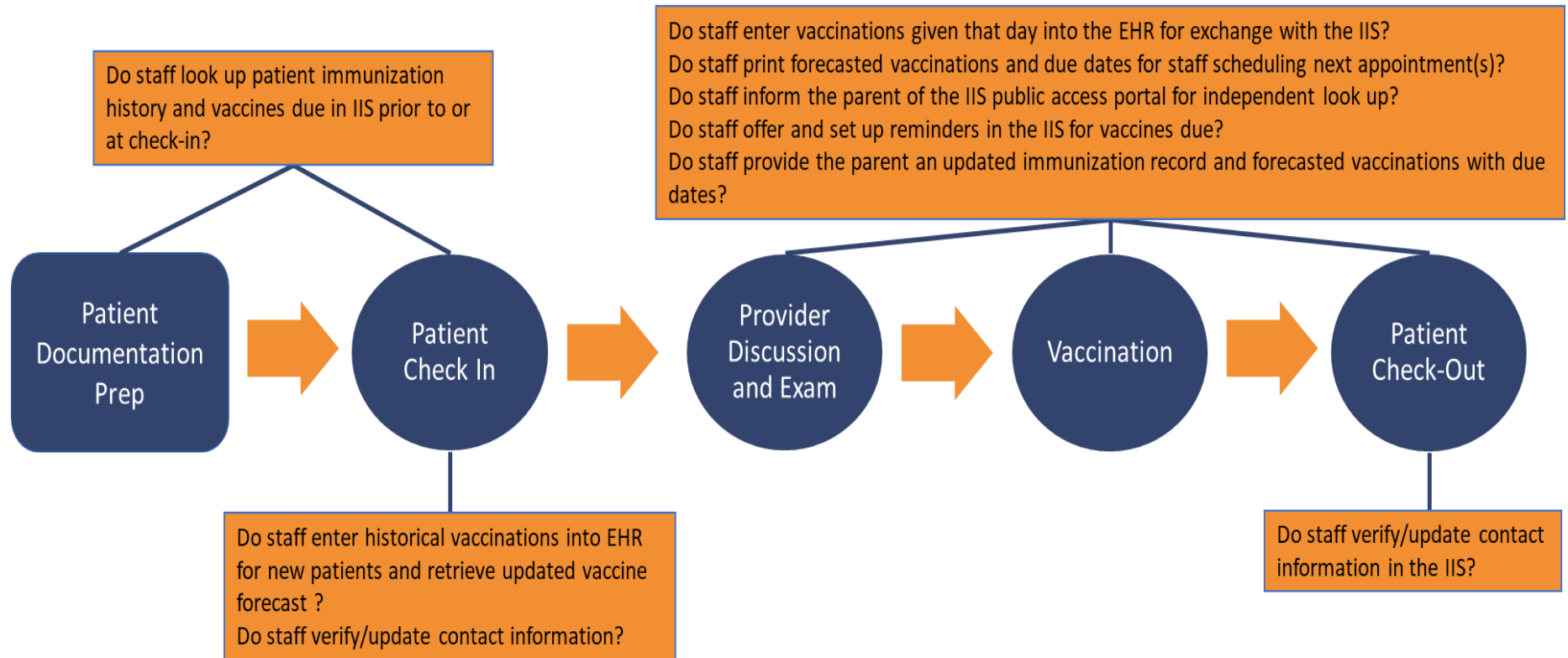


Core Strategy Discussion Prompts: Leverage Immunization Information System (IIS) Functionality to Improve Immunization Practice – Electronic Reporting

Task	Notes
<p>Assess patient's immunization status</p> <p><i>How do staff identify which doses are due for the scheduled visit?</i></p>	
<p>Ensure accurate immunization record</p> <p><i>How do staff reconcile any immunization record information brought by the parent to the appointment with their immunization plan for the patient?</i></p>	
<p>Determine which vaccines are due next and the earliest date they may be given</p> <p><i>Where and how do clinic staff determine future vaccinations and due dates? How is this information documented and shared with the parent?</i></p>	
<p>Maintain accurate demographic and contact information</p> <p><i>How do staff ensure they can contact parent for vaccination recall or other care issues?</i></p>	
<p>Remind parent of upcoming immunization visit(s)</p> <p><i>Which methods (text, e-mail, postcard, and/or phone reminders) are used to ensure that patient returns for their next vaccination appointment(s)?</i></p>	
<p>Support parent knowledge of their child's immunization status</p> <p><i>Do staff provide an updated immunization record to the parent or tell them where/how they can access it independently?</i></p>	
<p>Ongoing quality assurance of immunization records</p> <p><i>Are staff reviewing the IIS acknowledgment report and reconciling errors to ensure the IIS received all vaccinations successfully? How are staff assessing records for accuracy, completeness, and timeliness of data entry? Are staff managing patient active/inactive status to ensure accurate assessment reports?</i></p>	

Assessing Processes for Leveraging the Immunization Information System (IIS) – Bidirectional



Data quality issues to consider:

1. Do staff review the IIS acknowledgement report to ensure all reported vaccinations were received by the IIS?
2. Do staff routinely check to ensure the clinic is recording vaccinations in the EHR in a timely manner?
3. Do staff routinely review coverage or patient lists from the IIS for missed opportunities, invalid doses, and patients not UTD?
4. Do staff regularly check patients' active/inactive status in the IIS and update when needed?
5. Do staff perform spot checks for completeness and accuracy of clinic immunization records in the EHR?