

FACT SHEET #160 October 2021

CLAIMING UNEMPLOYMENT BENEFITS IN MICHIGAN

If you become unemployed, you may qualify for unemployment insurance benefits. These benefits are intended to provide temporary income as you seek new employment. To be eligible for unemployment benefits, you must be unemployed and able to, available for, and actively seeking suitable full-time work.

Filing for and Receiving Benefits

A claim for unemployment benefits begins the first week you are laid off. The amount of time to file a claim is 14 days from the day you were laid off.

Two Ways to File a New Claim or Re-open an Existing Claim

- **FASTEST AND PREFERRED METHOD:** Online – Visit Michigan.gov/UIA and sign into MILogin to access or create an account on the Michigan Web Account Manager (MiWAM).
- Telephone – Call 1-866-500-0017. If you are hearing impaired, TTY service is available at 1-866-366-0004.

Information Needed to File a Claim

- Your Social Security card.
- Your state issued driver's license or ID card number or your MARVIN PIN (if you have one).
- The names and addresses of employers you worked for during the past 18 months along with your quarterly gross earnings.
- The last date of employment with each employer.
- Your most recent employer's Federal Employer ID number (FEIN) (especially if you have **not** filed a claim within the last three years or have been employed for less than six months) and Employer Account Number (EAN). Depending on your situation, knowing the account number may speed up the processing of your claim.
- If you are **not** a U.S. citizen or national, you will need your Alien Registration card and the expiration date of your work authorization.

Register for Work

- **First, create your job seeker profile on Pure Michigan Talent Connect.**
 - Visit MiTalent.org to get started.
- **Second, meet with staff from your local Michigan Works! Service Center, either virtually or in person.**
 - Contact Michigan Works! At 1-800-285-WORKS (9675) or find your local Michigan Works! Service Center by clicking on the map at MichiganWorks.org.

The Register for Work requirement is not complete until you meet with Michigan Works! Service Center staff, who will verify your job seeker profile and send their verification to the Unemployment Insurance Agency (UIA). You will receive a confirmation email when the process is completed successfully. The two steps – creating a profile and meeting with Michigan Works! staff must be completed and verified at least one business day before you certify for the first time to receive unemployment benefits. Failing to complete these steps could prevent you from receiving your unemployment benefits.

Bi-Weekly Certifications

You must certify your eligibility every two weeks to receive payment. The preferred method of certifying is online, although phone certification is also available.

- Online: Visit Michigan.gov/UIA and sign into MILogin to access your MiWAM account. Your online account is accessible seven days a week, 24 hours a day.
- By Phone: Call MARVIN at 1-866-638-3993, Monday through Friday, 8:00 a.m. to 4:30 p.m.

Searching for Work

You are required to actively seek work and report at least one weekly work search activity for each week during your bi-weekly certification in order to receive benefits. **Your benefits will not be paid until your work search activities have been reported to UIA.** More information is available online at Michigan.gov/UIA.

- Enter your work search activity in your MiWAM account at Michigan.gov/UIA or
- When you certify with the Michigan Automated Response Voice Interactive Network (MARVIN) by calling 1-866-638-3993. After completing the automated questions, you must stay on the line to be connected with a UIA agent to provide your work search information for each week. You must provide your work search activity for each week prior to benefits being released.

Two Ways to Receive Benefits, Choose Either:

- Debit card.
- Direct deposit to your bank account.

For More Information

- More information is available on the UIA website at Michigan.gov/UIA to guide you through the unemployment insurance process including frequently asked questions, video tutorials, tools and other information that may answer your questions.
- View or download the claimant handbook, *Unemployment Benefits in Michigan*, at Michigan.gov/UIA.
- For step-by-step instructions on creating a MiWAM account, view the MiWAM Toolkit for Claimants at Michigan.gov/uia.
- If you have a question or problem with your claim, you may [schedule a telephone appointment, an in-person appointment or a virtual appointment](#) online at Michigan.gov/UIA or call our customer service line at 1-866-500-0017.