

The Rapid Response program helps workers who have lost their jobs due to a mass layoff, permanent business closing, or a disaster. The information provided helps workers file for unemployment insurance through the Unemployment Insurance Agency (UIA) and familiarizes workers with the employment and training opportunities provided by Michigan Works! Agency (MWA) Service Centers.

## What is the Rapid Response process?

When notification of a plant closing or mass layoff is received by the Michigan Department of Labor and Economic Opportunity, a Rapid Response State Coordinator makes contact with the company to coordinate the presentation of available services to impacted workers.

Representatives are made available from Rapid Response, UIA, the local MWA service providers, the employer, worker representatives, the union, and other applicable partners deemed necessary to:

- Assess layoff plans.
- Determine the potential for averting the layoffs.
- Gather the background information on the affected workforce to determine training and other needs of the workforce to facilitate rapid reemployment.

## How does Rapid Response benefit the affected workers?

Rapid Response meetings with the workforce are designed to help the employees file for Unemployment Insurance and get established with their local Michigan Works! Agencies. Re-employment services offered through Michigan Works! include:

- **Basic Career Services**  
Program information and basic assessment, individual job development, advanced screened referrals, group activities, and job search.
- **Individualized Career Services**  
Comprehensive specialized assessment, counseling, short-term prevocational skills, case management, literacy activity, out-of-area job search, relocation assistance, internship & work experience.
- **Training Services**  
Occupational skills training, on-the-job training, workplace training with related instruction, registered apprenticeship, incumbent worker training, pre-apprenticeship, skill upgrading & retraining, entrepreneurial training, and adult education/literacy combined with any other training services.

## Additional Rapid Response Benefits

In addition to connecting employers and affected workers with the resources of the UIA and the MWAs to facilitate rapid reemployment, Rapid Response delivers other benefits including:

- Information on employment and training opportunities.
- Technical and financial support for establishing a Joint Adjustment Committee.
- Emergency assistance, including state and federal funds, to serve the affected workers at identified sites.

## Where can you find more information about Rapid Response?

More information about Rapid Response is available at [Michigan.gov/leo/bureaus-agencies/wd/programs-services/rapid-response](https://Michigan.gov/leo/bureaus-agencies/wd/programs-services/rapid-response).

MWAs throughout the state oversee the delivery of reemployment services which are designed to prepare participants for re-entry into the workforce. More information about those services can be found by visiting [Michigan.gov/Workforce](https://Michigan.gov/Workforce).

*LEO is an equal opportunity employer, and Rapid Response is an equal opportunity program. Auxiliary aids, services and other reasonable accommodations are available upon request to individuals with disabilities.*