

# HOW UIA TARGETS FRAUD

**UIA's Fraud Manager program:** Analyzes claims at filing and certification, detecting irregularities or other suspicious patterns on claims that require additional review.

## **Unemployment Insurance Fraud Response Team:**

Coordinates actions among state departments and all levels of law enforcement to identify, investigate and prosecute individuals who steal jobless benefits intended for Michigan workers.

## **Department of Labor and National Association of State Workforce Agencies:**

Continued and immediate implementation of tools and resources provided.

**DOL Tiger Team:** Collaborative initiative will analyze challenges at UIA and recommend resources or processes to address fraud, case backlog, equity and system modernization.

**Integrity Data Hub:** Michigan was one of the early adopters of NASWA's IDH tools and resources, which include identity proofing; a Suspicious Actor Repository; foreign internet protocol address detection; detection of suspicious email domains associated; identifying multi-state claims; fraud alerting; and data analytics.

**UIA Staff:** Perform daily collaborative meetings for near real-time review of all claims activity. Staff of nearly 200 also perform investigations and other processes on claims flagged as possibly fraudulent for resolution.

**Law enforcement partnerships:** Works with enforcement partners at state and local levels to locate and hold criminals accountable.

**Fraud advisor and outside contractors:** Special advisor and a team of external consultants supplement the UIA efforts with advanced analytics and expertise.

