

Civil Rights Training for Teachers/Classroom Staff

Civil Rights are the non-political rights of a citizen and are guaranteed by the 13th and 14th Amendments of the U.S. Constitution and Acts of Congress.

“Treat others the way they want to be treated (or at least know what that is).”

- Treat everyone with dignity and respect.
- Make sure participants receive equal treatment and services.
- Do not impose policies that unfairly impact certain groups.

Types of Discrimination

Disparate Treatment (Intentional) - A person is intentionally discriminated against as a member of a protected class or group. This type of discrimination occurs when people make plans or rules that will intentionally treat some groups different than others based on race, color, national origin, age, sex, or disability.

Example: A group of students is denied breakfast based on their race, color, national origin, age, sex, or disability.

Disparate Impact (Unintentional) – Actions that appear neutral but have an excessive impact on a protected class or group. This type of discrimination occurs when a program makes a decision that unfairly affects protected classes in a way that results in receiving less.

Example: A sponsor asks individuals with Limited English Proficiency to wait for assistance because interpreters are not available until late afternoon. This creates a situation where meal services may be unavailable to a specific group.

Reprisal/Retaliation – Negative treatment of a member of a protected class in response to previous civil rights activity. This includes actions against their family and/or their associates. This type of discrimination occurs when a person or organization purposely acts so that specific individuals or groups are denied the same opportunities or benefits as other participants in response to a person’s previous actions, comments, or behaviors.

Example: Family and friends of a school meals participant are mistreated after a civil rights complaint was filed against the sponsor.

Filing a complaint

The process for filing a complaint is described on the “And Justice for All...” poster. Follow the process as described. Prominently display the “And Justice for All” poster where participants see it.

Everyone has the right to file a civil rights complaint. All staff and volunteers need to know what to do if someone wants to file a complaint. Be aware of the basis for which complaints may be filed: race, color, national origin, age, sex, and disability. Never discourage anyone from filing a complaint or voicing concerns of discrimination.

- Follow the written and posted policy for dealing with unacceptable behavior and conflicts.
- Listen to participant’s concerns.
- Try to explain the situation.
- Get help, especially with threats or violence.
- Use alternative dispute resolution (ADR) techniques.
- Do not retaliate against anyone who files a civil rights complaint.

USDA Nondiscrimination Statement

In accordance with federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, this institution is prohibited from discriminating on the basis of race, color, national origin, sex (including gender identity and sexual orientation), disability, age, or reprisal or retaliation for prior civil rights activity.

Program information may be made available in languages other than English. Persons with disabilities who require alternative means of communication to obtain program information (e.g., Braille, large print, audiotape, American Sign Language), should contact the responsible state or local agency that administers the program or USDA's TARGET Center at (202) 720-2600 (voice and TTY) or contact USDA through the Federal Relay Service at (800) 877-8339.

To file a program discrimination complaint, a Complainant should complete a Form AD-3027, USDA Program Discrimination Complaint Form which can be obtained online at: [USDA Program Discrimination Complaint Form](#), from any USDA office, by calling (866) 632-9992, or by writing a letter addressed to USDA. The letter must contain the complainant's name, address, telephone number, and a written description of the alleged discriminatory action in sufficient detail to inform the Assistant Secretary for Civil Rights (ASCR) about the nature and date of an alleged civil rights violation. The completed AD-3027 form or letter must be submitted to USDA by:

- 1. mail:**
U.S. Department of Agriculture
Office of the Assistant Secretary for Civil Rights
1400 Independence Avenue, SW
Washington, D.C. 20250-9410; or
- 2. fax:**
(833) 256-1665 or (202) 690-7442; or
- 3. email:**
program.intake@usda.gov

This institution is an equal opportunity provider.

USDA Civil Rights Complaint Link:

<https://www.usda.gov/sites/default/files/documents/USDA-OASCR%20P-Complaint-Form-0508-0002-508-11-28-17Fax2Mail.pdf>