



## MEMORANDUM

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Date: December 16, 2022

To: MDCR, Legislative Affairs

From: Jerome Reide, Legislative Liaison

Subject: MDCR FY 2021-2022 & MDCR FY 2022-2023  
MDCR FY 2021-2022 Appropriation Line Items

### 10012 (Unclassified)

- Executive Office
- General Counsel
- Legislative Liaison
- Contract Compliance & FOIA

### 10031 (Executive Office)

- Executive Office
- Budget and Management services
- Diversity, Equity, and Inclusion

### 37425 (Enforcement)

- ADA Compliance
- Enforcements & Investigations
- Legal Affairs & Reconsideration

### 40050 (DODDBHH)

- Division on Deaf, Deaf Blind and Hard of Hearing

### 44045 (Public Affairs)

- Community Engagement
- Communications
- Training

## MDCR FY 2022-2023 Appropriation Line Items

### 10012 (Unclassified)

- Executive Office
- General Counsel
- Legislative Liaison

### 10031 (Executive Office)

- Executive Office
- Budget and Management services
- Diversity, Equity, and Inclusion

### 37425 (Enforcement)

- Disability Rights and Compliance.
- Contract Compliance & FOIA.
- Enforcements & Investigations
- Legal Affairs & Reconsideration

### 40050 (DODDBHH)

- Division on Deaf, Deaf Blind and Hard of Hearing

### 44045 (Public Affairs)

- Community Engagement
- Communications
- Training

**DATE:** January 31, 2023

**TO:** John Johnson, Executive Director, MDCR

**FROM:** MDCR Executive Team

**SUBJECT:** MDCR Legislative Report, Fiscal Year 2022

The data provided in this report provides information required for the most recent fiscal year. Additional detailed information may be included in the attachments and will be noted throughout the report.

**Detailed Description of MDCR Operations & Organizational Chart**

Please refer to the MCRC Annual Report for a full and detailed description of MDCR Operations and Divisions:

[MDCR MCRC Annual Report 2022](#)

Please refer to the [MDCR Organizational Chart Nov. 22, 2022](#) to see all of the FTE positions associated with MDCR.

Sec. 404. (1) The department of civil rights shall prepare and transmit a detailed report that includes, but is not limited to, the following information for the most recent fiscal year:

(c) The number of complaints by type of complaint.

**FY22 Certified Complaints Filed**

<b>Area of Discrimination</b>	<b># of Complaints</b>
Education	74
Employment	673
Public Accommodation/Public Service	311
Housing	233

Law Enforcement	59
<b>Grand Total</b>	<b>1350</b>

(e) The percentage of complaints that are meritorious and worthy of investigation or settlement and the percentage of complaints that have no merit.

**FY22 - 6,231 New Complaints Made**

61% (3,805) Closed in Evaluation (which includes inability to contact customer)

3% (165) Open in Evaluation

36% (2,261) Moved to Initiation and beyond

(f) A listing of amounts awarded to claimants.

**FY22 – 90 Cases Closed with Actual Amounts awarded totaling \$483,462.58**

50000.00
36224.00
30000.00
27000.00
27000.00
25000.00
20000.00
15539.18
15500.00
15000.00
12500.00
12000.00
11500.00
10750.00
10000.00
10000.00
10000.00
8320.00
8000.00
7000.00
6500.00
6000.00
5000.00
5000.00
5000.00
5000.00
4406.50
4406.50
4250.00
4000.00

3500.00
3500.00
3500.00
3171.74
3000.00
3000.00
3000.00
2500.00
2500.00
2500.00
2432.00
2250.00
2000.00
2000.00
2000.00
2000.00
2000.00
2000.00
1500.00
1500.00
1352.50
1200.00
1039.50
1020.91
1000.00
1000.00
1000.00
1000.00
900.00
800.00
800.00
750.00
750.00
750.00
750.00
750.00
698.00
698.00
523.50
523.50
500.00
500.00
500.00
500.00

500.00
450.00
337.98
250.00
250.00
250.00
250.00
250.00
208.00
200.00
200.00
100.00
50.00
43.00
35.97
31.80

(h) A listing of complaint investigations closed per FTE position for each of the past 5 years.

**FY22 1299 total cases closed**

- 76 – Attorneys
- 1158 – Investigators
- 26 – Community Engagement/Specialists
- 39 – Managers

**FY21 1373 total cases closed**

- 106 – Attorneys
- 1208 – Investigators
- 10 – Community Engagement Civil Rights Specialists
- 49 – Managers

**FY20 1199 total cases closed**

- 1123 – Investigators
- 61 – Attorneys (includes Recon up until CRIS implemented in 3/2020)
- 15 – Managers

**FY19 1626 total cases closed**

- 1499 – Investigators
- 125 – Attorneys (includes Recon)
- 2 – Managers

**FY18 1627 total cases closed**

- 1515 – Investigators
- 109 – Attorneys (includes Recon)
- 3 – Managers

(i) A listing of complaint evaluations completed per FTE position for each of the past 5 years.

**FY22 5601 evaluations completed**

3385 – Civil Rights Claims Examiners

1919 – Investigators

211 – Managers

86 – Civil Rights Specialist/Other Administrator

3483 closed in Evaluation process stage

1301 – Investigators

1994 – Civil Rights Claims Examiners

129 – Managers

59 – Civil Rights Specialist/Department Specialist/Other Administrators

2118 evaluated and moved to Initiation or beyond

618 - Investigators

1391 - Civil Rights Claims Examiners

82 - Managers

27 - Civil Rights Specialist/Department Specialist/Other Administrators

**FY21 4934 evaluations completed**

3329 – Civil Rights Claims Examiners

1303 – Investigators

132 – Managers

147 – Attorneys

21 – Equity Technician

2 – Ad Support

2932 closed in Evaluation process stage

1962– Civil Rights Claims Examiners

792 – Investigators

55 – Managers

109 – Attorneys

12 – Equity Technician

2 - Ad Support

2002 evaluated and moved to Initiation or beyond

1367 - Civil Rights Claims Examiners

511 - Investigators

77 - Managers

38 - Attorneys

9 - Equity Technician

**FY20 5359 evaluations completed**

3773 – Civil Rights Claims Examiners

1443 – Investigators

35 – Managers

103 – Attorneys

5 – Ad Support

2905 closed in Evaluation process stage  
2036– Civil Rights Claims Examiners  
784 – Investigators  
15 – Managers  
65 – Attorneys  
5 - Ad Support

2454 evaluated and moved to Initiation or beyond  
1737 - Civil Rights Claims Examiners  
659 - Investigators  
20 - Managers  
38 - Attorneys

**FY19 6534 evaluations completed**

5085 – Civil Rights Claims Examiners  
1407 – Investigators  
36 – Managers  
6 – Ad Support

3303 closed in Evaluation process stage  
2713– Civil Rights Claims Examiners  
573 – Investigators  
11 – Managers  
6 - Ad Support

3231 evaluated and moved to Initiation or beyond  
2372 - Civil Rights Claims Examiners  
834 - Investigators  
25 – Managers

**FY18 6318 evaluations completed**

4954 – Civil Rights Claims Examiners  
1319 – Investigators  
20 – Managers  
25 – Ad Support

3270 closed in Evaluation process stage  
2704– Civil Rights Claims Examiners  
535 – Investigators  
6 – Managers  
25 - Ad Support

3048 evaluated and moved to Initiation or beyond  
2250 - Civil Rights Claims Examiners  
784 - Investigators  
14 - Managers