



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LABOR AND ECONOMIC OPPORTUNITY
LANSING

SUSAN CORBIN
DIRECTOR

MEMORANDUM

DATE: March 11, 2025


TO: The Honorable Mary Cavanagh, Chair,
Senate Appropriations Subcommittee on LEO/MEDC

The Honorable Nancy Jenkins-Arno, Chair,
House Appropriations Subcommittee on Labor and Economic Opportunity

Kathryn Summers, Director, Senate Fiscal Agency

Mary Ann Cleary, Director, House Fiscal Agency

Jen Flood, State Budget Director

FROM: Jason Palmer, Director 
Michigan Unemployment Insurance Agency
Department of Labor and Economic Opportunity

SUBJECT: Article 9, Part 2, Section 804 of 2024 PA 121
Unemployment Insurance Agency Local Office Staff Report

Attached is the first submission of the biannual Unemployment Insurance Agency Local Office Staff Report for the year 2024/2025, prepared by the Unemployment Insurance Agency, consistent with Article 9, Part 2, Section 804 of 2024 PA 121.

Should you have any questions regarding this report or need additional information please contact Andrew Crane, UIA Legislative Liaison, at Cranea3@michigan.gov or 517-243-9778.

cc: Members – Senate Appropriations Subcommittee on LEO/MEDC
Members – House Appropriations Subcommittee on Labor and Economic Opportunity
Senate Policy Office
House of Representatives Policy Office

**Unemployment Insurance Agency Local Office Report
Biannual Report
March 15 Submission
9/1/2024-2/28/2025**

Sec. 804(2). The department shall provide a biannual report to the standard report recipients not later than March 15 and September 30 that includes all of the following:

- a) The number and location of in-person offices:

The UIA has twelve in-person local offices. They are located in Benton Harbor, Detroit, Gaylord, Grand Rapids, Kalamazoo, Lansing, Marquette, Muskegon, Saginaw, Sault Ste Marie, Sterling Heights, and Traverse City.

- b) The average number of staff at each location over the previous 6 months:

Local Office Location	# of Staff
Benton Harbor Local Office	2
Detroit Local Office	6
Gaylord Local Office	2
Grand Rapids Local Office	7
Kalamazoo Local Office	2
Lansing Local Office	6
Marquette Local Office	2
Muskegon Local Office	3
Saginaw Local Office	5
Sault Ste Marie Local Office	2
Sterling Heights Local Office	6
Traverse City Local Office	2

- c) The volume of in-person claimants served at each location in the previous 6 months:

Local Office Location	# of in-person claimants served
Benton Harbor Local Office	1675
Detroit Local Office	6392
Gaylord Local Office	1179
Grand Rapids Local Office	5535
Kalamazoo Local Office	1767
Lansing Local Office	3457
Marquette Local Office	1417

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Muskegon Local Office	1445
Saginaw Local Office	3375
Sault Ste Marie Local Office	822
Sterling Heights Local Office	5832
Traverse City Local Office	1168