

# Spotlight

on Student Assessment and Accountability

## What's New

Week of February 23, 2023

- **“Ask OEAA Live” Event: Test Administration for Spring 2023 Michigan State Assessments**
- **Winter 2023 Early Literacy and Mathematics Aggregate Reports Available**
- **MI-Access FI and SI/P Test Administration Manuals Now Available**
- **New Multiplication Table Guidance**
- **Corrected Video Links: Supports and Accommodations Resources for Educators**



includes supports and accommodations information

### • “Ask OEAA Live” Event: Test Administration for Spring 2023 Michigan State Assessments

• Join us online for the next Office of Educational Assessment and Accountability “Ask OEAA LIVE” event, which will take place on **March 7, 2023, from 3:30 to 4:00 p.m.**

• The topic is **Test Administration for Spring 2023 Michigan State Assessments.**

• In this live event, OEAA assessment specialists will field questions related to Michigan’s Spring 2023 state assessments, which include M-STEP, MI-Access, WIDA, SAT with Essay, PSAT 8/9 for Grade 8, PSAT 8/9 for Grade 9, PSAT 10, WIDA, and Early Literacy and Mathematics Benchmark Assessments.

- [Use this link to join and participate in “Ask OEAA Live”](https://bit.ly/3jXbNSV_)  
[https://bit.ly/3jXbNSV\\_](https://bit.ly/3jXbNSV_)



- [Add this event to your calendar](https://bit.ly/3XzS8WU)  
<https://bit.ly/3XzS8WU>



## Winter 2023 Early Literacy and Mathematics Aggregate Reports Available

The Winter 2023 Early Literacy and Mathematics Benchmark Assessment Reports (aggregate-level) are available in the Dynamic Score Reporting System through the [OEAA Secure Site](http://www.michigan.gov/oeaa-secure) ([www.michigan.gov/oeaa-secure](http://www.michigan.gov/oeaa-secure)).

Detailed directions for accessing reports can be found in the Dynamic Score Reporting Site User Guide, which is located on the [Early Literacy and Mathematics web page](http://www.michigan.gov/earlylitandmath) ([www.michigan.gov/earlylitandmath](http://www.michigan.gov/earlylitandmath)) under the **Reporting** section.

Report	Description	Aggregation
<b>Change Report</b>	displays the number of students assessed, as well as the pre-test and post-test Mean Scale Score for Matched Students; also displays the student counts at each Performance level for pre-test and post-test	<ul style="list-style-type: none"> <li>• School</li> <li>• District</li> <li>• State</li> </ul>
<b>Demographic Report</b>	provides aggregated data displaying the number of students assessed, the mean scale score, and the mean standard deviation for all selected demographic subgroups of students by grade and content	<ul style="list-style-type: none"> <li>• School</li> <li>• District</li> <li>• State</li> </ul>
<b>Student Trend Report</b>	state- and school-aggregated mean scale scores, displaying up to three years of historical Early Literacy and Benchmark Assessment score data	<ul style="list-style-type: none"> <li>• School</li> <li>• District</li> <li>• State</li> </ul>

**Call Center: 877-560-8378** (select appropriate option) for assistance with assessment or accountability issues

## MI-Access FI and SI/P Test Administration Manuals Now Available

The 2023 MI-Access Test Administration Manuals (TAMs) for Functional Independence (FI), Supported Independence (SI), and Participation (P) are now available on the [MI-Access web page](http://www.michigan.gov/mi-access) (www.michigan.gov/mi-access) under the **What's New** and **Current Assessment Administration** sections.

School staff involved in the MI-Access test administrations must review the TAMs and become familiar with their contents. The policies, procedures, and guidelines discussed in the TAMs must be followed to ensure a valid, equitable, and trouble-free administration.

### Important Reminders:

- All students taking the FI English language arts (ELA) assessment must take the paper/pencil form of the Expressing Ideas (EI) test, even if they are testing online in the Accessing Print and Using Language (APUL) assessment. That is, there is no online version of FI EI administration. For students to receive a valid score, they must complete both the APUL and the EI areas of the ELA assessment.
- The MI-Access FI online test directions are embedded in the testing engine and are available when a student is logged in and begins the test. By default, the online directions are set up to begin text-to-speech when the students is logged in. Printed directions are not available for any online FI test.
- MI-Access FI paper/pencil test directions are included in the FI TAM.

## New Multiplication Table Guidance

Educators may ask the Office of Educational Assessment and Accountability (OEAA) to provide the Multiplication Table Accommodation for the M-STEP mathematics assessment (only available for use in grades 4-7). A request window will open in the [OEAA Secure Site](http://www.michigan.gov/oeaa-secure) (www.michigan.gov/oeaa-secure) starting on **Monday, March 27, 2023**.

However, before the request is made, IEP/504 teams must use the recently released [Multiplication Table Guidance Document](https://www.michigan.gov/-/media/Project/Websites/mde/OEAA/Accommodations-and-Supports/Multiplication_Table_Guidance_1.pdf) (https://www.michigan.gov/-/media/Project/Websites/mde/OEAA/Accommodations-and-Supports/Multiplication\_Table\_Guidance\_1.pdf) to guide their decisions regarding the assignment and use of the Multiplication Table Accommodation for the M-STEP assessment.

Students who do not have an IEP/504 and who use this Accommodation will be flagged for review by OEAA. Directions for requesting the Multiplication Table can be found in the [Supports & Accommodations Guidance Document](https://www.michigan.gov/-/media/Project/Websites/mde/2020/11/30/Michigan_Accommodations_Manualfinal.pdf) (https://www.michigan.gov/-/media/Project/Websites/mde/2020/11/30/Michigan\_Accommodations\_Manualfinal.pdf)

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## Corrected Video Links: Supports and Accommodations Resources for Educators

Educators looking for more information about Universal Tools, Designated Supports, and Accommodations for M-STEP, MI-Access, and WIDA may find it helpful to review these updated Supports and Accommodations videos:

- [Supports and Accommodations Playlist](https://www.youtube.com/playlist?list=PLQNV-MrTjyhLQgRH7_SKoKp-ge8a9QrHS)  
([https://www.youtube.com/playlist?list=PLQNV-MrTjyhLQgRH7\\_SKoKp-ge8a9QrHS](https://www.youtube.com/playlist?list=PLQNV-MrTjyhLQgRH7_SKoKp-ge8a9QrHS))
- [Supports for Students Who are English Learners](https://youtu.be/lryvCzRJUFg)  
(<https://youtu.be/lryvCzRJUFg>)
- [Supports for Students with Visual Impairments](https://youtu.be/WTb60Ns8P6M)  
(<https://youtu.be/WTb60Ns8P6M>)
- [Supports for Students with Hearing Impairments](https://youtu.be/zr-CrgsH7IQ)  
(<https://youtu.be/zr-CrgsH7IQ>)
- [Read-Aloud & Text-to-Speech for M-Step and MI-Access](https://youtu.be/dyTYb1PrkEU)  
(<https://youtu.be/dyTYb1PrkEU>)

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## Assessment Training

Important Dates for Conferences & Webinars

### February 2023

#### M-STEP Online Administration Training

February 28, 2023, 10:00-11:00 a.m.

- Join [M-STEP Webinar](https://datarecognitioncorp.zoom.us/j/82964542585)  
(<https://datarecognitioncorp.zoom.us/j/82964542585>)

### March 2023

#### MI-Access Online Administration Training

March 1, 2023, 10:00-11:00 a.m.

- Join [MI-Access Webinar](https://datarecognitioncorp.zoom.us/j/81607277504)  
(<https://datarecognitioncorp.zoom.us/j/81607277504>)

#### Early Literacy and Mathematics Online Administration Training

March 2, 2023, 10:00-11:00 a.m.

- Join [Early Literacy Webinar](https://datarecognitioncorp.zoom.us/j/88954455520)  
(<https://datarecognitioncorp.zoom.us/j/88954455520>)

#### ACT WorkKeys Test Administration Training Webinar

March 7, 2023, 3:30-5:00 p.m.

- [Register here](https://event.on24.com/wcc/r/3964219/4905D9EB09C3EA085E1FC98CEE7F70BC)  
(<https://event.on24.com/wcc/r/3964219/4905D9EB09C3EA085E1FC98CEE7F70BC>)

#### “Ask OEAA Live” Event: Test Administration for Spring 2023 Michigan State Assessments

March 7, 2023, 3:30-4:00 p.m.

- [Join the Event](http://bit.ly/3jXbNSV)  
(<http://bit.ly/3jXbNSV>)
- [Add to your Calendar](http://bit.ly/3XzS8WU)  
(<http://bit.ly/3XzS8WU>)

#### College Board Preparing for Test Day Webinar

March 8, 2023, 2:00-2:30

- [Register for the Preparing for Test Day Webinar](https://collegeboard.zoom.us/webinar/register/WN_OXq9yNagSlqzO4XaFrvfhw)  
([https://collegeboard.zoom.us/webinar/register/WN\\_OXq9yNagSlqzO4XaFrvfhw](https://collegeboard.zoom.us/webinar/register/WN_OXq9yNagSlqzO4XaFrvfhw))

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## CB College Board Corner

Information on SAT®, PSAT™ 8/9, and PSAT™ 10 provided by the College Board

### WHAT'S NEW

#### Coordinator Planning Kit Arriving Next Week

Your school will be receiving a Coordinator Planning Kit (CPK) next week. The kit includes a sample set of manuals for all assessments, including SAT with Essay, PSAT 10, PSAT 8/9 for Grade 9, and PSAT 8/9 for Grade 8. Note: Discard any manuals for assessments you do not plan to administer at your school.

If your school is administering the SAT, the planning kit will be addressed to the SAT test coordinator. If your school has different test coordinators for the PSAT-related assessments, the materials from the kit are to be distributed to the other coordinators, as needed.

The manuals in the CPK are provided to coordinators so they can start their planning early. Full shipments of all manuals, forms, and other supporting materials for your school will arrive as part of the preadministration and test materials shipments, which will arrive at your school March 21-23, 2023.

### REMINDERS

#### College Board Training

All test coordinators are required to complete the online College Board training each spring; this is the case for Spring 2023, even if the coordinators completed the training in the fall of 2022 or in prior years.

On March 1, 2023, test coordinators for the SAT with Essay, PSAT 10, and PSAT 8/9 will receive an email with a link to access the required training. When the training becomes available on March 1, it can be accessed [online](http://professionaltraining.collegeboard.org) (<http://professionaltraining.collegeboard.org>).

The Michigan-specific training is divided into three modules: one for coordinators, one for proctors, and one for Services for Students with Disabilities (SSD) coordinators. A user must have a College Board Professional Account to access and complete the online training; an account can be created on the [College Board website](http://www.collegeboard.org) ([www.collegeboard.org](http://www.collegeboard.org)) as necessary.

Users must select their role-specific training. While there are separate role selections, users should note that the “SSD coordinator” training module is the same as the “coordinator training” module. Any SSD coordinator who is acting as a proctor on test day should complete the “proctor training” rather than the coordinator training. The proctor module is specific to test day activities related to proctor responsibilities.

*(Continued on next page)*

**Call Center: 877-560-8378** (select appropriate option) for assistance with assessment or accountability issues

The coordinator is responsible for training test day staff. This table lists options for coordinators to accomplish this staff training:

Role	Information about Training	How to Access Training
Test Coordinator	Online coordinator training required every spring	Click on the link in the March 1 email, or go to <a href="https://professionaltraining.collegeboard.org">https://professionaltraining.collegeboard.org</a>
SSD Coordinator	Online SSD coordinator training is optional but highly recommended – the SSD Coordinator must be trained by the test coordinator in some way	Access the training link, then select the training for “SSD coordinator” or for “proctor”
Backup Coordinator	Online coordinator training is optional but highly recommended – the Backup Coordinator must be trained by the test coordinator in some way	Access the training link, then choose training for “test coordinator”
Proctor	Online training module for proctors is optional but highly recommended – proctor(s) must be trained by the test coordinator in some way, either individually or in a group environment	Access the training link, then choose training for “proctor”
Hall and Room Monitors	Hall/room monitors must be trained by the coordinator in some way; a PowerPoint presentation is available for monitors to view, either individually or in a group setting.	The <a href="https://www.michigan.gov/documents/mde/Hall_and_Room_MonitorTraining_v1_ADA_680467_7.pdf">Hall and Room Monitor Training</a> ( <a href="https://www.michigan.gov/documents/mde/Hall_and_Room_MonitorTraining_v1_ADA_680467_7.pdf">https://www.michigan.gov/documents/mde/Hall_and_Room_MonitorTraining_v1_ADA_680467_7.pdf</a> ) is available on the <a href="http://www.michigan.gov/mme">MME web page</a> ( <a href="http://www.michigan.gov/mme">www.michigan.gov/mme</a> ) and the <a href="http://www.michigan.gov/psat">PSAT web page</a> ( <a href="http://www.michigan.gov/psat">www.michigan.gov/psat</a> )

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## Preparing for Test Day Webinar

Test coordinators – Register for the [Preparing for Test Day Webinar](https://collegeboard.zoom.us/webinar/register/WN_OXq9yNagSlqzO4XaFrvfhw) (https://collegeboard.zoom.us/webinar/register/WN\_OXq9yNagSlqzO4XaFrvfhw), scheduled for **Wednesday, March 8, 2023**, from **2:00 – 2:30 p.m.**

Participants will review important reminders for Spring 2023 as they prepare to administer the SAT with Essay, PSAT 10, and PSAT 8/9 for Grades 8 and 9. The session will cover preadministration, organizing and distributing test materials, admitting students, and answers to frequently asked questions.

This webinar will be recorded and posted on the [MME web page](http://www.michigan.gov/mme) (www.michigan.gov/mme) and [PSAT web page](http://www.michigan.gov/psat) (www.michigan.gov/psat) soon after the webinar is completed.

## Questions about Spring SAT, PSAT 8/9, or PSAT 10? Contact College Board

- Call the Michigan Educator Hotline: 866-870-3127 (select Option 1)
- Email: [michiganadministratorsupport@collegeboard.org](mailto:michiganadministratorsupport@collegeboard.org)





## What's New

### Testing Staff Requirements

The ACT WorkKeys test coordinators are responsible for selecting their test day staff, using the guidelines detailed in the [ACT Test Coordinator Information Manual](https://www.act.org/content/dam/act/secured/documents/pdfs/state-district-test-coordinator-paper-test.pdf) (<https://www.act.org/content/dam/act/secured/documents/pdfs/state-district-test-coordinator-paper-test.pdf>) posted on the ACT state testing website (<http://www.act.org/stateanddistrict/michigan>) on the **WorkKeys on Paper** page in the **Administration** stage.

To protect school staff (including athletic coaches) and their relatives or wards from conflicts of interest or allegations of impropriety, there are strict guidelines on who may and may not serve as ACT WorkKeys testing staff. These guidelines begin on page 14 of the [ACT Test Coordinator Information Manual](https://www.act.org/content/dam/act/secured/documents/pdfs/state-district-test-coordinator-paper-test.pdf) (<https://www.act.org/content/dam/act/secured/documents/pdfs/state-district-test-coordinator-paper-test.pdf>). Student's scores will be canceled if any of these policies are violated.

Test day staff include:

- **ACT WorkKeys Test Coordinator** – has overall responsibility for coordinating test site operations and ensuring that all students testing at the school are testing under the same conditions as students at every other school
- **Substitute Test Coordinator** – acts as the ACT WorkKeys Test Coordinator if the original coordinator is unable to serve on test day

- **Accommodations Test Coordinator** – assists with administering accommodations and English learner supports
- **Room Supervisors** – assist the ACT WorkKeys Test Coordinator in preparing for test day, checking in students, administering the tests, and returning all test materials
- **Proctors** – assist the ACT WorkKeys Test Coordinator and Room Supervisors in preparing for test day, checking in students, administering the tests, and returning all test materials; also responsible for actively monitoring students during testing and reporting prohibited behavior; the number of proctors required in a testing room is proportional to the number of students testing

The full list of responsibilities for each role listed above begins on page 16 of the [ACT Test Coordinator Information Manual](https://www.act.org/content/dam/act/secured/documents/pdfs/state-district-test-coordinator-paper-test.pdf) (<https://www.act.org/content/dam/act/secured/documents/pdfs/state-district-test-coordinator-paper-test.pdf>).

The [MDE Assessment Integrity Guide](https://www.michigan.gov/documents/mde/Assessment_Integrity_Guide_291950_7.pdf) ([https://www.michigan.gov/documents/mde/Assessment\\_Integrity\\_Guide\\_291950\\_7.pdf](https://www.michigan.gov/documents/mde/Assessment_Integrity_Guide_291950_7.pdf)), located on the [MME web page](http://www.Michigan.gov/mme) ([www.Michigan.gov/mme](http://www.Michigan.gov/mme)) under the **M-STEP Grade 11 Science and Social Studies section**, provides additional guidance on the identification of testing personnel.

**Call Center: 877-560-8378** (select appropriate option) for assistance with assessment or accountability issues



## Training Your Testing Staff

The ACT WorkKeys test coordinator is required to hold a training session before test day to ensure testing staff understand their responsibilities and are prepared for test day activities. In addition, on each test day morning, the ACT WorkKeys test coordinator is required to hold a briefing session to discuss any site-specific information, last-minute issues that arise, or any concerns staff members may have.

A **Training Session Outline** begins on page 21 of the [ACT Test Coordinator Information Manual](https://www.act.org/content/dam/act/secured/documents/pdfs/state-district-test-coordinator-paper-test.pdf) (<https://www.act.org/content/dam/act/secured/documents/pdfs/state-district-test-coordinator-paper-test.pdf>).

For Room Supervisors, a short training video – [Test Day Overview for Room Supervisors for WorkKeys](https://www.youtube.com/watch?v=AjntraVbSIQ&feature=youtu.be) (<https://www.youtube.com/watch?v=AjntraVbSIQ&feature=youtu.be>) – is available on the [ACT state testing website](http://www.act.org/stateanddistrict/michigan) (<http://www.act.org/stateanddistrict/michigan>), on the **WorkKeys on Paper** page in the **Preparation** stage under **Train Your Staff**.

District and Building Assessment Coordinators are also required to be trained in assessment security by completing the [Assessment Security Training course](https://michiganvirtual.org/course/mde-assessment-security/) (<https://michiganvirtual.org/course/mde-assessment-security/>) through Michigan Virtual, and by reading the [Assessment Integrity Guide \(AIG\)](https://www.michigan.gov/mde/-/media/Project/Websites/mde/OEAA/Assessment-Integrity-and-Security/Assessment_Integrity_Guide.pdf) ([https://www.michigan.gov/mde/-/media/Project/Websites/mde/OEAA/Assessment-Integrity-and-Security/Assessment\\_Integrity\\_Guide.pdf](https://www.michigan.gov/mde/-/media/Project/Websites/mde/OEAA/Assessment-Integrity-and-Security/Assessment_Integrity_Guide.pdf)).

Test Administrators and Proctors must take the course and/or read the Security for Test Administrators document related to the assessment being administered, which can be found in the [AIG](https://www.michigan.gov/mde/-/media/Project/Websites/mde/OEAA/Assessment-Integrity-and-Security/Assessment_Integrity_Guide.pdf) ([https://www.michigan.gov/mde/-/media/Project/Websites/mde/OEAA/Assessment-Integrity-and-Security/Assessment\\_Integrity\\_Guide.pdf](https://www.michigan.gov/mde/-/media/Project/Websites/mde/OEAA/Assessment-Integrity-and-Security/Assessment_Integrity_Guide.pdf)). District and Building Coordinators must determine which training method is best for their testing staff and are responsible for ensuring that the training is delivered.

Other staff with access to secure materials can satisfy the assessment security training requirement by reading **Keeping Assessment Materials Secure** instructions found in **Appendix E** of the [AIG](https://www.michigan.gov/mde/-/media/Project/Websites/mde/OEAA/Assessment-Integrity-and-Security/Assessment_Integrity_Guide.pdf) ([https://www.michigan.gov/mde/-/media/Project/Websites/mde/OEAA/Assessment-Integrity-and-Security/Assessment\\_Integrity\\_Guide.pdf](https://www.michigan.gov/mde/-/media/Project/Websites/mde/OEAA/Assessment-Integrity-and-Security/Assessment_Integrity_Guide.pdf)).

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## Reminders

### Training Webinars

On February 8, 2023, ACT hosted a training webinar that provided an overview of how to administer the WorkKeys assessments. You may [view the seminar here](https://event.on24.com/wcc/r/3964198/F675A6525ECB9398C097EB307192D4EF) (https://event.on24.com/wcc/r/3964198/F675A6525ECB9398C097EB307192D4EF).

This webinar will be repeated on March 7, 2023. [To attend online, register here](https://event.on24.com/wcc/r/3964219/4905D9EB09C3EA085E1FC98CEE7F70BC) (https://event.on24.com/wcc/r/3964219/4905D9EB09C3EA085E1FC98CEE7F70BC).

Both sessions will be recorded and posted to the [ACT state testing website](https://act.org/stateanddistrict/michigan) (act.org/stateanddistrict/michigan) on the **WorkKeys on Paper** page.

### Test Materials Shipments

Secure and non-secure standard time and accommodations materials will be shipped for delivery in either the week of **March 20, 2023**, or the week of **March 27, 2023**, as selected by the school on the Manage Participation screen in PearsonAccess<sup>next</sup>. The standard time and accommodations materials will be shipped in separate sets of boxes and may be delivered on different days within the selected delivery week.

Refer to the [Spotlight newsletter - February 9 issue](#) for additional information about tracking information and test material check-in resources.

### Ordering Additional Test Materials

If after checking in your test materials you find the number of students scheduled to test April 13-26, 2023, exceeds the number of test materials received, order additional ACT WorkKeys materials through the [OEAA Secure Site](https://www.michigan.gov/oeaa-secure) (www.michigan.gov/oeaa-secure), from **March 21 through April 6, 2023**, at 5:00 p.m. Do not submit additional materials orders in PearsonAccess<sup>next</sup>.

Instructions for the **Additional Material Order** function can be found on the [Secure Site Training web page](https://www.michigan.gov/securesitetraining) (www.michigan.gov/securesitetraining).

If a new student arrives in your school after February 15, pre-identify their student data in the OEAA Secure Site and print a barcode label locally, using the blank page of labels that ACT will include with your test materials, or a white label you have purchased elsewhere.

### Contacting ACT

If you have questions, you may:

1. contact ACT via the [Contact Us web page](https://www.act.org/aap/state/contact.html) (www.act.org/aap/state/contact.html)
2. call ACT at 800-553-6244 between 9:30 a.m. and 6 p.m. ET
  - » standard time: ext. 2800
  - » accommodations: ext. 1788
3. email accommodations questions to [ACTStateAccoms@act.org](mailto:ACTStateAccoms@act.org)

**Call Center: 877-560-8378** (select appropriate option) for assistance with assessment or accountability issues

## Important Dates

Mon	Tue	Wed	Thu	Fri
	3	4	5	6
9	10	11	12	13

### March 2023

#### Alternate INSIGHT Availability Request Form

[M-STEP and MI-ACCESS, Spring 2023]

Available through March 17, 2023

- [Alternate INSIGHT Availability Request Form](https://bit.ly/3vPHFeu)  
(<https://bit.ly/3vPHFeu>)

#### Off-Site Test Administration Window

[WIDA ACCESS for ELLs, WIDA Alternate ACCESS for ELLs]

Now through March 23, 2023

#### Test Setup Available

[WIDA AMS]

Now through March 24, 2023

#### Test Administration Window

[WIDA ACCESS for ELLs/WIDA Alternate ACCESS for ELLs]

Now through March 24, 2023

### April 2023

#### Field Test Window

[WIDA Alternate ACCESS for ELLs]

Now through April 7, 2023

## Contacts

### Assessment and Accountability Call Center

For assistance with assessment or accountability issues:

Call **877-560-8378** (select appropriate option)

Options	Topics
1	to report cheating and unethical behavior by a district/school in regards to state assessments
2	for support of Central Office Services (COS), DRC INSIGHT Portal, and INSIGHT for the online M-STEP, MI-Access, and Early Literacy and Mathematics Benchmark Assessments (K-2)
3	for support of the OEAA Secure Site for <u>all</u> state assessments, administration and policy questions related to M-STEP, MI-Access, Early Literacy and Mathematics Benchmark Assessments (K-2), and accountability reporting
4	for questions about the College Entrance and WorkKeys assessments <ol style="list-style-type: none"> <li>1. Eligibility, MDE policies, and OEAA Secure Site Support</li> <li>2. SAT, PSAT 8/9, and PSAT 10 – College Board</li> <li>3. WorkKeys – ACT</li> </ol>
5	for questions about the WIDA ACCESS for ELLs, WIDA Alternate ACCESS for ELLs, and support for WIDA AMS, INSIGHT, and Central Office Services (COS)
8	for all other questions

### Email

For assessment questions:

[mde-oeaa@michigan.gov](mailto:mde-oeaa@michigan.gov)

For accountability questions:

[mde-accountability@michigan.gov](mailto:mde-accountability@michigan.gov)

### WIDA Client Services

Call **866-276-7735** for assistance with **WIDA Screener** and the **WIDA Secure Portal** questions (for questions not covered in options 3 and 5 in the table above)

**Call Center: 877-560-8378** (select appropriate option) for assistance with assessment or accountability issues