

Disability Rights Michigan Employment Team Report

**Second Quarter FY 2020/21
(January 1, 2021, thru March 31, 2021)**

The Employment Team at Disability Rights Michigan (DRM) provides information, referral and advocacy services to applicants, clients and others eligible for vocational rehabilitation programs funded under the Rehabilitation Act. We also provide training on our services and information to clients on their rights under the Rehabilitation Act and Title I of the ADA. Our funding streams to provide these services include the following grants: Client Assistance Program (CAP), Protection & Advocacy of Social Security (PABSS), and Protection & Advocacy for Assistive Technology (PAAT).

Employment Team Staff: Elham Jahshan, Director of Employment Services, Liz Shawl, Advocate, Chelsea Chamberlin, Advocate, Charlie Rose, Advocate, Leah March-Pons, Information & Referral Advocate; and Pam Henry, Program Assistant.

Case Statistics:

Information & Referral Only	Closed Service Requests = 28
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Case Level Services	Closed Service Requests = 18 Cases Open Currently = 30
Related to Michigan Rehabilitation Service (MRS)	13
Related to Bureau of Services for Blind Persons (BSBP)	5
Related to Centers for Independent Living (CIL)	0

Problems Identified (MRS/BSBP/CIL):

Communication problems between counselor and individual	8
Related to IPE development and/or implementation.	3
Conflicts about services to be provided.	1
Related to application and/or eligibility process	0
Other issues related to Rehab. Act	3

Primary Disability Reported by Individual (MRS/BSBP/CIL):

Hard of Hearing	0	Neurological Disorders/Impairments	0
Deafness	2	Ortho/Physical Impairments	2
Heart/Circulatory	0	Specific Learning Disabilities	0
Mental Illness	2	Substance Abuse	0
Intellectual Disability	1	ADD/ADHD	0
Blindness/Visual Imp.	2	Cerebral Palsy	0
Muscular Skeletal	0	HIV/AIDS	2
Autism	2	Muscular Dystrophy	0
Speech Impairment	0	Cancer	0
Epilepsy	0	PTSD	0
Other Emotional	1	Traumatic Brain Injury	1

Below is a breakdown, by office, of the case level calls we received during this quarter. Case level services would mean that someone from the Employment Team called MRS/BSBP/CIL to try to resolve a complaint. The numbers reported are only those that were *closed* during that quarter.

Michigan Rehabilitation Services (MRS)

Adrian	1	Detroit Porter	0	Mt. Pleasant	0
Alpena	0	Flint	0	Muskegon	0
Ann Arbor	1	Gaylord	0	Oak Park	1
Battle Creek	0	Grand Rapids	0	Pontiac	0
Bay City	0	Hamtramck	1	Port Huron	0
Benton Harbor	0	Holland	0	Roseville	0
Big Rapids	0	Jackson	1	Saginaw	0
Caro	0	Kalamazoo	0	Taylor	0
Clinton Township	1	Lansing	3	Traverse City	0
Detroit Fort	0	Livonia	0	Wayne	1
Detroit Grand River	2	Marquette	1	MCTI	0
Detroit Mack	0	Midland	0		
		Monroe	0		

Bureau of Services for Blind Persons (BSBP): 2 Total
 (Detroit; 1 Flint; Grand Rapids; and 1 Kalamazoo)

Centers for Independent Living (CILs): 0