# Spotlight

**MICHIGAN** Department of **Education**

## on Student Assessment and Accountability

## What's New
### January 25, 2024

- **Parental/Guardian Opt-Out Policy for Optional Information Provided During the SAT Suite of Assessments**

- **Revised Guidance on Who Should and Who Should Not Take MI-Access**

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## Parental/Guardian Opt-Out Policy for Optional Information Provided During the SAT Suite of Assessments

Beginning in Spring 2024, parents/guardians will no longer be asked to provide parental/guardian consent for their students to answer optional student information, access College Board's BigFuture School app, and opt into Connections during the SAT Suite of Assessments. Rather, parents/guardians will have the opportunity to opt out their students from providing this optional student information, including participation in BigFuture School and Connections.

**Note:** this is not an opt-out request from participating in the PSAT 8/9 in grades 8 and 9, the PSAT 10, or the SAT with Essay. Those assessments are required by the federal and/or state law. Rather, this process allows parents and guardians to opt their student out of providing optional information that is not directly related to the administration of these assessments.

In accordance with district policy, schools must provide parent/guardians the opportunity to opt out their child from the optional information submission each year. Schools may use the Parental/Guardian Opt-Out Form for Optional Information Provided During the SAT Suite of Assessments (https://bit.ly/494q4kx), which is available on the Michigan Department of Education's MME web page (www.michigan.gov/mme) under **SAT (College Entrance Assessment)** and on the PSAT web page (www.michigan.gov/psat) under **Current Assessment Administration**. Alternatively, schools may choose to develop their own opt-out form for distribution to parents/guardians.

The Michigan Department of Education Guidance for the Parental Guardian Opt-Out Form for Optional Information Provided During the Sat Suite of Assessments (https://bit.ly/427Tc8j) is available to help districts and schools administer this new policy. This document is available on the MDE MME web page (www.michigan.gov/mme) under **SAT (College Entrance Assessment)** and on the PSAT web page (www.michigan.gov/psat) under **Current Assessment Administration**.

Schools that have signed Parental/Guardian Consent Forms from district-sponsored Fall 2023 administrations of the SAT Suite of Assessments on file do not need to provide those parents or guardians with the opt-out form this spring. These parents have already provided permission for their child to complete the optional information for the 2023-2024 school year.

## Revised Guidance on Who Should and Who Should Not Take MI-Access

As part of its plan for coming into compliance with one-percent cap on alternate assessment administration required by the federal Every Student Succeeds Act (ESSA), Michigan recently posted a revised Alternate Assessments Guidelines document to our website. This document, "Should My Student Take the Alternate Assessment?" (https://bit.ly/4bbSdbl), can be found on the MDE Alternate Assessment Information webpage (www.michigan.gov/mi-access). The revised document provides **clarification** on the existing criteria about who is eligible to take MI-Access, our state's alternate assessment (the selection criteria has not changed).

**Note:** Mi-Access is only intended for students with the Most Significant Cognitive Disabilities (MSCD) whose majority of instruction and goals in a subject are based on alternate academic content expectations.

Following best practices in other states, the changes to the document clearly specify which students likely should not be taking Mi-Access at the beginning of the decision process (the exclusion criteria), and more clearly specify all the criteria that must be met in order for a student to qualify for Mi-Access (the inclusion criteria). Students who do not meet all the required criteria for taking the MI-Access should be working toward the Michigan K-12 content expectations and should take the regular grade-level assessment (M-STEP, MME).

In brief, students who are eligible for Mi-Access as their summative assessment must meet **all** the following criteria:

- must have an Individualized Education Program (IEP)
- must be a student with the Most Significant Cognitive Disability (MSCD); this means all the following criteria have been met:
  » The student has significant impairment in cognitive functioning.
  » The student has significant impairment in adaptive functioning across the conceptual, social, and practical domains.
  » The student requires extensive supports to demonstrate learning and generalize skills across different settings in daily life
- must receive the majority of their instruction and/or have their primary educational goals aligned to the Alternate Content Standards for their grade level.

**Call Center: 877-560-8378** (select appropriate option) for assistance with assessment or accountability issues

## Last Call for Applications: 2023-24 Sending Scores Back Program for Shared Educational Entities (SEEs and S2E2s)

**Intermediate School Districts (ISDs), consortia, or other partnering districts wishing to apply to participate in the "Sending Scores Back" Program for 2023-24 school accountability reporting have through Monday, January 29, 2024 to submit applications.**

Eligible schools and classroom programs provide alternative education, early/middle college education, gifted & talented education, or special education services to neighboring or consortium districts. The Sending Scores Back Program provides the ability to have non-resident student assessment results and non-resident student graduation statuses redirected in school accountability reporting to another school in a student's own district of residency. **Please note:** Public school academies (PSAs) are not eligible for this program as PSAs do not have resident district boundaries in the same way traditional districts do.

Applying for the Sending Scores Back Program designates a school building or classroom program as a Shared Educational Entity (SEE) or Specialized Shared Educational Entity (S2E2). That status is then used during submissions in the Michigan Student Data System (MSDS) to identify students to be processed specially in school accountability reporting. Students identified in these schools/programs are then attributed back to a school building identified in their resident school district for the purposes of school accountability calculations.

Shared Educational Entities (SEEs) and Shared Specialized Educational Entities (S2E2s) that participated in the Sending Scores Back Program in a prior school year must reapply to retain their status as a SEE or S2E2 in the Sending Scores Back Program for 2023-2024 school accountability results expected in fall of 2024.

Additional information and applications to participate in this program are available at: www.michigan.gov/sees. **Applications will be due via electronic submission, no later than Monday, January 29, 2024.**

## CB College Board Corner

*Information on SAT®, PSAT™ 8/9, and PSAT™10 provided by the College Board*

## WHAT'S NEW

### Changes to the Michigan Department of Education's Consent Policy for Optional Student Information for SAT with Essay, PSAT 8/9 and PSAT 10

The Michigan Department of Education (MDE) wants you to know about a recent shift in the Office of Educational Assessment and Accountability's (OEAA) policy for students taking the Michigan-provided SAT with Essay, PSAT 8/9, and PSAT 10 in Spring 2024.

The process for students to access the BigFuture School app, participate in the Connections program, and to provide optional student information during the SAT Suite of Assessments has transitioned to an "opt-out" policy. This means that parents/guardians will no longer need to provide consent for their students to use these resources; instead, parents will have the option to opt their students out from these activities.

**Note:** Students taking PSAT 8/9 will be presented with only the opportunity to answer the optional questions. Due to their ages, PSAT 8/9 testers are not eligible to access BigFuture School or Connections.

Schools must distribute the Parental/Guardian Opt-Out Form (https://bit.ly/494q4kx) to parents and guardians on a timely basis according to district policy and collect any completed forms before testing starts.

Additionally, detailed guidance on this policy is available in the Michigan Department of Education Guidance for the Parental/Guardian Opt-Out Form for Optional Information Provided During the SAT Suite of Assessments document (https://bit.ly/427Tc8j).

MDE requires that parents be made aware of their right to opt their students out of providing optional information. For additional information, see the "Parental/Guardian Opt-Out Policy for Optional Information Provided During the SAT Suite of Assessments" article on page 1 of this edition of Spotlight. If you have any questions or need further clarification, refer to the provided resources or contact the Michigan Department of Educationby phone at 877-560-8378 (option 3) or by email at mde-oeaa@michigan.gov.

## CB College Board Corner

*Information on SAT®, PSAT™ 8/9, and PSAT™10 provided by the College Board*

## REMINDERS

### Pre-identification in the OEAA Secure Site

All students must be pre-identified for testing in the Office of Educational Assessment and Accountability (OEAA) Secure Site. This includes both digital and paper/pencil testers.

**Note:** Do not use the SAT Suite Ordering and Registration (SSOR) site for ordering assessments for the Spring 2024 Michigan-provided SAT with Essay, PSAT 8/9, and PSAT 10. College Board will cancel all SSOR orders for Michigan-provided Spring 2024 testing and use only the Pre-ID data from the OEAA Secure Site for student registration in the Test Day Toolkit.

Michigan's Pre-identification window for initial paper material orders opened in the OEAA Secure Site on January 3, 2024, and will close **February 14, 2024**. You can refer to articles in the [Spotlight - December 14, 2023, issue](https://bit.ly/41uYwSG) (https://bit.ly/41uYwSG) regarding student pre-identification (Pre-ID) and initial material orders for Spring 2024 College Board (CB) testing (SAT with Essay, PSAT 10), as well as for WorkKeys, M-STEP, and MI-Access.

The Pre-ID page for College Board assessments will remain open through **April 22, 2024**.

**Call Center: 877-560-8378** (select appropriate option) for assistance with assessment or accountability issues

## CB College Board Corner

*Information on SAT®, PSAT™ 8/9, and PSAT™ 10 provided by the College Board*

### College Board Trainings

To support the Spring 2024 testing administration, College Board is offering several online trainings between now and March 2024. Please register today for training sessions that are pertinent to your test staff role.

Testing staff will have two live options for participation in each College Board webinar. The content in the repeat session will mirror the first, and recordings of all trainings will be available online at www.michigan.gov/mme and www.michigan.gov/psat for on-demand access.

| Training/Registration Link | Audience | Date | Time |
|---|---|---|---|
| School Test Coordinator Webinar, Part 2 [Option 1] (https://bit.ly/3t5qK9X) | • School Test Coordinators | Thursday, March 7, 2024 | 10:00 - 11:30 a.m. |
| School Test Coordinator Webinar, Part 2 [Option 2] (https://bit.ly/47Xxgym) | • School Test Coordinators | Wednesday, March 13, 2024 | 1:00 - 2:30 p.m. |

### Questions about Spring SAT, PSAT 8/9, or PSAT 10?

- Call the Michigan Educator Hotline: 866-870-3127 (select Option 1)
- Email: michiganadministratorsupport@collegeboard.org

# ACT® WorkKeys®

## What's New

### Off-site Testing

Schools must obtain approval for off-site testing from the Office of Educational Assessment and Accountability (OEAA). Submit your requests using the OEAA Secure Site (www.michigan.gov/oeaa-secure) through May 1, 2024. Refer to the Spotlight Newsletter - December 21, 2023 issue (https://bit.ly/3UerXqy) for additional information.

ACT requires only the off-site location name and address to be documented in the **Test Room Report** portion of the **Test Administration Form folder.**

## Reminders

### ACT WorkKeys Training Webinars

All school staff are invited to attend ACT's optional Workkeys training webinars. These sessions will provide an overview of how to administer the WorkKeys assessments, including receiving and returning test materials.

Use the links below to register for one or both sessions (participants do not have to attend both sessions). Each session will be recorded and available for on-demand viewing about an hour after the session concludes. The registration links are also posted to the ACT state testing website (http://www.act.org/stateanddistrict/michigan) in Step 5: Preparation.

- **Wednesday, February 7, 2024, 10:00 – 11:30 a.m. ET**
  Registration URL (https://bit.ly/3tLdRCn)
- **Tuesday, March 5, 2024, 3:30 – 5:00 p.m. ET**
  Registration URL (https://bit.ly/3vwR9hI)

# ACT® WorkKeys®

## ACT WorkKeys Test Administration Resources

WorkKeys Test Coordinators, room supervisors, and proctors are urged to become familiar with the following test administration resources posted on the ACT state testing website (http://www.act.org/stateanddistrict/michigan) before testing begins:

- Spring 2024 Schedule of Events (https://bit.ly/49wbZ02)
- WorkKeys Accessibility Supports Guide (https://bit.ly/47HMdEe)
- ACT Test Coordinator Information Manual (https://bit.ly/3tXYV3I)
- ACT WorkKeys Administration Manual – Standard Time Paper (https://bit.ly/47OybRm)
- ACT WorkKeys Administration Manual – Accommodations Paper (https://bit.ly/466ICia)
- WorkKeys Administration Supplement (https://bit.ly/48DJ35E)
- Test Administration Form - ACT WorkKeys Standard Time Paper (https://bit.ly/4bfTHBt)
- Test Administration Form - ACT WorkKeys Accommodations Paper (https://bit.ly/3HnPk9t)
- Calculator Policy (https://bit.ly/3SrO0cg)

## Pre-identify Students and Order WorkKeys Test Materials

The window to submit student data for pre-identification barcode labels and to order ACT WorkKeys standard-time and accommodations materials is **January 3 – February 14, 2024, 5:00 p.m.**, through the OEAA Secure Site (www.michigan.gov/oeaa-secure).

Initial material orders for Standard Time, Regular Print WorkKeys materials will be based on the number of students pre-identified on the OEAA Secure Site (www.michigan.gov/oeaa-secure) by **5:00 p.m. on February 14, 2024**.

Accommodated materials and Spanish test booklets must be ordered (if needed) through the OEAA Secure Site (www.michigan.gov/oeaa-secure) on the Initial Material Orders page by **5:00 p.m. on February 14, 2024**.

The projected number of Standard Time, Regular Print materials that will be sent based on the pre-identification can be viewed on the Initial Material Orders page on the OEAA Secure Site. The number of Standard Time, Regular Print materials can only be adjusted by pre-identifying additional students and/or unassigning students from the testing. Accommodated and Spanish materials orders will automatically reduce the number of Standard Time booklets sent.

# ACT® WorkKeys®

Refer to the Spotlight on Student Assessment and Accountability Newsletters (www.michigan.gov/mde-spotlight) articles for complete information:

- "Pre-ID for SAT, PSAT, WorkKeys, M-STEP, and MI-Access" – the Spotlight, December 14, 2023 issue (https://bit.ly/41uYwSG)
- "Spring 2023 Assessment Initial Materials Orders" – the Spotlight, December 14, 2023 issue (https://bit.ly/41uYwSG)
- "ACT WorkKeys" – the Spotlight, January 11, 2024 issue (https://bit.ly/3u8mve6)

## Upcoming Events and Deadlines

For all upcoming events and deadlines, refer to the following documents:

- ACT WorkKeys Schedule of Events (https://bit.ly/49wbZ02 ) posted on the ACT state testing website (http://www.act.org/stateanddistrict/michigan) on the **WorkKeys on Paper** page.
- ACT WorkKeys List of Important Dates (https://bit.ly/48UC74H) posted on the MME web page (www.michigan.gov/mme) under **General information**, **List of Important Dates**.

## Questions about ACT WorkKeys?

Contact the ACT WorkKeys Customer Support Team:

- **email** ACT WorkKeys at workkeys@act.org
- **call** ACT WorkKeys at 800-967-5539; available from 9:30 a.m. to 6:00 p.m. ET
- **email** accommodations questions to ACTStateAccoms@act.org

**Call Center: 877-560-8378** (select appropriate option) for assistance with assessment or accountability issues

# Writing Skills Field Test
## Preparation for Passage-based Writing

The Michigan Department of Education (MDE) encourages schools to participate in an M-STEP online Passage-based Writing Field Test through **February 9, 2024**.

### Why have a stand-alone field test?
Field tests are used to check the adequacy of testing procedures and statistical characteristics of new test items by testing them in the field before they appear on an actual assessment. This test follows the same setup and security as the M-STEP. The field test helps to ensure that the items we are putting on the M-STEP are high quality. And, the more writing exposure your students receive, the more improvement you will see!

### Who can participate?
Students in grades 3-8 can participate in field-testing items written by Michigan authors for Michigan's state assessments.

### What is involved?
During the field test, students will read one passage, either literary or informational, from a variety of genres as prescribed by the standards. Students will then answer five multiple choice questions and respond to a writing prompt, which includes a checklist of components found in a well-written essay. They will not receive a score but will have an opportunity to prepare for the M-STEP and to use the checklist to improve their writing skills in the testing environment.

### Where will it take place?
The online field test will take place in your school on computers.

### When do I sign up?
Go to the OEAA Secure Site (https://baa.state.mi.us/BAASecure/Login.aspx) to Pre-ID students for testing. For information about how to Pre-ID students for testing or how to gain access to the Secure Site, go to the Secure Site Training Site (https://www.michigan.gov/mde/Services/Student-Assessment/secure-site-training).

## Don't miss this great opportunity!
## Sign up today!

**MICHIGAN** Department of **Education**

# Important Dates

## January 2024

### Winter Early Literacy and Mathematics Benchmark Assessments

#### Test Window

**Now through February 2, 2024**

- Pre-ID Students in the OEAA Secure Site (www.michigan.gov/oeaa-secure)

- For information about how to Pre-ID students for testing, or how to gain access to the OEAA Secure Site, go the Secure Site Training web page (www.michigan.gov/securesitetraining)

### M-STEP

#### Passage-based Writing Field Test Testing Window

**Now through February 9, 2024**

- Pre-identify Students in the OEAA Secure Site (www.michigan.gov/oeaa-secure)

- For information about how to Pre-ID students for testing, or how to gain access to the OEAA Secure Site, go to the Secure Site Training web page (www.michigan.gov/securesitetraining)

#### Initial Material Order Window (All Grades)

**Now through February 14, 2024, by 5:00 p.m.**

#### Pre-identification of Students for Barcode Labels

**Now through February 14, 2024, by 5:00 p.m.**

#### Alternate INSIGHT Request Form Available

**Now through March 15, 2024**

- Alternate INSIGHT Availability Request Form (https://bit.ly/3v6ZwQT)

#### Off-site Test Administration Request – Pencil/Paper

**Now through May 2, 2024**

#### Off-site Test Administration Request – Online

**Now through May 16, 2024**

#### Pre-identification of Students

**Now through May 16, 2024, by 5:00 p.m.**

### MI-Access

#### Initial Material Order Window

**Now through February 14, 2024, by 5:00 p.m.**

#### Pre-identification of Students for Barcode Labels

**Now through February 14, 2024, by 5:00 p.m.**

#### Alternate INSIGHT Request Form Available

**Now through March 15, 2024**

- Alternate INSIGHT Availability Request Form (https://bit.ly/3v6ZwQT)

#### Off-site Test Administration Request

**Now through May 23, 2024**

#### Pre-identification of Students

**Now through May 23, 2024**

**Call Center: 877-560-8378** (select appropriate option) for assistance with assessment or accountability issues

# Important Dates

## January 2024

### SAT with Essay

**Pre-identification of Students for Initial Paper Material Order (for schools with approved online waiver)**

**Now through February 14, 2024, by 5:00 p.m.**

**Request College Board Approved Accommodations**

**Now through February 16, 2024**

**Request State Allowed Accommodations (SAAs)**

**Now through February 16, 2024**

**Off-site Testing Request for Spring 2024**

**Now through March 1, 2024**

- If your school is covered under a state contract in Spring 2024, you must submit the Off-site Testing Request Form (https://bit.ly/3N6ldXB) and ensure that all off-site testing location(s) meet the digital testing policies and technical requirements.

**Pre-identification of Late Arriving Students**

**Now through April 22, 2024**

### PSAT 10 & PSAT 8/9 for Grades 8 & 9

**Pre-identification of Students for Initial Paper Material Order (for schools with approved online waiver)**

**Now through February 14, 2024, by 5:00 p.m.**

**Request College Board Approved Accommodations**

**Now through February 16, 2024**

**Request State Allowed Accommodations (SAAs)**

**Now through February 16, 2024**

**Off-site Testing Request for Spring 2024**

**Now through March 1, 2024**

- If your school is covered under a state contract in Spring 2024, you must submit the Off-site Testing Request Form (https://bit.ly/3N6ldXB) and ensure that all off-site testing location(s) meet the digital testing policies and technical requirements.

**Pre-identification of Late Arriving Students**

**Now through April 22, 2024**

**Call Center: 877-560-8378** (select appropriate option) for assistance with assessment or accountability issues

# Important Dates

## January 2024

### ACT WorkKeys

**Initial Material Order Window**

**Now through February 14, 2024, by 5:00 p.m.**

**Pre-identification of Students for Barcode Labels**

**Now through February 14, 2024, by 5:00 p.m.**

**Off-site Test Administration Request**

**Now through May 1, 2024**

### WIDA

**Districts Receive Test Materials**

**January 29, 2024**

**Additional Material Order Window**

**January 29 – March 15, 2024**

**WIDA Test Administration Window**

**February 5 – March 22, 2024**

**WIDA AMS Test Setup Available**

**Now through March 22, 2024**

**Off-site Test Administration Request; includes WIDA ACCESS for ELLs, WIDA Alternate Access for ELLs**

**Now through March 22, 2024**

- Includes WIDA ACCESS for ELLs, WIDA Alternate ACCESS for ELLs

- Requests should be submitted through the OEAA Secure Site (www.michigan.gov/oeaa-secure)

# Conferences & Webinars

## February 2024

### Spring 2024 ACT WorkKeys Test Administration Training #1

**February 7, 2024, 10:00 a.m.**

- [Registration link](https://bit.ly/3tLdRCn) (https://bit.ly/3tLdRCn)
- This training event provides Test Coordinators with an overview of how to administer a successful paper test administration. Participants will understand procedures for administering the WorkKeys assessments on paper, including receiving and returning materials.

### Michigan School Testing Conference

**February 14 – 15, 2024**

- Conference registration is now open. **Early Bird Registration is available through January 14, 2024**.
  » [Full conference details and a printable registration form](https://bit.ly/3QhN87w) (https://bit.ly/3QhN87w)
  » [Register online](gomasa.org/mstc24) (gomasa.org/mstc24)
- A hotel block is available at the Sheraton Ann Arbor from February 13 to February 15. The room rate is $136/night. **Last Day to Book: Thursday, February 1, 2024.**
  » [Ann Arbor Sheraton Hotel - special conference room rate & reservations](https://bit.ly/472c35G) (https://bit.ly/472c35G)

### M-STEP Administration Training

**February 27, 2024, 10:00 -11:00 a.m.**

- **Join M-STEP Webinar:** [Microsoft Teams meeting](https://bit.ly/3O9R2zf) (https://bit.ly/3O9R2zf)
  » **Meeting ID:** 271 289 523 152
  » **Passcode:** PF33dU
- [Download Teams](https://bit.ly/45P5x1n) (https://bit.ly/45P5x1n) [Join on the web](https://bit.ly/3tLhgAx) (https://bit.ly/3tLhgAx)
- **Or call in (audio only):**
  » +1 612-704-8944, 724203416# United States, Minneapolis
  » **Phone Conference ID:** 724 203 416#

### MI-Access Administration Training

**February 28, 2024, 1000 -11:00 a.m.**

- **Join MI-Access Webinar:** [Microsoft Teams meeting](https://bit.ly/3vHcYeE) (https://bit.ly/3vHcYeE)
  » **Meeting ID:** 295 336 343 283
  » **Passcode:** fZ8svs
- [Download Teams](https://bit.ly/45P5x1n) (https://bit.ly/45P5x1n) [Join on the web](https://bit.ly/3tLhgAx) (https://bit.ly/3tLhgAx)
- **Or call in (audio only):**
  » +1 612-704-8944, 3082689# United States, Minneapolis
  » **Phone Conference ID:** 308 268 9#

**Call Center: 877-560-8378** (select appropriate option) for assistance with assessment or accountability issues

# Conferences & Webinars

## March 2024

### Spring 2024 ACT WorkKeys Test Administration Training #2

**March 5, 2024, 3:30 p.m.**

- Registration link (https://bit.ly/3vwR9hI)
- This training event provides Test Coordinators with an overview of how to administer a successful paper test administration. Participants will understand procedures for administering the WorkKeys assessments on paper, including receiving and returning materials.

### College Board School Test Coordinator Webinar, Part 2

**Thursday, March 7, 2024, 10:00 - 11:30 a.m.**

- Registration link (https://bit.ly/3t5qK9X)
- Intended primarily for school test coordinators, this session will provide details about test-day preparation, test administration, policies and procedures, deadlines, resources, and an extended opportunity for Q&A.

### College Board School Test Coordinator Webinar, Part 2

**Wednesday, March 13, 2024, 1:00 - 2:30 p.m.**

- Registration link (https://bit.ly/47Xxgym)
- This is **a repeat of the March 7 webinar** listed above. A second webinar is scheduled to accommodate all registrants.

**Call Center: 877-560-8378** (select appropriate option) for assistance with assessment or accountability issues

# Contact Us

## Assessment and Accountability Call Center

**For assistance with assessment or accountability issues:**

Call **877-560-8378** (select appropriate option)

| Options | Topics |
|---|---|
| **1** | to report cheating and unethical behavior by a district/school in regards to state assessments |
| **2** | for support of Central Office Services (COS), DRC INSIGHT Portal, and INSIGHT for the online M-STEP, MI-Access, and Early Literacy and Mathematics Benchmark Assessments (K-2) |
| **3** | for support of the OEAA Secure Site for **all** state assessments, administration and policy questions related to M-STEP, MI-Access, Early Literacy and Mathematics Benchmark Assessments (K-2), and accountability reporting |
| **4** | for questions about the College Entrance and WorkKeys assessments<br>1. Eligibility, MDE policies, and OEAA Secure Site Support<br>2. SAT, PSAT 8/9, and PSAT 10 – College Board<br>3. WorkKeys – ACT |
| **5** | for questions about the WIDA ACCESS for ELLs, WIDA Alternate ACCESS for ELLs, and support for WIDA AMS, INSIGHT, and Central Office Services (COS) |
| **8** | for all other questions |

## Email

For assessment questions:
mde-oeaa@michigan.gov

For accountability questions:
mde-accountability@michigan.gov

## WIDA Client Services

Call **866-276-7735** for assistance with **WIDA Screener** and the **WIDA Secure Portal** questions
(for questions not covered in options 3 and 5 in the table above)

**Call Center: 877-560-8378** (select appropriate option) for assistance with assessment or accountability issues