

Subject: Thank You for Your Partnership – Community Connect Pilot Program Update

Community Connect Pilot Program Community Partner,

Over the past few years, we have worked hand-in-hand with you to build our Community Connect Pilot Program, funded by a U.S. Department of Labor Equity Grant. These strong partnerships with you have enabled us to expand our outreach to all 83 counties in Michigan, helped us assist thousands of claimants, and expanded access points into the unemployment system for many. We are incredibly proud of the work we have accomplished together, the connections we have built, and the impact we have made in supporting our communities.

Building on the success of the Community Connect Pilot Program, we are investing in a Navigator Program that will carry forward and enhance many of the key elements of Community Connect. This next phase will allow us to strengthen our community partnership model and refine roles, enabling you to better serve your communities. We look forward to sharing information soon about this exciting next phase.

To allow us to focus on building an effective and sustainable Navigator Program, the Community Connect Pilot Program is ending March 31, 2025. Community Connect has had a positive impact across Michigan and we are confident the Navigator Program will match its success. Both programs are key pieces in UIA's commitment to become a national leader in providing fast, fair, and fraud-free service.

During this time of transition, we are dedicated to supporting the communities you serve. When assisting claimants, we encourage you to visit our innovative [Claimant Roadmap](#), which explains in 6 easy-to-follow steps how to successfully submit a claim. Online [Coaching Sessions](#) are also available for guidance on various unemployment topics such as how to apply for benefits, protest and appeal rights, what the Monetary Determination Letter means and information on seeking work/registration requirements.

We deeply appreciate your partnership, dedication, and collaboration throughout the Community Connect Pilot Program. Your efforts have been instrumental in making this initiative a success, and we look forward to continuing our work together through new and evolving opportunities. We will be in touch when the Navigator Program launches in the future.

Thank you,

Community Connect Program Leadership