## Michigan Council for Rehabilitation Services (MCRS) Partner Report

## Încompass MICHIGAN

INDEPENDENCE | COMMUNITY | INCLUSION

VISION: A statewide network of comprehensive human service providers committed to diversity equity and inclusion, optimal independence and engagement in the community, with enhance quality and fullness of life.

> MISSION: Through advocacy, innovation, education, and leadership development we empower our members to achieve their mission.

Incompass Michigan members help thousands of Michigan residents to live, work, and play in the community, providing **Employment Services** (Job Development, Job Coaching, Skill Building, and Micro-Enterprise Development, Pre-**Employment Transition**, Mental Health Services, Supports Coordination, Autism Supports, Peer Mentoring, Community Living Supports, Residential, Transportation, Arts and Recreation, Clubhouse,

Respite Care.

Members provide services, supports, and connections to community to individuals with intellectual and developmental disabilities, autism, mental illness. substance use disorder. or traumatic brain injury; individuals exiting the criminal justice system; and those who have experienced a history of chronic poverty.

ASSOCIATION STRATEGIC VALUES TO GUIDE US INTO THE FUTURE:

- Long Term Strategic Perspectives and Direction
- Partnerships
- Adaptation to Change
- Alliances and Collaborators

TEAM CORE VALUES TO GUIDE OUR DAILY OPERATIONS:

- Integrity
- Persistence
- Loyalty
- Collaboration

## ÎNCOMPASS MICHIGAN

### INDEPENDENCE | COMMUNITY | INCLUSION

#### **UPPER PENINSULA**

Hannahville Indian Community, Project VISIONS Wilson

Lakestate Industries Escanaba

Northern Transitions, Inc. Sault Ste. Marie

TRICO Opportunities, Inc. Kingsford

#### WESTERN REGION

Goodwill Industries of Greater Grand Rapids Grandville

Goodwill Industries of West Michigan Muskegon

Hope Network Grand Rapids

Pioneer Resources Muskegon

Preferred Employment & Living Supports Muskegon

#### EASTERN REGION

Arenac Opportunities Standish

Arnold Center, Inc. Midland

Do-All, Inc. Essexville

Lapeer Team Work Lapeer

MMI, Inc. Mt. Pleasant

New Dimensions Bay City

SVRC Industries, Inc. Saginaw

Thumb Industries, Inc. Bad Axe

Vocational Independence Program, Inc. (VIP) Flint

#### **NORTHERN REGION**

Crossroads Industries, Inc. Gaylord

Grand Traverse Industries Traverse City

NEMROC, Inc. Alpena

North Country Community Mental Health Petoskey

ROOC, Inc. Roscommon

Straits Area Services Cheboygan

#### **SOUTHERN REGION**

Adapt Coldwater

ASPPIRE, Inc. Lansing

Goodwill Industries of Southeastern Michigan Adrian

Key Opportunities, Inc. Hillsdale

LifeSpan: A Community Service Jackson

MRC Industries, Inc. Kalamazoo

Navigations, Inc. Battle Creek

Peckham, Inc. Lansing

The Center for Growth & Independence Benton Harbor

METRO REGION Autism Alliance of MI Southfield

Community Enterprises of St. Clair County Port Huron

Dutton Farm, Inc. Rochester

Goodwill Industries of Greater Detroit Detroit

Judson Center Royal Oak

JVS Human Services Southfield

Life Skills Centers Mt. Clemens

Michigan Ability Partners Ann Arbor

New Gateways, Inc. Waterford

New Horizons Rehabilitation Services, Inc. Auburn Hills

Oakland Community Health Network Troy

Services to Enhance Potential (STEP) Westland

Skill and Ability Education Ypsilanti

Work Skills Corporation Brighton

### Incompass Michigan Members Serve All 83 MI Counties

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# MISSION INITIATIVES: Four Pillars

- ADVOCACY continue to promote wage equity and a career pathway for direct support professionals; position members for success in behavioral health redesign.
  - A voice in Lansing and throughout the state on issues that impact member organizations and the people we serve.
- INNOVATION be a part of the solution for DSP workforce crisis; explore options for social enterprise development.
  - Resources and connectivity for members to thrive and flourish.
- EDUCATION continued quality professional development, increased focus on online learning.
  - Staff development promotes quality services and workforce satisfaction and retention.
- LEADERSHIP DEVELOPMENT celebrated 11<sup>th</sup> Academy cohort, launched 12<sup>th</sup> virtually, continued Leadership 101 Webinar series; the Pathway will continue.
  - Expand the pipeline of emerging leaders and broaden opportunities in support of DEI values.

# PROGRAM PRIORITES within VR Sector

### EMPLOYMENT FIRST

- Continued support for capacity building, provider transformation, and value based purchasing through CMH system to promote increased CIE outcomes
- CONTINUED PARTNERSHIP THROUGH SERVICE REFERRALS
  - Job Development, Job Coaching, Customized Employment, Assessment and Evaluation, Benefits Counseling, Pre-Employment Transition Services
- CUSTOMIZED EMPLOYMENT
  - Members participating in two pilot regions implementing CE - a process for achieving CIE through a relationship between employee and employer that is personalized to meet the needs of both. It is a strategy intended to benefit many people, including people with significant disabilities who might not have found success through other employment strategies.
- MRS RATE RESTRUCTURING
  - In 2019, MRS contracted with a consulting firm to conduct a rate analysis and develop reimbursement rates for certain VR services, for compliance with federal regulations. The resulting report was issued in 2020, and phased implementation of the new rates began this month. Members have expressed concerns that the new rates are not sustainable, and do not address new cost structures forced by the pandemic.