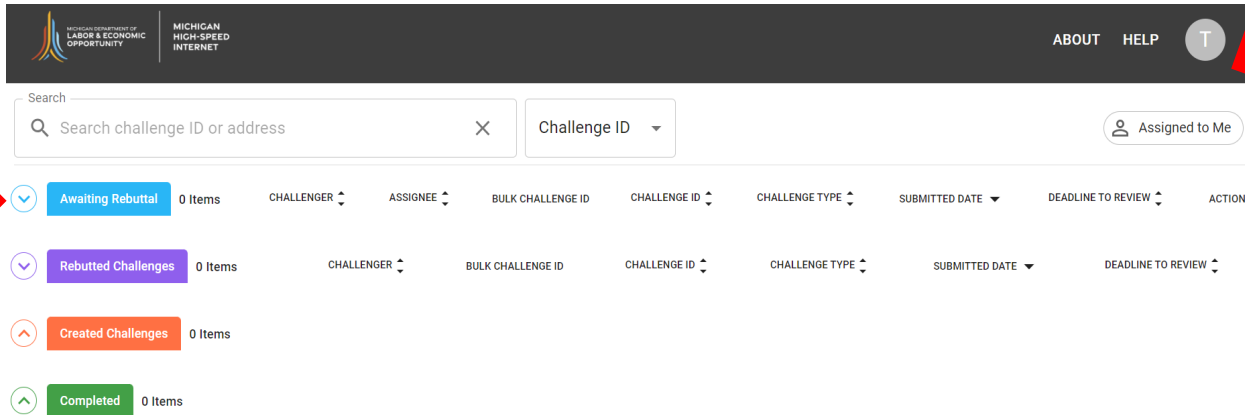


Answering/Submitting Rebuttals

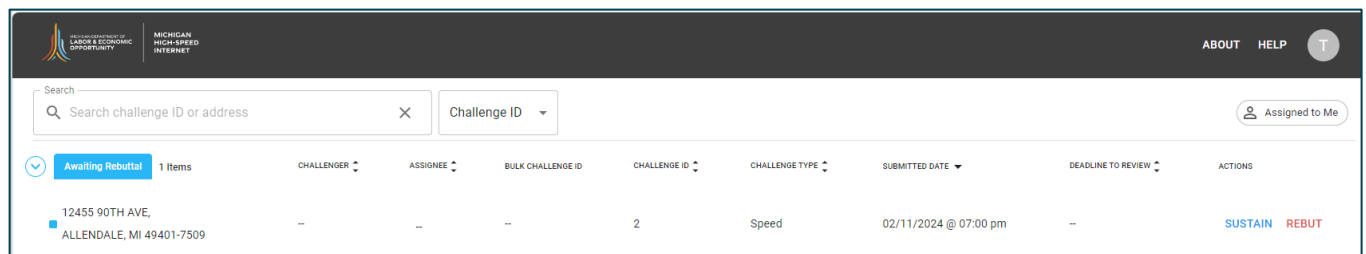
Once a unit of local government or nonprofit organization registers and logs in, the challenge can be reviewed and rebutted using the portal. Please refer to the following steps.

1. Select the profile icon to see the functional menu and select “Challenge Dashboard.”



The screenshot shows the top navigation bar of the Michigan High-Speed Internet portal. The header includes the Michigan Department of Labor & Economic Opportunity logo and the text 'MICHIGAN HIGH-SPEED INTERNET'. On the right, there are links for 'ABOUT' and 'HELP', and a profile icon labeled 'T'. A red arrow points to the profile icon. Below the header is a search bar with the placeholder text 'Search challenge ID or address' and a 'Challenge ID' dropdown menu. To the right of the search bar is a button labeled 'Assigned to Me'. Below the search bar is a navigation menu with four items: 'Awaiting Rebuttal' (0 Items), 'Rebutted Challenges' (0 Items), 'Created Challenges' (0 Items), and 'Completed' (0 Items). A red arrow points to the 'Awaiting Rebuttal' item. Each item has a dropdown arrow and a list of columns: 'CHALLENGER', 'ASSIGNEE', 'BULK CHALLENGE ID', 'CHALLENGE ID', 'CHALLENGE TYPE', 'SUBMITTED DATE', 'DEADLINE TO REVIEW', and 'ACTIONS'.

2. Click the “Awaiting Rebuttal” drop-down to view challenges pending rebuttal and select the rebuttal that you would like to respond to. Select “Rebutted Challenges” to review completed rebuttals.
3. Respond to each rebuttal by completing the required fields and providing acceptable evidence.



The screenshot shows the 'Awaiting Rebuttal' section of the portal. The search bar and navigation menu are visible. The 'Awaiting Rebuttal' item is expanded, showing a table with one challenge. The table has columns for 'CHALLENGER', 'ASSIGNEE', 'BULK CHALLENGE ID', 'CHALLENGE ID', 'CHALLENGE TYPE', 'SUBMITTED DATE', 'DEADLINE TO REVIEW', and 'ACTIONS'. The challenge listed is for '12455 90TH AVE, ALLENDALE, MI 49401-7509' with a 'Challenge ID' of '2' and a 'Challenge Type' of 'Speed'. The 'Submitted Date' is '02/11/2024 @ 07:00 pm'. The 'Actions' column contains 'SUSTAIN' and 'REBUT' buttons.



The screenshot shows a dialog box titled 'Upload Rebuttal Evidence' with a close button (X) in the top right corner. The dialog contains the text 'Upload a PDF of the rebuttal evidence.' and a 'Choose Files' button. The 'Choose Files' button is highlighted with a red box. To the right of the button, it says 'No file chosen'.

4. Once the appropriate evidence is uploaded in the accepted format, click “Submit” to complete the rebuttal.