

Order of Selection for Services

Michigan Rehabilitation Services (MRS) wants to serve all individuals who are eligible for services as quickly as possible.

Sometimes, however, we may not have enough staff or funds to do so. If this should happen, we will tell you about it at the same time we tell you about your eligibility for services.

Priority Groups

If we cannot serve everyone who is eligible right away, federal law says we must serve:

- (1) people with the **most significant** disabilities first
- (2) people with **significant** disabilities second
- (3) people whose disabilities are **not significant** third

Definitions of Significant Disability

You will be determined:

- **Most significantly disabled** if you are limited because of your disability in three or more areas of functioning* and require three or more vocational rehabilitation services over at least six months.
- **Significantly disabled** if you are limited in two areas of functioning* and require three or more vocational rehabilitation services over at least six months.
- **Not significantly disabled** if you are limited in one area of functioning* and do not require multiple services over six months.

**Examples of limitations in areas of functioning could be walking, talking, hearing, or working at a job.*

An eligible Social Security Disability Insurance (SSDI) or Supplemental Security Income (SSI) recipient or beneficiary is automatically considered to be, at least, an individual with a significant disability.

Eligible for Services

MRS will tell you which priority group you have been assigned when you are informed that you are eligible for services.

You will also be told whether you will need to wait for services or if we are able to assist you.

If MRS is not able to serve you at the time you are made eligible, you will be placed on a waiting list in the order that you applied. You will be:

- referred to other federal, state or local programs that might be able to assist you with employment;
- provided with the names of agencies that may assist you; and
- given a point of contact and telephone number to each agency for easy access.

You will be removed from the waiting list when MRS has enough staff and resources to serve you. MRS will contact you every six months to determine if you are still interested in staying on the waiting list. Your MRS counselor will contact you when you are able to be removed from the waiting list.

If you Disagree with the Priority Group

If you do not agree with the priority group to which you have been assigned, you may contact your counselor, you may contact your counselor, contact the manager of the office where you applied/completed an application, or you may appeal the decision. The brochure "How to Appeal Decisions Made by Michigan Rehabilitation Services" describes the MRS appeals process. You can obtain a copy of this brochure at any MRS office.

If you need help with an appeal, contact the Client Assistance Program (CAP). CAP representatives are available to help you at no cost to you. Call the toll-free number 1-800-288-5923 (voice/TTY) for information or assistance.

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Michigan Department of Labor and Economic
Opportunity
PO Box 30010
Lansing, MI 48909
[LEO-MRS-CustomerAssistance@
michigan.gov](mailto:LEO-MRS-CustomerAssistance@michigan.gov)
1-800-605-6722* (toll-free, voice)

**TTY users may contact MRS by dialing 711 and providing the relay operator with the MRS toll-free number.*

www.Michigan.gov/MRS