

Instructions should be sent to someone who manages their Chromebook devices within the “Google Admin Console”.

## How to temporarily disable the “Kiosk Floating Accessibility Menu” for DRC INSIGHT testing and enable the accessibility menu for other kiosk application usage

This guide provides step-by-step instructions on how to temporarily disable the “Kiosk Floating Accessibility Menu” when using the DRC INSIGHT application, while also requiring the accessibility menu for other kiosk applications. The guide will also include images for visual reference. Please note, this is not a permanent solution and only an alternative method of bypassing the accessibility menu for one single session.

1. Log into [admin.google.com](https://admin.google.com)
2. Navigate to **Devices**, select and expand **Chrome**, and select **Settings**
3. Ensure **Device Settings** is selected located near the top selection tabs
4. Ensure that the correct organizational unit is also selected
5. Scroll downwards until the “**Kiosk Accessibility**” category appears
6. Ensure the “**Kiosk floating accessibility menu**” is configured to “*Do not show the floating accessibility menu in kiosk mode*”
7. Launch the DRC INSIGHT application on all testing devices \*
8. Once school(s) have confirmed the application has been launched, the “**Kiosk floating accessibility menu**” can be configured to “*Show the floating accessibility menu in kiosk mode*” immediately afterwards.

\*Once the school(s) has confirmed the application is launched, the floating accessibility menu should *not* appear. This will remain so long as the student **does not exit the DRC INSIGHT application or restart the Chromebook**. This lasts only for a “single session.”

Launching any Kiosk applications after step 8, will have the accessibility menu appear.

# Visual References

Image 1 and 2: Steps 1-4

The image shows two screenshots of the Google Admin console interface, illustrating the steps to reach device settings.

**Top Screenshot:** Shows the main Admin console navigation menu. The 'Devices' menu item is highlighted with a red box. The 'Users' management panel is visible on the right, with options like 'Add a user', 'Delete a user', and 'Update a user's name or email'.

**Bottom Screenshot:** Shows the 'Settings' page for 'Chrome' under 'Devices'. The 'Settings' menu item in the left sidebar is highlighted with a red box and labeled '2'. The 'Device settings' link in the top right of the settings page is highlighted with a red box and labeled '3'. The main content area shows 'Organizational Units' for 'drc-education.com' and a table of settings under 'Enrollment and access'.

Setting	Configuration	Inheritance
Forced re-enrollment	Force device to automatically re-enroll after wiping	Google default
Asset identifier input after zero touch enrollment	Do not allow asset ID and location to be entered for devices enrolled via zero touch enrollment	Google default

### Image 3: Steps 5-7

User & browser settings		Device settings	Managed guest session settings	
+ Search or add a filter				
Setting	Configuration	Inheritance	Supported on	
<div style="border: 2px solid red; padding: 5px;"> <b>Kiosk accessibility</b> ⓘ         </div>				
Setting	Configuration	Inheritance	Supported on	
Kiosk floating accessibility menu	Do not show the floating accessibility menu in kiosk mode	Google default		
Kiosk spoken feedback	Allow the user to decide	Google default		
Kiosk select to speak	Allow the user to decide	Google default		

### Images 4 and 5: Step 8

Kiosk floating accessibility menu

By default, the accessibility menu is hidden on devices running Chrome kiosk apps. If you choose **Show the floating accessibility menu in kiosk mode**, the accessibility menu is always visible on devices. The menu appears at the bottom right corner of the screen. To prevent the menu from blocking app components, such as buttons, users can move it to any screen corner.

Even if **Do not show the floating accessibility menu in kiosk mode** is selected, users can still enable accessibility features using shortcuts—as long as you have not used the Admin console to turn off the individual accessibility setting and a shortcut exists for it. For details, see [Chromebook keyboard shortcuts](#).

**Note:** Ordinarily, the **Shift + Alt + L** shortcuts focus on the launcher button and items on the shelf. However, on devices running Chrome kiosk apps, they focus on the accessibility menu instead.

Chromium name: [FloatingAccessibilityMenuEnabled](#) | Supported on: ChromeOS since version 84

Inheritance: Inherited from Google default

**Show the floating accessibility menu in kiosk mode**

Configuration: **Do not show the floating accessibility menu in kiosk mode**

User & browser settings		Device settings	Managed guest session settings	
+ Search or add a filter				
Setting	Configuration	Inheritance	Supported on	
<div style="border: 2px solid red; padding: 5px;"> <b>Kiosk accessibility</b> ⓘ         </div>				
Setting	Configuration	Inheritance	Supported on	
Kiosk floating accessibility menu	Show the floating accessibility menu in kiosk mode	Locally applied		
Kiosk spoken feedback	Allow the user to decide	Google default		
Kiosk select to speak	Allow the user to decide	Locally applied		