

# State of Michigan Employee Telemedicine Benefit Chart

Telemedicine visits allow you to meet with a US board-certified doctor online using a video-chat tool. It can help treat minor illnesses such as colds, sinus or respiratory infections, sprains, or rashes, making it perfect for times when your primary care physician is unavailable or leaving the house is difficult. Online doctors can even send prescriptions directly to your pharmacy.

**Note: Telemedicine and online healthcare does not replace your relationship with your primary care physician.**

Health Plan	Contact Information	Additional Telemedicine Benefit Information
State Health Plan PPO: Blue Cross Blue Shield (BCBSM)	<ul style="list-style-type: none"> <li>AmWell Mobile App</li> <li><a href="https://bcbsmonlinevisits.com">bcbsmonlinevisits.com</a></li> </ul>	<p>Internet access is required for this service.</p> <p>Behavioral Health/Substance Use Disorder visits <b>are</b> covered.</p>
Blue Care Network	<ul style="list-style-type: none"> <li>AmWell Mobile App</li> <li><a href="https://bcbsmonlinevisits.com">bcbsmonlinevisits.com</a></li> </ul>	<p>Internet access is required for this service.</p> <p>Behavioral Health/Substance Use Disorder visits <b>are</b> covered.</p>
COPS Trust (MSPTA Only)	<ul style="list-style-type: none"> <li>Teladoc Mobile App</li> <li><a href="https://teladoc.com/coronavirus">teladoc.com/coronavirus</a></li> <li>Phone: 800-835-2362</li> </ul>	<p>Internet access is required for this service.</p>
Health Alliance Plan	<ul style="list-style-type: none"> <li>AmWell Mobile App</li> <li><a href="https://hap.amwell.com">hap.amwell.com</a></li> <li>Phone: 844-733-3627</li> </ul>	<p>Internet access is only needed for virtual visits requiring visual diagnosis. (Must use <b>HAPMi</b> code.)</p> <p>Behavioral Health/Substance Use Disorder visits <b>are not</b> covered.</p>
McLaren Health Plan	<ul style="list-style-type: none"> <li>McLaren Now</li> <li><a href="https://mclarennow.org">mclarennow.org</a></li> </ul>	<p>Internet access is required for this service.</p> <p>Behavioral Health/Substance Use Disorder visits <b>are</b> covered.</p>
Physicians Health Plan	<ul style="list-style-type: none"> <li>AmWell Mobile App</li> <li><a href="https://php.amwell.com">php.amwell.com</a></li> <li>Phone: 844-SEE-DOCS</li> </ul>	<p>Members must use service key <b>PHP</b> for the \$0 telemedicine copay. Internet access is only needed for virtual visits requiring visual diagnosis.</p> <p>Behavioral Health/Substance Use Disorder visits <b>are</b> covered.</p>
Priority Health	<ul style="list-style-type: none"> <li>Spectrum Health Now</li> <li><a href="https://priorityhealth.com">priorityhealth.com</a></li> <li>Phone: 844-322-7374</li> </ul>	<p>Spectrum Health Now is available online through a member's Priority Health account. Internet access is only needed for virtual visits requiring visual diagnosis.</p> <p>Behavioral Health/Substance Use Disorder visits <b>are</b> covered.</p>