LIBRARY OF MICHIGAN (LM) ANNUAL REPORT FISCAL YEAR 2020-21

LIBRARY OF MICHIGAN

MICHIGAN Department of **Education**

MICHIGAN eLIBRARY (MeL)

eRESOURCES

MeL.org/eresources

MeL's eResources provide a way for residents to access online full-text articles, books, and other research information for free at any time.

- high return on investment: $24.31 for every $1 spent
- eResource usage reached over 28.5 million, a 5.2 percent increase from the previous year
- MeL.org received over 250,000 visitors, with the Educators section receiving over 56,000 page views, almost a 59% increase from last year

MeLCAT

MeL.org/melcat

MeLCat is the statewide interlibrary loan system.

- over 440 million items available
- highest fill rate ever with 93 percent of requested books and materials provided

EARLY LITERACY AND YOUTH PROGRAMS

READY TO READ MICHIGAN

Michigan.gov/ReadyToRead

The Ready to Read Michigan (RTRM) program supports public libraries as they engage in outreach to families and caregivers, as well as early childhood centers, schools, and daycares in their community.

- 90 library staff were trained on the new Ready to Read Michigan Toolkit, which all Michigan library staff have access to along with supporting resources
- over 600 library staff attended the five Ready to Read Michigan virtual trainings

SUMMER READING PROGRAM

Michigan.gov/SummerReading

The Summer Reading program at public libraries encourages children, youth and families to read and helps children maintain reading skills over the summer.

- 197 libraries reported having over 61,500 patrons of all ages participate in summer reading
- over 98,000 patrons attended virtual or in-person programs

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SPECIAL COLLECTIONS TEAM

The Public Services staff of the Special Collections Team collects and connects Michigan's past, present and future through the collections and services of the Library of Michigan. Public Services staff answer research questions, collect Michigan information, and provide programs to Michigan's state workers, residents of the state and anyone interested in Michigan's story.

- over 2,800 electronic library "e-cards" were issued to the public, providing free access to LM's databases during FY2021
- over 40 events, consisting of exhibits, presentations, and tours, for genealogical and historical societies, schools, libraries, and governmental employees, reached over 3,000 people
- LM Digital (lmdigital.libraryofmichigan.org) piloted a project to provide digital hosting services to Michigan libraries and cultural organizations across the state, including a partnership with Presque Isle District Library, Presque Isle County Historical Museum and other partners, to digitize over 700 historical images highlighting people, events and locations in that area
- thirteen of the twenty Michigan Notable Book (michigan.gov/notablebooks) authors were interviewed and these interviews were made available through LM's Youtube channel
- nearly one dozen booklists were created ranging in topics from multi-cultural resources for teachers to Michigan crafts
- seven *Timely Topics* information sheets were created for Michigan's legislature and state government employees, ranging in topics from expungement to legalization of marijuana
- Special Collections staff opened the Library by appointment in August of 2021, for the first time since the beginning of the COVID pandemic, and fully opened to the public in September 2021

MICHIGAN LIBRARY STATISTICS

Michigan has 111 academic libraries, 651 public library locations, 492 school libraries with at least .25 FTE for library staff, and 265 special libraries. Some Michigan public library statistics:

- library patrons used over 75 million physical and virtual materials
- librarians answered almost 6 million reference questions
- over 14,000 devices, such as hotspots and laptops with mobile broadband, were circulated to provide remote internet access
- over four million attended more than 160,000 virtual or physical library programs, with an average attendance of 25 patrons per program

LIBRARY DEVELOPMENT

Library Development provides support for statewide programs, continuing education, resources, consulting, and grant funding to assist Michigan libraries of all types serve their local communities.

- 46 events were offered by the Library Development Team virtually to Michigan librarians with almost 4,500 attendees, and new weekly virtual Library Directors meetings averaged almost 200 attendees per meeting
- LM staff created 29 individual online learning courses and produced three learning pathways: New Directors Workshop pathway, Public Library Funding for Trustees Pathway, and the MeL Maven Badge
- almost 1,700 library staff took advantage of additional free, online learning modules provided by LM staff
- PLOUD (Public Libraries in the Cloud), an easy to use library-specific website template and hosting solution, grew from 123 to 132 libraries
- LM subsidized 23 Ploud libraries using LocalHop, which allows libraries to host a community calendar
- the Library Law Consultant presented sixteen webinars to library staff and trustees, along with responding to over fifty questions per month and adding library law information sheets to the LM website
- 356 library trustee training certificates were awarded, and updates were made to the Library Trustee Manual
- LM staff facilitated training related to the Transforming Teen Services project, where 30 public library staff were trained on practices of Connected Learning and Computational Thinking skills in order to provide better services for young adults

SCHOOL LIBRARIES in the 21ST CENTURY
Michigan.gov/SL21
School Libraries in the 21st Century is a certification program for individual school libraries of quality.

- 24 Michigan school libraries were certified as Qualified or Exemplary; 83 are certified overall
- West Maple Elementary School Library in Bloomfield Hills was chosen as the 2021-22 Model 21st Century School Library

GRANTS TO LIBRARIES

INSTITUTE OF MUSEUM AND LIBRARY SERVICES (IMLS) GRANTS
Michigan.gov/LSTA

The Library of Michigan, through grants funded by IMLS, supported libraries in their efforts to improve literacy, provide broader access to special or historic collections, and to improve digital access and inclusion in their communities.

- through the Improving Access to Information grant program, ten public and academic libraries spent $168,000 for historic digitization, digital inclusion, and open educational resources projects, and 12 public and academic libraries were awarded over $205,000 for FY2022 projects
- 139 public libraries were awarded over $260,000 in Public Library Services grants for literacy, technology, and children and teen programming supplies to help increase community programs in summer 2021
- IMLS funding also supports the Ready to Read Michigan program, the Summer Reading program, and the Transforming Teen Services project

The Library of Michigan received Coronavirus Aid, Relief, and Economic Security (CARES) Act funding for Michigan libraries through the Institute of Museum and Library Services.

- 294 public libraries were granted CARES Act funds for personal protective equipment (PPE) and digital inclusion purchases
- libraries used over $198,000 to purchase personal protective equipment, sanitization supplies, and services to increase staff and community safety
- over $508,000 was used by libraries to purchase hotspots, laptops, mobile devices, and improved Wi-Fi access in order to increase internet access for their communities
- over 250 public and academic libraries received workforce development collection starter sets with 22 titles on a range of job hunting and skills development topics to support community members unemployed or underemployed during the COVID-19 crisis