



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LABOR AND ECONOMIC OPPORTUNITY
LANSING

SUSAN CORBIN
DIRECTOR

MEMORANDUM

DATE: September 30, 2025

TO: The Honorable Mary Cavanagh, Chair,
Senate Appropriations Subcommittee on LEO/MEDC

The Honorable Nancy Jenkins-Arno, Chair
House Appropriations Subcommittee on Labor and Economic Opportunity

Kathryn Summers, Director, Senate Fiscal Agency

Mary Ann Cleary, Director, House Fiscal Agency

Jen Flood, State Budget Director

FROM: Jason Palmer, Director
Michigan Unemployment Insurance Agency
Department of Labor and Economic Opportunity

SUBJECT: Article 9, Part 2, Section 804 of 2024 PA 121
Unemployment Insurance Agency Local Office Staff Report

Attached is the second submission of the biannual Unemployment Insurance Agency Local Office Staff Report for the year 2024/2025, prepared by the Unemployment Insurance Agency, consistent with Article 9, Part 2, Section 804 of 2024 PA 121.

Should you have any questions regarding this report or need additional information please contact Andrew Crane, UIA Legislative Liaison, at Cranea3@michigan.gov or 517-243-9778.

cc: Members – Senate Appropriations Subcommittee on LEO/MEDC
Members – House Appropriations Subcommittee on Labor and Economic Opportunity
Senate Policy Office
House of Representatives Policy Office

**Unemployment Insurance Agency Local Office Report
Biannual Report
September 30 Submission
3/1/2025-8/31/2025**

Sec. 804(2). The department shall provide a biannual report to the standard report recipients not later than March 15 and September 30 that includes all of the following:

- a) The number and location of in-person offices:

The UIA has twelve in-person local offices. They are located in Benton Harbor, Detroit, Gaylord, Grand Rapids, Kalamazoo, Lansing, Marquette, Muskegon, Saginaw, Sault Ste Marie, Sterling Heights, and Traverse City.

- b) The average number of staff at each location over the previous 6 months:

Local Office Location	# of Staff
Benton Harbor Local Office	2
Detroit Local Office	6
Gaylord Local Office	2
Grand Rapids Local Office	7
Kalamazoo Local Office	2
Lansing Local Office	6
Marquette Local Office	2
Muskegon Local Office	3
Saginaw Local Office	5
Sault Ste Marie Local Office	2
Sterling Heights Local Office	6
Traverse City Local Office	2

- c) The volume of in-person claimants served at each location in the previous 6 months:

Local Office Location	# of in-person claimants served
Benton Harbor Local Office	1,129
Detroit Local Office	6,361
Gaylord Local Office	779
Grand Rapids Local Office	4,767
Kalamazoo Local Office	1,485
Lansing Local Office	2,610
Marquette Local Office	694

Muskegon Local Office	882
Saginaw Local Office	1,831
Sault Ste Marie Local Office	389
Sterling Heights Local Office	5,088
Traverse City Local Office	743