

Workers' Disability Compensation Agency Automated Attendant
888-396-5041 or 517-284-8947 (Local Calls Only)

Thank you for calling the Department of Labor and Economic Opportunity, Workers' Disability Compensation Agency. This automated system has several options. You may wish to have a paper and pencil ready. Answers to the most frequently asked questions, as well as detailed information for workers and employers, can be found on our website at www.michigan.gov/wca.

If you are calling from a touch tone phone, **press 1** now. If you are calling from a rotary phone, stay on the line and someone will be with you shortly.

NOTE:

Please feel free to direct dial the phone numbers where indicated.

If you are an injured employee, **press 1**.

If you need information about insurance coverage requirements, exclusion forms, self-insurance or have received a letter regarding your insurance coverage, **press 2**.

Direct dial 517-284-8922

If you would like to order a supply of forms or would like to hear our address, fax, or e-mail address, **press 3**.

If you need to know the insurance carrier for a specific employer, **press 4**.

Direct dial 517-284-8922

If you are an insurance carrier and have received a 701 letter or need claim information, **press 5**.

Direct dial 517-284-8918

If you need information about Health Care Services Rules or fee schedule, **press 6**.

Direct dial 517-284-8900

If you need workers' compensation claim history on an individual or are requesting copies from a workers' compensation file, **press 7**.

If you would like to report a suspected workers' compensation fraud, **press 8**.

Direct dial 517-284-8939

To repeat this menu, **press 9**.

1 – If you have general questions or are calling about a claim, please **press 1** now.

Direct dial 517-284-8900

If you need copies of your file, **press 2**.

If you have questions on the status of a hearing, **press 3**.

Direct dial 517-284-8942

If you have questions regarding vocational rehabilitation, **press 4**.

Direct dial 517-284-8891

To repeat this message, **press 5**.

To return to the previous menu, please **press 6**.

7 – All FOIA requests must be submitted in writing. Information cannot be provided over the phone. Requests must include a requester name, phone number and mailing address. FOIA requests can be sent by email, U.S. Mail or fax. The email address is:

WCAfoiainfo@michigan.gov

Workers' Disability Compensation Agency
c/o FOIA Coordinator
PO Box 30016
Lansing, MI 48909

The fax number is 517-284-8920.

To repeat this information, **press 1**.

To return to the previous menu, **press 2**, or you may hang up.

3 – If you are an employer who has workers' compensation insurance, you should obtain forms from your insurance company. If not, you may request forms from us via the US mail, a fax, e-mail, or you can leave a recorded request. For even faster service, you may download forms immediately from our website. All requests will need to include a contact name, street address, city, state, ZIP Code, the requested form name and/or number, and quantity. You should receive your forms within 5 business days of our receipt of your request.

For our mailing address, **press 1**.
*Workers' Disability Compensation Agency
PO Box 30016
Lansing, MI 48909*

For our e-mail address, **press 2**.
wcinfo@michigan.gov

For our fax number, **press 3**.
517-284-8920

For our website address, **press 4**.
www.michigan.gov/wca

To leave your request on a recording, **press 5**. [Because of space limitations on this guide, the recorded message options are not detailed.]

To repeat these instructions, **press 6**.

To return to the previous menu, **press 7**.

If you are done, you may hang up.