



2024 Resilient Food Systems Infrastructure Program

Request for Proposals & Instructions

Released:

May 8, 2024

Grant Proposals Due:

June 17, 2024, by 5 p.m. EST

No late submissions will be accepted.

Incomplete submissions will not be considered.

Michigan Department of Agriculture and Rural Development (MDARD)

mda-grants@michigan.gov

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PROGRAM OVERVIEW

Summary:

The U.S. Department of Agriculture (USDA), Agriculture Marketing Services (AMS), is entering into cooperative agreement with Michigan Department of Agriculture and Rural Development (MDARD) for the Resilient Food Systems Infrastructure Program Cooperative Agreements (RFSI). Funds will support expanded capacity for the aggregation, processing manufacturing, storing, transporting, wholesaling, and distribution of locally and regionally produced food products including specialty crops, dairy products, grains for human consumption, aquaculture, and other food products, excluding meat and poultry. This program is intended to provide similar support provided in other USDA funding for meat and poultry processing, but for the non-meat and poultry sectors. MDARD will work in partnership with USDA to make competitive subawards to support infrastructure in the middle-of-the-supply-chain for domestic food and farm businesses and other eligible entities.

There are two types of grants, Infrastructure Grants and Equipment Only Grants. An applicant can only apply for one type of grant. The Infrastructure Grant has a maximum amount of \$475,000. The Equipment Only Grant has a minimum award amount of \$10,000 and a maximum award amount of \$100,000 for equipment purchases.

Program Goals:

The goal of the program is to keep profits circulating in rural communities and increase diversity in processing options in terms of business model approaches, geography, and availability to underserved communities. The Michigan Department of Agriculture and Rural Development (MDARD) will work in partnership with USDA to make competitive subawards to support infrastructure in the middle-of-the-supply-chain for domestic food and farm businesses and other eligible entities.

Applications that benefit Small and Underserved Business Owners, Historically Underserved Farmers or Ranchers or for other businesses that qualify under the Small Business Administration (SBA) categories of Small Disadvantaged Business, Women Owned Small Business, and Veteran- Owned Small Businesses are encouraged. Projects intending to serve these entities should engage and involve those beneficiaries when developing projects and applications.

In all programs and initiatives, USDA promotes climate-resilient landscapes and rural economic systems, including tools to support agriculture, forests, grazing lands, and rural communities. AMS encourages applicants to consider including goals and activities related to mitigating and adapting to climate change in their project's design and implementation.

Purpose:

The purpose of the Michigan RFSI program is to build resilience in the middle-of-the-food-supply-chain and strengthen local and regional food systems by creating new revenue streams for Michigan producers. MDARD will make subawards in the form of Infrastructure Grants to middle-of-the-supply businesses to create more diverse local and regional market options and create more economic opportunities for communities, allowing them to retain more of the value chain dollar. RFSI investments aim to create a food systems infrastructure to support competitive and profitable market access for domestic farm products.

RFSI serves as an important component of USDA's framework to transform the food system to benefit consumers, producers, and rural communities by providing more options, increasing access, and creating new, more, and better markets for small and mid-size producers. The pandemic and recent supply chain disruptions have revealed the perils of a national food system that depends on capacity concentrated in a few geographic areas and requires many steps to get from farm to fork. To be more resilient, the food system of the future needs to be more diversified, distributed, and local.

RFSI addresses this need by targeting crucial parts of the agricultural supply chain to address gaps in existing pandemic assistance, Food Systems Transformation (FST) programs, and other USDA programs. The primary goal of RFSI is to support food system crops and products meant for human consumption (excluding meat and poultry products, which are funded through other USDA programs).

The program also aims to:

- Support development of value-added products available to consumers;
- Support proposals that provide fair prices, fair wages and new and safe job opportunities that keep profits in rural communities; and
- Increase diversity in processing options in terms of business model approaches, geography, and availability to underserved communities.

This program is also aligned with efforts to:

- Ensure equitable access to USDA programs and benefits from USDA-funded projects and support the policies of Executive Order 13985 (Executive Order on Advancing Racial Equity and Support for Underserved Communities Through the Federal Government).
- Contribute to the resilience of the food and agricultural supply chains through support for diversified, value-added agriculture and support the policies of Executive Order 14017 (Executive Order on America's Supply Chains).
- Promote competition in the food system and support the policies of Executive Order 14036 (Executive Order on Promoting Competition in the American Economy).
- Implement the Build America, Buy America (BABA) Act. [Guidance on BABA requirements for USDA award recipients is available here.](#)

PRIORITIES:

Infrastructure Grants must be used for the purpose of expanding middle-of-the-food-supply-chain capacity for locally and regionally produced foods and offer more and better market opportunities and new streams of revenue to small and mid-sized agricultural producers, including those who may not have access to value-added opportunities or processing to meet market demand for premium or value-added products, such as underserved producers. USDA intends for RFSI program to focus funding Infrastructure Grant activities that:

- Expand capacity for processing, aggregation, and distribution of agricultural products to create more and better markets for producers;
- Modernize manufacturing, tracking, storage, and information technology systems;
- Enhance worker safety through adoption of new technologies or investment in equipment or facility improvements;
- Improve the capacity of entities to comply with federal, state, and local food safety requirements;
- Improve operations through training opportunities;
- Support construction of a new facility;
- Modernize or expand an existing facility (including expansion and modifications to existing buildings and/or construction of new buildings at existing facilities);
- Construction of wastewater management structures, etc.;
- Modernize processing and manufacturing equipment; and
- Develop, customize, or install equipment that reduces greenhouse gas emissions, increases efficiency in water use, improves air and/or water quality, and/or meets one or more of USDA's climate action goals.

Based on stakeholder feedback, MDARD has identified the following program priorities within Michigan and will prioritize funding projects that address building a more resilient food system across the state. The Joint Evaluation Committee (JEC) will evaluate projects based on the following criteria, which is in order of priority:

Projects that will:

- Expand capacity for processing, aggregation, and distribution of agricultural products to create more and better markets for producers.
- Modernize manufacturing, tracking, storage, and information technology systems.
- Modernize or expand an existing facility (including expansion and modifications to existing buildings and/or construction of new buildings at existing facilities).
- Support construction of a new facility.
- Modernize processing and manufacturing equipment.

Projects that benefit:

- Underserved farmers and ranchers (as defined by [USDA](#));
- New and beginning farmers or ranchers;
- Processors and other middle-of-the-supply businesses owned by socially disadvantaged individuals (as defined by the [Small Business Administration](#)).
- Veteran producers;

Projects that enhance:

- Focus on small and medium-sized enterprises that add options and choices for consumers and producers (emphasis on value-added).
- Demonstrate local support for the project.
- Offer family-supporting job quality and treatment/safety of workers.
- Support underserved communities.
- Are submitted by cooperatives, farmer- and worker-owned enterprises.

Project goals that prioritize the following markets:

- Specialty markets/stores
- Farmers markets
- Restaurants
- Corner stores
- Distributors (Receives produce and sells to retail, restaurants, and other manufacturers)
- Other top comments:
 - Direct to end consumer sales such as on farm sales, CSA's, home delivery, and online sales.

Projects that address the following challenges:

- Transportation (this includes shipping costs, need for drivers, need for vehicles, cost of partial truck loads)
- Storage (including ambient and refrigerated)
- Distribution & aggregation (getting the product to local markets, aggregation of multiple local farmers, costs to work with distributors, and meeting demands of distributors).
- Infrastructure (including new and additional processing rooms, lack of processors/co- packers)
- Competition – (costs per unit are greater for smaller operators and therefore they are losing market opportunities to larger scale operators)

FUNDING:

Michigan has been awarded over \$10 million dollars to build resilience in the middle-of-the-food- supply-chain, to provide more and better markets to small farms and food businesses, to support the development of value-added products for consumers, fair prices, fair wages, and new and safe job opportunities. MDARD will work in partnership with USDA to make competitive subawards to support infrastructure in the middle-of-the-food-supply-chain for domestic food and farm businesses and other eligible entities.

As the funding authority, USDA will have final approval for projects submitted through this notice. MDARD will utilize a Joint Evaluation Committee (JEC) to make funding recommendations and selected applicants will be forwarded to USDA to make the final determination concerning the awards. Projects cannot begin until the USDA has made their official award announcement and the contract between MDARD and the sub-grantee has been signed by all parties.

Equipment Only Grant:

MDARD will issue Equipment Only Projects. These projects offer a simplified application to fund smaller grants from \$10,000 up to \$100,000 for equipment purchases. The Equipment Only option is a Fixed Price Grant, meaning it will fund only equipment purchases (not associated facility upgrades, staffing, or other costs). The amount awarded will be equal to the cost of the equipment with a minimum of \$10,000 up to \$100,000. No match is required for this grant type.

Using a USDA provided template, applicants are required to submit a project narrative that describes the overall scope of the project and how it aligns with the program goals and priorities. The narrative must include an estimated increase in production and who will benefit from the overall project. Applicants must attach documentation to substantiate the costs of each piece of equipment, which can include contracts, catalog pricing, or binding quotes provided by licensed commercial entities. When soliciting bids for equipment, please ensure that they will be honored at the time of the award, which will be late summer of 2024.

Infrastructure Grants:

Infrastructure grants will have a maximum award of \$475,000. Using a USDA provided template, applicants are required to submit a project narrative that describes the overall scope and how it aligns with the program goals and priorities. A project is a set of interrelated tasks with a cohesive, distinct, specified, and defined goal. It follows a planned organized approach over a fixed period and within specific limitations (costs, performance/quality, etc.). It uses resources that are specifically allocated to the work of the project and usually involves a team of people.

Projects are different from other ongoing operations in an organization because unlike operations, projects have a limited duration with a definitive beginning and end. A project will also have an overarching goal that the applicant wants to accomplish through a series of individual activities or tasks. Infrastructure grants will fund projects that focus on the priorities outlined earlier.

Matching Funds (Infrastructure Grants Only):

Infrastructure grant recipients are required to contribute 50% of the total proposed project cost as a match to federal funding. This applies to all applicants except those who qualify for the reduced match described below. All matching contributions must be committed or secured at the time an applicant is recommended for an award.

In-kind contributions are defined, when used as a cost share or match for a grant, as the value of goods or services provided for the benefit of the grant program, where no funds

transferred hands. For example, a partner, such as a tribal community member, may volunteer their professional expertise as a match contribution to the project as described in [2 C.F.R. § 200.306\(e\)](#). These contributions cannot satisfy a cost sharing or matching requirement for this grant program if they are used toward satisfying a match requirement under any other Federal grant agreement to which the applicant is a party.

Reduced Matching Funds:

For [historically underserved farmers and ranchers](#), or for other businesses that qualify under [SBA categories](#) of small disadvantaged business, women-owned small business, or veteran-owned small business, the required match funding contribution or cost share is reduced to 25% of the project cost. MDARD will require that applicants self-certify in their Infrastructure Grant applications to be eligible for this reduced match.

Letters of Verification for Matching Funds:

Signed Match Verification Letters must accompany the Infrastructure Grant proposal at the time of application. Each application must include the total amount of matching funds and how it will specifically align with their requested funding. Additionally, applicants must submit one match verification letter for EACH cash or in-kind resource signed by the matching organization. AMS highly encourages States to require or encourage Infrastructure Grant applicants to use the Suggested Match Verification Template Letter available on MDARD's RFSI website, [here](#).

Match Verification must be monitored by MDARD and must be available upon request from the USDA. Program income (as defined in [2 C.F.R. § 200.1](#)) or any other Federal funds is an ineligible source of match or cost share.

Indirect Costs as Matching Funds:

All matching contributions must be committed or secured at the time an applicant is recommended for an award. Indirect costs may count toward the Infrastructure Grant applicant's match. *Indirect costs* (also known as "facilities and administrative costs"—defined at [2 C.F.R. § 200.1](#)) are those costs incurred for a common or joint purpose benefitting more than one cost objective, and not readily assignable to the cost objectives specifically benefitted, without effort disproportionate to the results achieved.

Indirect costs (also known as "facilities and administrative costs") defined at [2 C.F.R. § 200.1](#) are costs incurred for a common or joint purpose benefitting more than one cost objective, and not readily assignable to the cost objectives specifically benefitted without effort disproportionate to the results achieved. Refer to [2 C.F.R. §§ 200.413](#) and [414](#) for additional information on determining if costs charged to the award are direct or indirect.

The salaries of administrative and clerical staff should typically be treated as indirect costs. However, charging these costs as direct costs may be appropriate where all the following conditions are met:

- administrative or clerical services are integral to a project or activity;
- individuals involved can be specifically identified with the project or activity;
- such costs are explicitly included in the budget or have the prior written approval of the Federal awarding agency; and
- the costs are not also recovered as indirect costs.

As stated in the regulations ([2 C.F.R. §§ 200.413](#) and [414](#)), any non-Federal entity that has never received a negotiated indirect cost rate, except State and Local Government and Indian Tribe Indirect Cost Proposals, may elect to charge a de minimis rate of 10 percent of modified total direct costs (MTDC) which may be used indefinitely. No documentation is required to justify the 10% de minimis indirect cost rate. As described in [2 C.F.R. § 200.403](#), costs must be consistently charged as either indirect or direct costs, but may not be double charged or inconsistently charged as both. If chosen, this methodology once elected must be used consistently for all Federal awards until such time as a recipient chooses to negotiate for a rate, which the recipient may apply to do at any time, and which would be applicable to future federal grant awards.

All entities who elect to charge a de minimis rate of 10 percent must use the MTDC as the base. MTDC are defined in [2 C.F.R. § 200.1](#) as all direct salaries and wages, applicable fringe benefits, materials and supplies, services, travel, and up to the first \$25,000 of each Infrastructure Grant (regardless of the period of performance of the Infrastructure Grants under the award). MTDCs exclude equipment, capital expenditures, charges for patient care, rental costs, tuition remission, scholarships and fellowships, participant support costs, and the portion of each Infrastructure Grant in excess of \$25,000. Other items may be excluded only when necessary to avoid a serious inequity in the distribution of indirect costs, and with the approval of the cognizant agency for indirect costs.

If an entity has a negotiated indirect cost rate approved by its cognizant agency, Michigan's State Plan must include a copy of the approved NICRA. Entities that would like to negotiate an indirect cost rate must contact their cognizant agency. For assignments of cognizant agencies see [2 C.F.R. § 200.1](#).

REPORTING AND REIMBURSEMENT:

Reporting:

Grantees shall submit written reports detailing the progress of each project. Progress reports must be submitted to MDARD on a semi-annual basis. Due dates for these Progress reports will be outlined within the grant agreement if funded.

A final performance report will also be required and due to MDARD, and submitted in the format requested by the USDA. Reporting forms can be found at [Michigan's RFSI website](#).

MDARD reserves the right to hold the processing of a reimbursement if an annual or final report is not provided by a sub-recipient at the approved deadline. A held reimbursement will be released for payment once that information is provided to MDARD.

Reimbursement:

Please note payments for this grant are strictly provided as a reimbursement of expenses incurred. Reimbursement requests may be submitted once a quarter. Reimbursement will be completed in MDARD's online grant management system called MiAgGrants.

To receive reimbursements, an invoice must be submitted to MDARD after actual expenses are incurred by the grantee. Supporting documentation for both the reimbursement and match is required with the reimbursement request. All documentation of expenses shall be required as part of the budget closeout report.

- **EXAMPLE:** Request for personnel reimbursement must include hours worked, tasks performed, hourly rate, and must be signed by a supervisor. Matching for personnel should also show the same however when submitted, please keep the reimbursement documentation separate from the match.

APPLICATIONS AND PROPOSALS:

Eligible Entities:

The following entities are eligible for **Infrastructure Grants** made by MDARD:

- Agricultural producers or processors, or groups of agricultural producers and processors
- Nonprofit organizations operating middle-of-the-supply-chain activities such as processing, aggregation, distribution of targeted agricultural products
- Local government entities operating middle-of-the-supply-chain activities such as processing, aggregation, distribution of targeted agricultural products
- Tribal governments operating middle-of-the-supply-chain activities such as processing, aggregation, distribution of targeted agricultural products.
- Institutions such as schools, universities, or hospitals bringing producers together to establish cooperative or shared infrastructure or invest in equipment that will benefit multiple producers middle-of-the-supply-chain activities such as processing, aggregation, distribution of targeted agricultural product.

This program is to support food system crops and products meant for human consumption (excluding meat and poultry products, which are funded through other USDA programs). Ineligible products include meat and poultry, wild-caught seafood, exclusively animal feed and forage products, fiber, landscaping products, tobacco, or dietary supplements.

Unique Entity Identifier (UEI): Each applicant must obtain a Unique Entity Identifier (UEI). On April 4, 2022, the Federal government stopped using DUNS to uniquely identify entities and started using a UEI created in the System for Award Management (SAM.gov). For more information, please visit gsa.gov/entity. You are not required to have the UEI number before submitting your application to the Michigan Department of Agriculture and Rural Development (MDARD) for the Resilient Food System Infrastructure Grant program, but you will be required to have the number before accepting funds as a recipient. There is no charge to register for a UEI.

National Environmental Policy Act (NEPA): All activities under funded through the National Environmental Policy Act (NEPA) and related applicable agency regulations and instructions, Section 106 of the National Historic Preservation Act (NHPA), the Endangered Species Act (ESA), other laws and regulations as outlined therein, and any applicable state, local or tribal laws. A review for NEPA compliance will be conducted prior to the award of the grant funds. If selected for an award, applicants must provide all requested information to support the compliance with NEPA, NHPA, ESA and all other federal environmental laws and regulations. [A Citizen's Guide to NEPA \(doe.gov\)](#) is a relatively short guide that provides an overview of NEPA requirements.

Build America Buy America (BABA) Requirements: Any public infrastructure project funded under RFSI program must coordinate with MDARD to ensure adherence to BABA guidance. For such projects, the recipient must comply with the Buy America Sourcing requirements outlined in the Build America, Buy America (BABA) provisions of the [Infrastructure Investment and Jobs Act](#). BABA is *not applicable to for-profit entities* (either prime or subrecipient). AMS will review facilities owned by public entities to determine whether BABA requirements apply, following USDA guidance to exempt *de minimis* grant awards and other inapplicable activities. All other Infrastructure Grant entities that surpass the \$250,000 threshold of applicable procurement costs must adhere to BABA. Buy America Preferences for RFSI funded projects can be found in [2 CFR Part 184](#).

Eligible Activities:

Allowable activities or tasks that could be a part of such projects may include:

- Hiring term-limited personnel to assist with project implementation activities;
- Purchasing special purpose equipment: defined in section 8.2 of the [AMS General Terms and Conditions](#). This includes the purchase of special purpose equipment for institutions or others that will benefit multiple producers through middle-of-the-supply-chain activities such as processing, aggregation, distribution of targeted agricultural product;
- Analyzing potential facility upgrades and changes that meet regulatory requirements, obtaining design and/or architecture services, etc. (to the extent these costs are directly related to the project);
- Planning for Hazard Analysis Critical Control Points (HACCP) or other food safety or worker safety measures or equipment recommendations; and
- Upgrades or new facilities for processing specific agricultural products, such as:
 - On-farm post-harvest processing, preservation, and storage/cold storage;
 - Post-harvest cleaning and grading;

- Aggregator warehouse and storage, including cooperatives;
- Purchase of freezing equipment, freezer, or cold storage;
- Processing, canning, preserving and pasteurization;
- Preparation and packing;
- Drying, hulling, shelling, and milling; and
- Cooking, baking, juicing, distilling, fermenting.

Activities Not Eligible for Funding:

The following activities are not eligible for funding:

- Acquiring real property (including land purchases), or any interest therein;
- Projects focused on meat and poultry processing or other ineligible agricultural products such as wild-caught seafood, exclusively animal feed, and forage products, fiber, landscaping products, tobacco, or dietary supplements.
- Activities that have received a Federal award from another Federal award program;
- Claim expenses that have been or will be reimbursed under any Federal, State, or local government funding; and
- Projects which have already received funding from another federal grant or subaward programs may not receive funding for the same activities through an Infrastructure Grant. However, Infrastructure Grants may build on the successes of prior funding, such as the USDA Regional Food Business Centers Business Builder subawards, to fund subsequent activities.

Allowable and Unallowable Cost and Activities:

2.0 ALLOWABLE AND UNALLOWABLE COST AND ACTIVITIES FOR INFRASTRUCTURE GRANTS

Cost Category	Description, Guidance and Exceptions
Buildings and Land— Construction and/or Renovation	<p>Allowable:</p> <ul style="list-style-type: none"> • Additions, improvements, modifications, replacements, rearrangements, reinstallations, renovations, alterations, or construction on an existing building or facility. The construction of new buildings at an existing facility and of wastewater management structures. This also includes construction and construction-related materials, which may include, but are not limited to, the purchase of building materials such as wood, nails, concrete, asphalt, roofing, gravel, sand, paint, insulation, drywall, or plumbing.
Equipment	<p>Special purpose equipment purchases are allowable when provided in the approved budget or with prior written approval for acquisitions costs and rental costs of special purpose equipment provided the following criteria are met:</p> <p>Allowable:</p> <ul style="list-style-type: none"> • Purchases of special purpose equipment (such as, canners, hulling processors, reverse osmosis systems, egg packing machines, flotation tanks, roasters, or other processing equipment, packing and labeling equipment, or delivery vehicles) are allowable when approved in the agreement budget or with prior written approval. All equipment purchases must meet the following criteria: <ul style="list-style-type: none"> ○ Equipment is necessary for the technical activities of the agreement and is not otherwise reasonably available and accessible. ○ Equipment is normally charged as a direct cost by the organization and is acquired in accordance with organizational practices. ○ Equipment must be used solely to meet the purpose of the program and objectives of the agreement. ○ Equipment is subject to the full range of acquisition, use, management, and disposition requirements under 2 CFR § 200.313 as applicable. <p>Unallowable:</p> <ul style="list-style-type: none"> • Purchases of general-purpose equipment (e.g., general use motor vehicles, office furniture, office air conditioners, printers, and copiers) or lease agreements to own (i.e., lease-to-own or rent-to-own).
Compensation for Damage	<p>Unallowable:</p> <ul style="list-style-type: none"> • Compensation for injuries or damage to property arising from project activities.
Purchases of Land, Buildings, and Facilities	<p>Unallowable:</p> <ul style="list-style-type: none"> • Purchase of land, new buildings, and new facilities
Marketing Costs	<p>Unallowable:</p> <ul style="list-style-type: none"> • Recipients to use funds for marketing their product(s)/services(s) or organization.

Letters of Support:

When requested, letters of support can be very influential in determining whether or not your project/program is worthy of funding. Most letters have three parts:

- an opening statement that identifies the project/program where funds are being sought;
- one or two middle paragraphs that indicate the relationship of the writer to the effort seeking funding;
- and a closing statement.

Letters of support are optional but if submitted the letter(s) must be received with the original grant application. Please do not include more than three letters of support if you choose to do so.

Evidence of Critical Infrastructure:

Evidence of Critical Infrastructure is required if critical resources and/or infrastructure are necessary for the completion of the proposed grant project. Applicants must submit evidence that critical resources and infrastructure necessary to support the initiation and completion of a project are in place. Critical resources and infrastructure can be facilities, land, structure, use of city street/parks, shared-use kitchen, and/or other resources that are essential for the proposed project activities. Land, structures, and other critical resources must be in place and in working condition at the time of application submission.

Applicants are required to submit a letter indicating the critical resources that are necessary for initiation and completion of the project and certify that they are in place and committed prior to the start date of the project using the Evidence of Critical Resources and Infrastructure Template, found on [MDARD's RFSI Program website](#). This letter must be submitted with your application.

Submission Criteria

To be considered, applications must be submitted electronically through the MiAgGrants system. The system requires you to register and instructions are found here: [MiAgGrants Grant Management System](#).

Applications are due no later than 5:00 PM EST on June 17, 2024.

Any entity awarded will be required to register with the Department of Licensing and Regulatory Affairs - [Corporations Division - Search for a business entity \(state.mi.us\)](#) to verify good standing with the State of Michigan.

Any entity awarded will be required to register with SIGMA. Organizations must be legal entities recognized by the IRS AND A REGISTERED VENDOR WITH THE State of Michigan. Register at [AdvantageVSS - SIGMA VSS \(michigan.gov\)](#) - Click "Register Your Vendor Account", then "Sign Up".

Equal Opportunity - The State of Michigan and the Department of Agriculture & Rural Development prohibit discrimination on the basis of religion, race, color, national origin, age, sex, sexual orientation, gender identity or expression, height, weight, marital status, partisan considerations, or a disability or genetic information that is unrelated to the person's ability to perform the duties of a particular job or position.

To file a complaint of discrimination, please contact: MDARD Office of Legal Affairs, 525 West Allegan, Lansing, MI 48909, or call 517-284-5729.

You may also contact the Michigan Department of Civil Rights at:

Phone: 313-456-3700

Fax: 313-456-3701

Toll-Free: 800-482-3604

TTY: 877-878-8464

Email: MDCRServiceCenter@michigan.gov