

RETIREE BENEFITS BULLETIN

Civil Service Commission

DATE: November 2016	NUMBER: GIS 02-2016R
CONTACT: ORS Customer Contact Center	TELEPHONE NO.: 517-322-5103 800-381-5111
SUBJECT: PRESCRIPTION DRUG MANAGER CHANGE FOR RETIREES ENROLLED IN THE STATE HEALTH PLAN PPO	

Beginning January 1, 2017, OptumRx® will replace MedImpact as the Prescription Drug Manager for the State Health Plan PPO. As a result of the competitive bid process, OptumRx will administer all retail, mail-order, and specialty prescriptions. OptumRx has a pharmacy network that includes approximately 70,000 pharmacies nationwide, and includes the participation of 2,500 pharmacies in Michigan alone.

ID CARDS

Effective January 1, 2017, you will no longer use your MedImpact ID Card for prescription drugs. Instead, you will use your new OptumRx ID Card for retail and mail-order prescriptions. OptumRx will service both the Non-Medicare and Medicare eligible retirees. Your new ID card will be mailed to you in December so you have it prior to the effective date. The card will include OptumRx contact information for questions about your pharmacy benefits. You will need to **notify your pharmacy that you have a change in your prescription drug insurance**. After January 1, 2017, present your new card when receiving prescription drug services

Look for this logo on your new ID card:



PRIOR AUTHORIZATIONS

All prior authorizations that remain active and on file with MedImpact will automatically transfer to OptumRx.

RETAIL PRESCRIPTIONS

OptumRx participates with 70,000 pharmacies nationwide, including national chains and most independent pharmacies. For a complete list of participating pharmacies, use the Locate a Pharmacy tool on the OptumRx app, visit www.optumrx.com/CTRNS, or call a customer service advocate at 866-633-6433 after January 1, 2017.

You will not need to request a new prescription from your doctor, unless you have prescriptions that have expired.

When you refill or submit new prescriptions at a retail pharmacy, **you will need to notify your pharmacy that there has been a change in your prescription drug insurance, effective January 1, 2017**, and show them your new prescription drug card.

SPECIALTY DRUG PRESCRIPTIONS

Specialty drug prescriptions previously handled by Diplomat Specialty Pharmacy will now be handled by BriovaRx®, the OptumRx specialty pharmacy. A 90-day supply of specialty drug prescriptions can be obtained for two co-pays through BriovaRx® Specialty Pharmacy. BriovaRx® provides specialty medications and some clinical support for complex conditions, including cancer, arthritis and others. BriovaRx® can be reached at 855-427-4682 or www.BriovaRx.com after January 1, 2017. Medicare eligible retirees will have the option of continuing specialty drug prescription services with Diplomat Specialty Pharmacy.

MAIL ORDER PRESCRIPTIONS

OptumRx will handle the Mail Order Program. Please inform your prescribing doctors that this change will occur January 1, 2017. Mail-order prescriptions on file with Novixus with remaining refills on January 1, 2017, will be transferred to OptumRx, but you must also contact OptumRx by one of the four ways listed below after January 1, 2017, to request that your medication be filled when you are due for a refill. **Mail-order prescriptions will not be refilled if you have not contacted OptumRx to confirm enrollment.** New prescriptions sent to OptumRx before January 1, 2017, also will not be filled until the member contacts OptumRx to request the fill after January 1, 2017.

If your prescription has expired or is for a controlled substance or a compound drug (prescriptions where the pharmacist prepares the final product), you must have your prescribing doctor submit a new prescription to OptumRx.

There are four easy ways to start using the OptumRx mail-order program:

- ✓ **Online** – Create your account & log in at www.optumrx.com.
- ✓ **Phone** - Call the OptumRx at 866-633-6433 and select the appropriate prompt.
- ✓ **Mail** - Complete a New Prescription Order Form found in your welcome kit.
- ✓ **ePrescribe** - Have your doctor send an electronic prescription to OptumRx.

MEDICARE ELIGIBLE RETIREES ONLY

Employer Group Waiver Plan (EGWP)

The State of Michigan will continue to be an EGWP Medicare Part D Prescription Drug Plan (PDP) for Medicare Eligible retirees and dependents. Effective January 1, 2017, OptumRx will replace Medicare Generation Rx as the pharmacy benefit manager (PBM) for Medicare Eligible retirees and dependents. If a Medicare eligible retiree has a non-Medicare eligible dependent on their plan they will also have their prescription drug plan administered by OptumRx, however, the customer service line will be different. More information regarding OptumRx will be sent to you in a separate mailing within the coming months.

You will receive a Pre-Enrollment Packet from OptumRx

The pre-enrollment packet should arrive in early December and will contain the following items:

- ✓ **Summary of Benefits**
- ✓ **Abridged Formulary** (listing covered drugs alphabetically and by therapy class)
- ✓ **Pharmacy Directory** (for the state based on eligible member's address)
- ✓ **Opt-out Letter**

The opt-out letter includes instructions if you do not wish to participate in the Medicare Part D Prescription Drug Plan with OptumRx offered by the State of Michigan. This is called opting-out. Medicare eligible individuals are only allowed to be enrolled in one Medicare Part D Prescription Drug Plan. Therefore, opting out should only be considered if you are currently enrolled in another Medicare Advantage plan or Medicare Prescription Drug Part D plan that is not offered by the State of Michigan. Medicare Eligible retirees and Medicare Eligible dependents considering opting-out should contact the Office of Retirement Services at 517-322-5103 or 800-381-5111.

You will also receive an OptumRx Welcome Kit

You will be receiving a Welcome Kit from OptumRx in December, 2016. The Welcome Kit will include the following items:

- ✓ **Prescription ID Card & Printed Card Carrier**
- ✓ **Welcome Letter**
- ✓ **Evidence of Coverage (EOC)** (a document that describes the Medicare Part D coverage)
- ✓ **Privacy Policy**
- ✓ **Home Delivery Mail Order Form**
- ✓ **Pharmacy Options Letter**

If you haven't received your Welcome Packet prior to December 31, please call OptumRx at 866-635-5941 to assist you.



OPTUMRx®

CONTACT INFORMATION

NON-MEDICARE ELIGIBLE CONTACT INFORMATION

OptumRx Customer Service will be available to take your calls beginning **January 1, 2017**, or you may visit www.optumrx.com beginning January 1, 2017, to view your State of Michigan prescription drug plan benefits, find network pharmacies, check drug prices, and much more. For questions concerning your prescription drug plan, OptumRx Customer Service will be available at **866-633-6433** 24 hours a day 7 days a week.

MEDICARE ELIGIBLE CONTACT INFORMATION

OptumRx Customer Service will be available to take your calls beginning **December 12, 2016**, or you may visit www.optumrx.com beginning January 1, 2017, to view your State of Michigan prescription drug plan benefits, find network pharmacies, check drug prices, and much more. For questions concerning your prescription drug plan, OptumRx Customer Service will be available at **866-635-5941** 24 hours a day 7 days a week.

SPECIALTY DRUG PRESCRIPTIONS – ALL RETIREES & DEPENDENTS

BriovaRx Customer Service will be available to take your calls **January 1, 2017**, or you may visit www.BriovaRx.com beginning January 1, 2017. For questions concerning specialty drug prescriptions, please contact BriovaRx at **855-4BRIOVA (855-427-4682)**. BriovaRx hours are 9:30 a.m. to 6:00 p.m. EST Monday through Friday. In the event of an after-hours emergency, pharmacists and nurses are available 24 hours a day 7 days a week.

OPTUMRX MOBILE APP – ALL RETIREES & DEPENDENTS

OptumRx has a convenient mobile app that can be used on mobile phones or tablets. The app is an easy way to manage your prescriptions, fill mail order prescriptions, compare medication prices, locate a pharmacy, and more. To download it, enter "OptumRx" in the search bar within either Google Play™ (for Android) or the App Store® (for Apple®).



Download the
OptumRx App now
from the Apple® App Store
or Google Play™.

