutter to arrive at a final determination of the challenge.

**There are two outcomes from the evidence review**

## **Rebuttal is considered “Valid”**

The evidence submitted is valid based on the allowable evidence guidance and supports the submitted rebuttal.

## **Rebuttal is Rejected**

The evidence submitted is not valid based on the allowable evidence guidance OR the document submitted is illegible. Rejected rebuttals can be resubmitted within the allowable window.

Once the challenge has gone through the validation and rebuttal phases and the rebuttal window has closed, MIHI will announce whether a challenge is “Sustained” or “Rejected” 60 days following the end of the rebuttal phase.

*MIHI will publish an initial list of the eligible locations on the LEO website at the end of the final determination phase followed by a final list once approved by NTIA*



# Additional Resources

Challenge Process resources can be found at MIHI's website: [LEO - Broadband Equity, Access, and Deployment \(BEAD\) Program \(michigan.gov\)](#)

For portal or challenge related questions email us at:  
[MIHighSpeedInternet@michigan.gov](mailto:MIHighSpeedInternet@michigan.gov)



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