

ACTIVE EMPLOYEE BENEFITS BULLETIN

Civil Service Commission

DATE: December 2016	NUMBER: GIS 01-2016
CONTACT: MI HR SERVICE CENTER	TELEPHONE NO.: 877-766-6447 Toll Free
SUBJECT: PRESCRIPTION DRUG MANAGER CHANGE FOR ACTIVE EMPLOYEES ENROLLED IN THE STATE HEALTH PLAN PPO	

Beginning January 1, 2017, OptumRx® will replace MedImpact as the Prescription Drug Manager for the State Health Plan PPO. As a result of the competitive bid process, OptumRx will administer all retail, mail-order, and specialty prescriptions. OptumRx has a pharmacy network that includes approximately 70,000 pharmacies nationwide, and includes the participation of 2,500 pharmacies in Michigan alone.

ID CARDS

Effective January 1, 2017, you will no longer use your MedImpact ID Card for prescription drugs. Instead, you will use your new OptumRx ID Card for retail and mail-order prescriptions. Your new ID card will be mailed to you in December with your welcome kit so you have it prior to the effective date. The card will include OptumRx contact information for questions about your pharmacy benefits. You will need to **notify your pharmacy that you have a change in your prescription drug insurance**. After January 1, 2017, present your new card when receiving prescription drug services.

Look for this logo on your new ID card:



PRIOR AUTHORIZATIONS

All prior authorizations that remain active and on file with MedImpact will automatically transfer to OptumRx.

RETAIL PRESCRIPTIONS

OptumRx participates with 70,000 pharmacies nationwide, including national chains and most independent pharmacies. For a complete list of participating pharmacies, use the Locate a Pharmacy tool on the OptumRx app, visit www.optumrx.com/CTRNS, or call a customer service advocate at 866-633-6433 after January 1, 2017.

You will not need to request a new prescription from your doctor, unless you have prescriptions that have expired.

When you refill or submit new prescriptions at a retail pharmacy, **you will need to notify your pharmacy that there has been a change in your prescription drug insurance, effective January 1, 2017**, and show them your new prescription drug card.

SPECIALTY DRUG PRESCRIPTIONS

Specialty drug prescriptions previously handled by Diplomat Specialty Pharmacy will now be handled by BrioRx[®], the OptumRx specialty pharmacy. A 90-day supply of specialty drug prescriptions can be obtained for two co-pays through BrioRx[®] Specialty Pharmacy. BrioRx[®] provides specialty medications and some clinical support for complex conditions, including cancer, arthritis and others. BrioRx[®] can be reached at 855-427-4682 or www.BrioRx.com after January 1, 2017.

MAIL ORDER PRESCRIPTIONS

OptumRx will handle the Mail Order Program. Please inform your prescribing doctors that this change will occur January 1, 2017. Mail-order prescriptions on file with NoviXus with remaining refills on January 1, 2017, will be transferred to OptumRx, but you must also contact OptumRx by one of the four ways listed below after January 1, 2017, to request that your medication be filled when you are due for a refill. **Mail-order prescriptions will not be refilled if you have not contacted OptumRx.** New prescriptions sent to OptumRx before January 1, 2017, also will not be filled until the member contacts OptumRx to request the fill after January 1, 2017.

If your prescription has expired or is for a controlled substance or a compound drug (prescriptions where the pharmacist prepares the final product), you must have your prescribing doctor submit a new prescription to OptumRx.

There are four easy ways to start using the OptumRx mail-order program:

✓ **Online**

Create your account & log in on www.optumrx.com.

✓ **Phone**

Call the OptumRx toll-free customer service phone number 866-633-6433 and select the appropriate prompt.

✓ **Mail**

Complete a New Prescription Order Form found in your OptumRx new member welcome kit.

✓ **ePrescribe**

Have your doctor send an electronic prescription to OptumRx.



Contact Information

OPTUMRX CUSTOMER SERVICE

OptumRx Customer Service will be available to take your calls beginning **January 1, 2017**, or you may visit www.optumrx.com beginning January 1, 2017, to view your State of Michigan prescription drug plan benefits, find network pharmacies, check drug prices, and much more. For questions concerning your prescription drug plan, OptumRx Customer Service will be available at **866-633-6433** 24 hours a day 7 days a week.

SPECIALTY DRUG PRESCRIPTIONS

BriovaRx Customer Service will be available to take your calls at **855-4BRIOVA (855-427-4682)**, or you may visit www.BriovaRx.com beginning January 1, 2017. BriovaRx hours are 9:30 a.m. to 6:00 p.m. EST Monday through Friday. In the event of an after-hours emergency, pharmacists and nurses are available by calling the number above 24 hours a day 7 days a week.

OPTUMRX MOBILE APP

OptumRx also has a convenient mobile app that can be used on mobile phones or tablets. The app is an easy way to manage your prescriptions, fill mail order prescriptions, compare medication prices, locate a pharmacy, and more. To download it, enter "OptumRx" in the search bar within either Google Play™ (for Android) or the App Store® (for Apple®).



Download the
OptumRx App now
from the Apple® App Store
or Google Play™.

