

MDE-Delivered College Board School Day Assessments: Addressing Student Name Mismatches and Score Access Issues

Overview

This guide explains why a student may see an unexpected or mismatched name when signing into a College Board assessment during the Student Readiness Check and outlines what can and cannot be corrected. It also provides information on how students can locate their test scores if a name mismatch prevents scores from appearing in a College Board student account that they created on their own.

Please note: The information below applies only to assessments administered during the Michigan Department of Education (MDE)-provided spring school day administrations.

Causes of Student Name Discrepancies

The Michigan Student Data System (MSDS) requires districts to report each student's legal name, and name discrepancies can arise when a legal name was entered incorrectly or a recent legal name change has not yet been updated. Although a student's name may appear correctly in the district's Student Information System, that information must flow to MSDS in order to be reflected in any assessment system used during the spring summative testing windows.

Although this guidance applies only to the MDE-provided spring School Day administration, some causes of unexpected names can originate if the student tested during a non-MDE-provided administration, such as a Saturday national test day, where the student self-reported their name to College Board or that the student participated in a district-provided fall administration. Another common cause is incorrect or outdated information in MSDS.

How Students Obtain Scores

Students who signed up for the BigFuture School App during exam set-up in Bluebook will receive their scores through that app on their phone.

School staff with K12 Data Portal file access will be able to retrieve and print a PDF of the student's score report for all students who took the SAT School Day as registrants of that school (i.e., under that school's Attending AI Code).

Both options will show the students' legal name as it was provided by MSDS.

Therefore, a student does not need a College Board student account to receive scores.

However, if a student *does* have a College Board student account and their personal information associated with that account (like their name) doesn't match what was provided by MSDS, their scores from MDE-provided spring School Day testing might not automatically appear in that account.

In such cases, the student can follow the directions below to match their scores from MDE-provided spring School Day testing to their College Board student account.

A. Log into your College Board student account at www.collegeboard.org and scroll down to "My Scores" section

If this section appears as below, click "Here's what you can do".

My Scores

To see where you've already sent your scores or to check the status of recently placed orders, visit the [Score Sends application](#).

Don't see your scores? [Here's what you can do.](#)

Then on the following screen, click “Find Your Scores Tool” (pictured below in red).

Getting Help with Scores

If you're having trouble accessing your scores, follow these steps.

Instructions

- **Check and update your account information.**
Use the [Find Your Scores Tool](#) to check your account information and update your address or school if needed. You can also find your score using your test details and SAT registration number.
- **Consider whether you have another College Board account.**
You, your parent, or your counselor could have created an account for you. If you have another account, sign out now. Sign in to the other account.
- **If you need archived scores, [call or mail us to get them](#).**
Please note that you'll need a credit card to pay the processing fee for old scores.

Alternatively, if within your College Board account you click on a “past test” and receive the screen pictured



There's No Score on Record

But if you think you have past scores, learn how to find them.

[Find Your Scores](#)

Either of these approaches bring you to step B.

- B. Confirm or correct your information regarding the test for which you are trying to find your scores.

Find Your Scores

Update your information and provide test details

Verify Your Information

For a complete view of your progress across the SAT Suite of Assessments in Your Scores Report, please update your information, if necessary, and provide the test details for us to help locate your scores.

Student Information

After submitting your verified information, the next screen (pictured below) will require the test registration number from your sign-in ticket.

If you no longer have that number, your school can provide it for you from their Test Day Toolkit.

Provide Your Test Details

We can help you find your score using your test information or student ID. If you have a score, it will be added to your score reports.

Select one of the options below:

* = Required

I can supply my test information. I can supply my student ID.

Select Test *

SAT School Day

Select a Test Administration *

SAT School Day Spring 2025

SAT Registration Number *

[Return to Your Score Reports](#)

[Check for Scores](#)

C. What to do if your scores were not found by this self-serve method.

Please visit <https://form.collegeboard.org/f/contact-sat>. You can either complete an online form detailing your issue for a customer engagement specialist to contact you or use the phone number provided on the provided web page to call them directly.