



**MICHIGAN  
DENTAL PROGRAM  
ANNUAL REPORT  
2019-2020**

## HOW IS THE MICHIGAN DENTAL PROGRAM FUNDED?

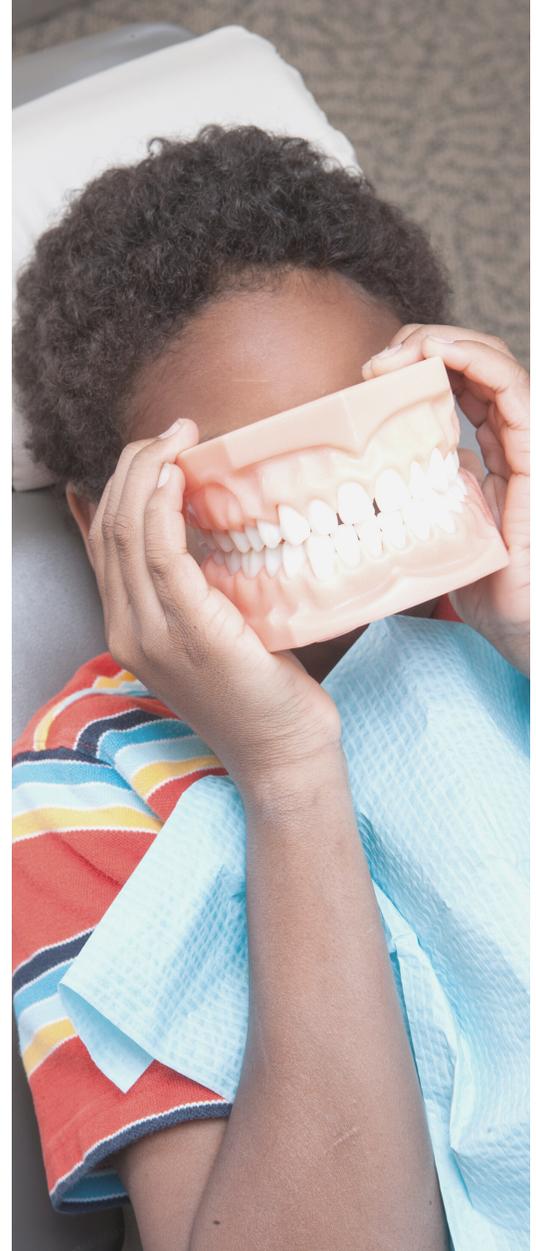
The Michigan Dental Program (MDP) has three different funding sources. The sources are Ryan White Part B, Ryan White Part D, and ADAP Rebate funds.

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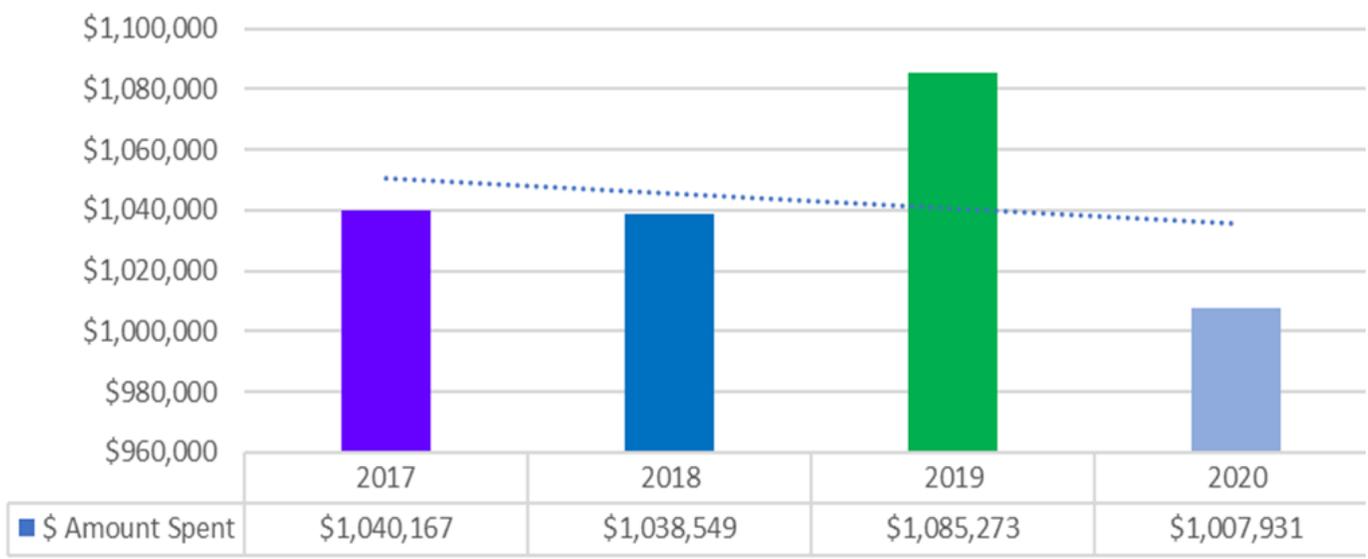
Part B are grants provided to States to improve the quality, availability, and organization of HIV health care and support services.
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Part D grants provide outpatient family centered care for women, infants, children, and youth with HIV/AIDS.
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ADAP Rebate is funding provided from the AIDS Drug Assistance Program.



### Yearly dollar amount spent



# DATA COLLECTION & CLIENTS SERVED

## TWO MAIN SOURCES USED TO COLLECT DATA:

### CAREWARE (HRSA'S RYAN WHITE HIV/AIDS PROGRAM)

Comparison between MDP members and Michigan HIV population by county, race, and gender was completed for all enrollees.

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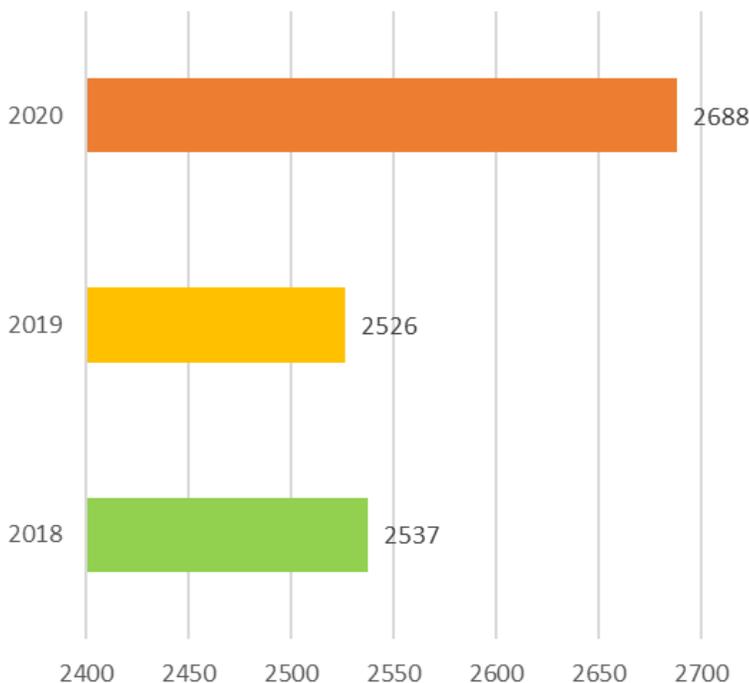
## DELTA DENTAL PLAN OF MICHIGAN, OHIO, AND INDIANA

Claims data from Delta Dental was analyzed for the age distribution and types of dental procedures received by MDP clients.

## 162 NEW CLIENTS SERVED

in FY2020

### Clients Enrolled



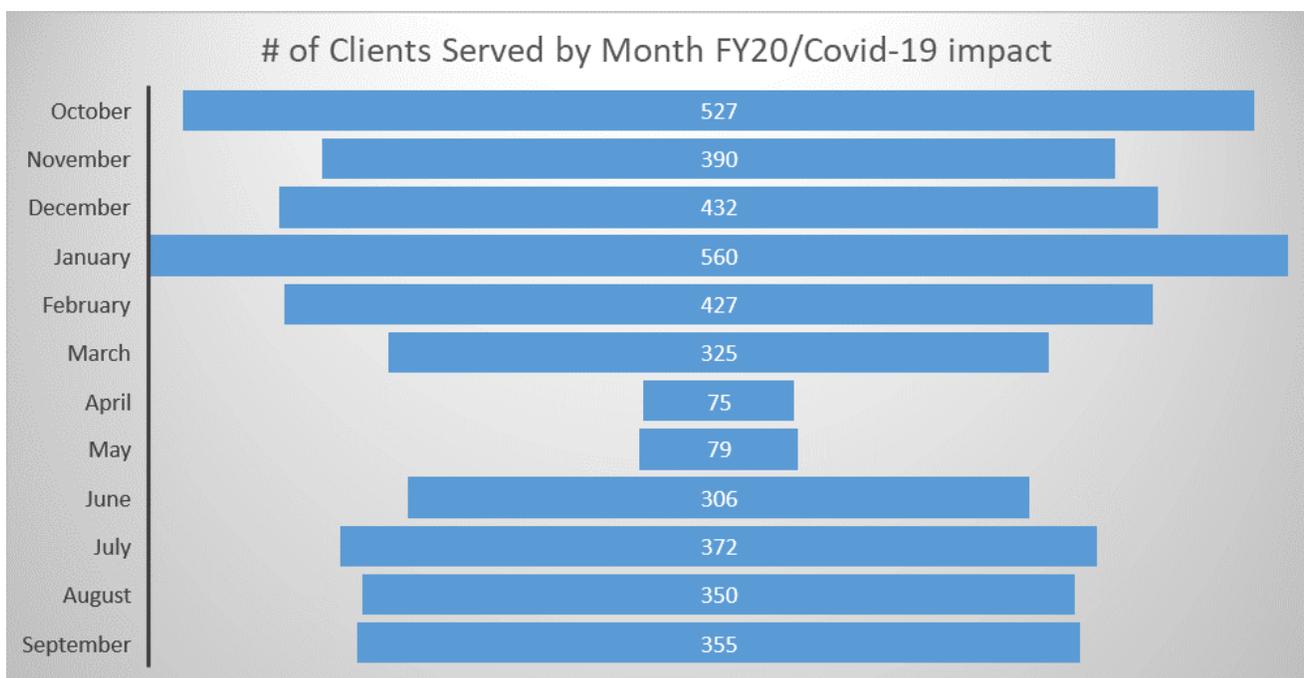
The MDP saw an increased enrollment of 162 people during fiscal year 2020. That is increasing access to dental services for more Michigan citizens. This may be due to a few factors:

-  Community outreach working to increase awareness to those who qualify
-  Job loss during COVID-19 pandemic
-  An increase in need if employers dropped dental coverage to help lower expenses

# COVID-19 & MICHIGAN DENTAL PROGRAM

## UNDERSTANDING THE IMPACT OF COVID-19 ON CLIENT SERVICES IN FISCAL YEAR 2020

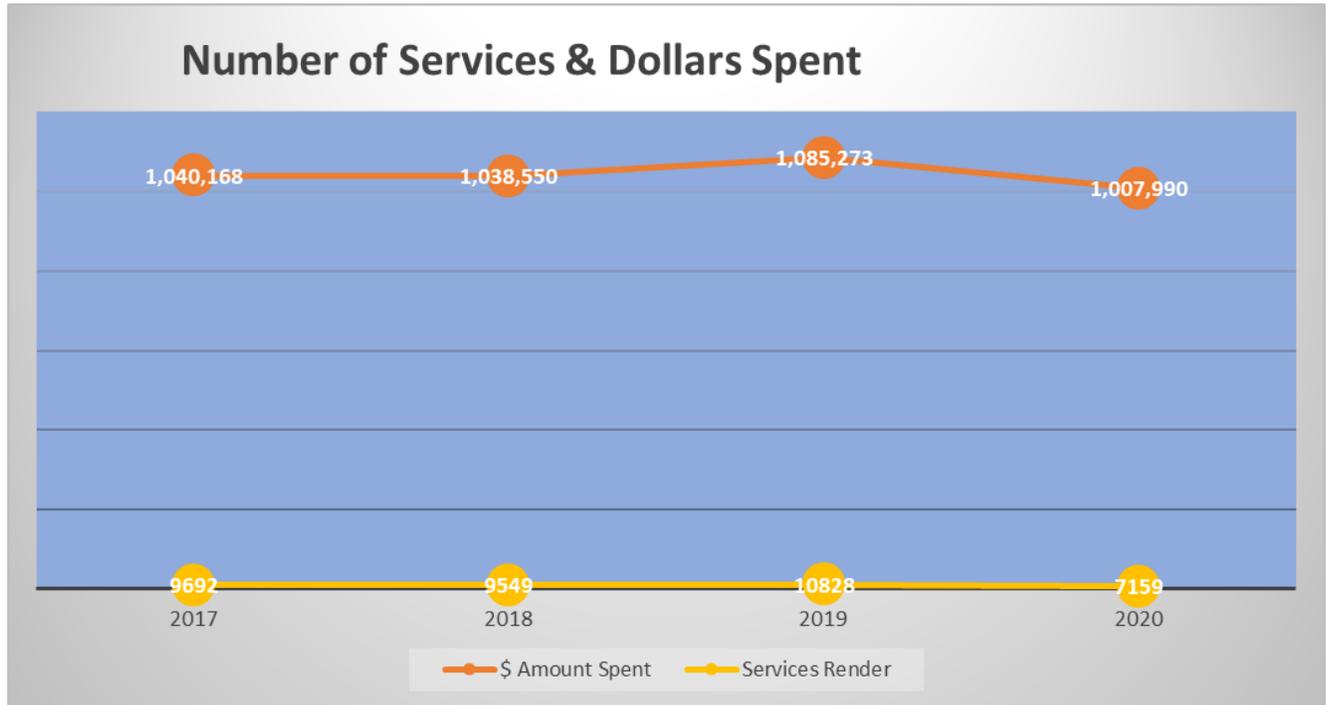
The COVID-19 pandemic impact on access to oral health. On March 16, 2020 the CDC issued recommendations for dental providers to cease all non-emergency dental care and Michigan issued an executive order to cease non-emergency care. This halted all preventive dental appointments until May 29, 2020 when the executive order was rescinded and dental offices were allowed to reopen in a limited capacity. Dental offices faced new challenges to re-opening. Dental offices struggled to obtain adequate personal protective equipment (PPE), numerous dental staff retired or never returned to work, and new interim guidelines recommended increased infection control protocols along with recommendations on air exchange and purification. These challenges delayed many offices from opening until mid-June or later. Many offices are still between 70-90 percent capacity due to the interim guidelines. In addition, patients also delayed preventive dental care due to fear of contracting the COVID-19 virus.



### EDUCATING THE DENTAL WORKFORCE

The first Michigan HIV Dental Symposium was scheduled for March 13, 2020. The live event had to be cancelled due to the COVID-19 outbreak. The event was moved to a virtual event during July, 2020. To maximize clinic time for dental practitioners, the presentations were pre-recorded for participants to watch prior to live Q & A sessions with the speakers. This allowed practitioners more flexibility to view, rewind, and take notes outside of clinic time. The live Q & A sessions were 30 minutes during the noon hour on July 24, 31, and August 14, 2020.

## SERVICES AND COST



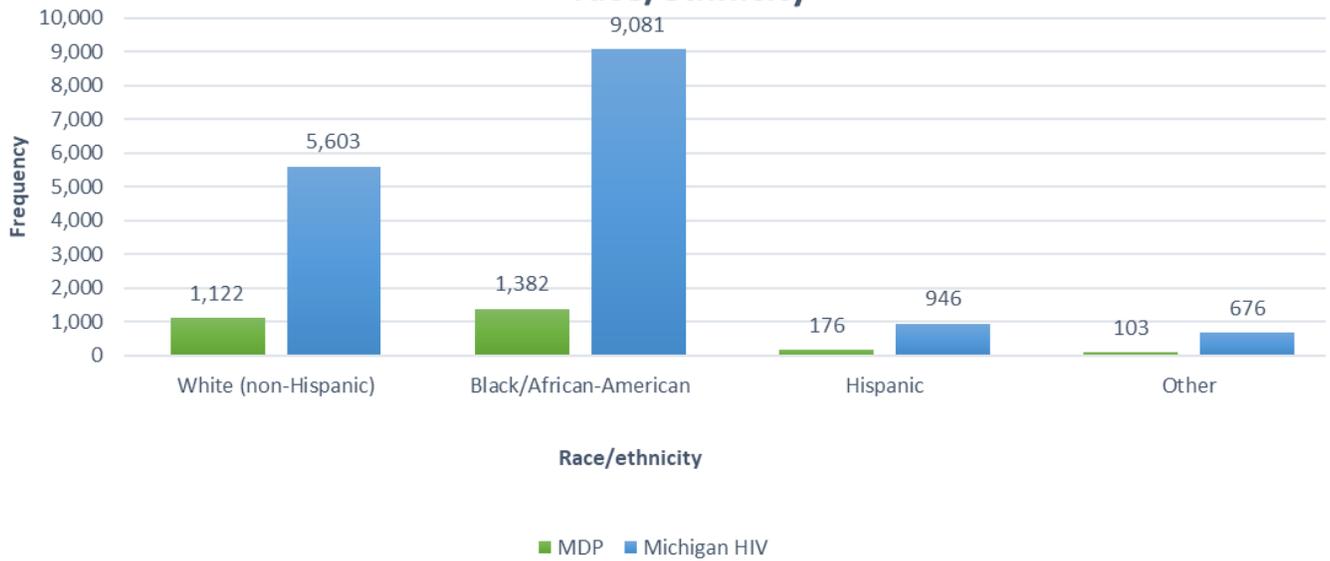
The Michigan Dental Program partnered with Delta Dental Plan of Michigan beginning August 1, 2016 to be the dental plan administrator. The first full year of this relationship is 2017. There is consistent utilization and spending for the first years 2017 and 2018. There is an increase in the third year 2019 in the number of services as well as spending. This demonstrates that individuals enrolled in the program are receiving dental services on a regular basis. The fourth year of this graph demonstrates the effects of COVID-19 on dental services as mentioned above.



# THE PEOPLE

## UNDERSTANDING WHO THE MICHIGAN DENTAL PROGRAM SERVES BY RACE

**Figure 1. Michigan HIV population and MDP members by race/ethnicity**



**Black Americans** make up over half (56%) of the HIV population in Michigan yet **only 15%** are enrolled in the MDP



**White Americans** (non-Hispanic) make up 34% of the Michigan HIV population and **20%** are enrolled in the MDP



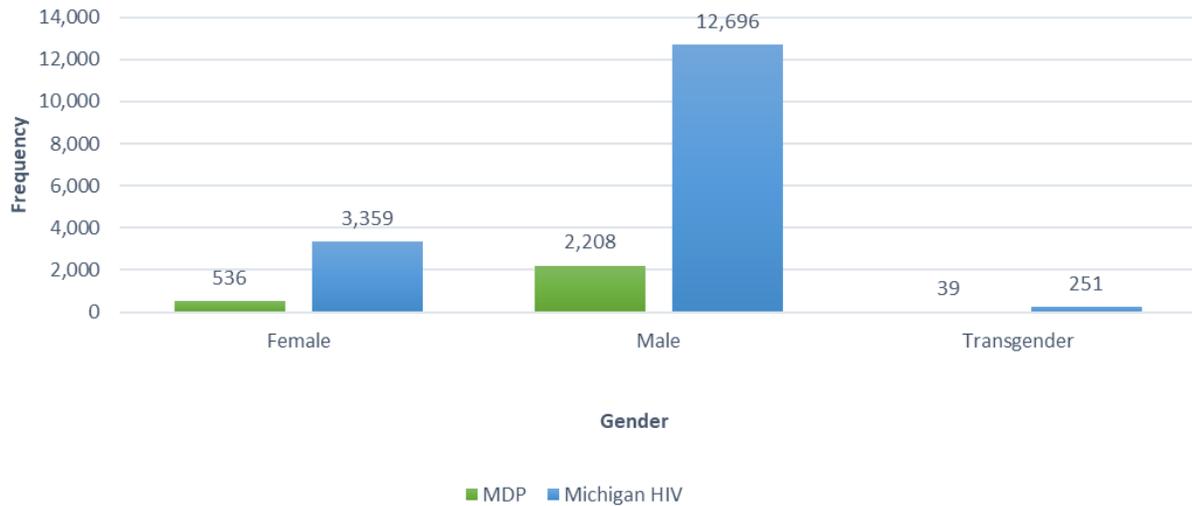
**19% of Hispanics** living with HIV in Michigan are enrolled in the MDP



**15% of other races** living with HIV in Michigan are enrolled in the MDP

UNDERSTANDING WHO THE MICHIGAN DENTAL PROGRAM SERVES BY GENDER

Figure 2. Michigan HIV population and MDP members by gender



Males make up about 78% of the Michigan HIV population yet only 17% are enrolled in the MDP



Females make up about 21% of the Michigan HIV population and 16% are enrolled in the MDP.

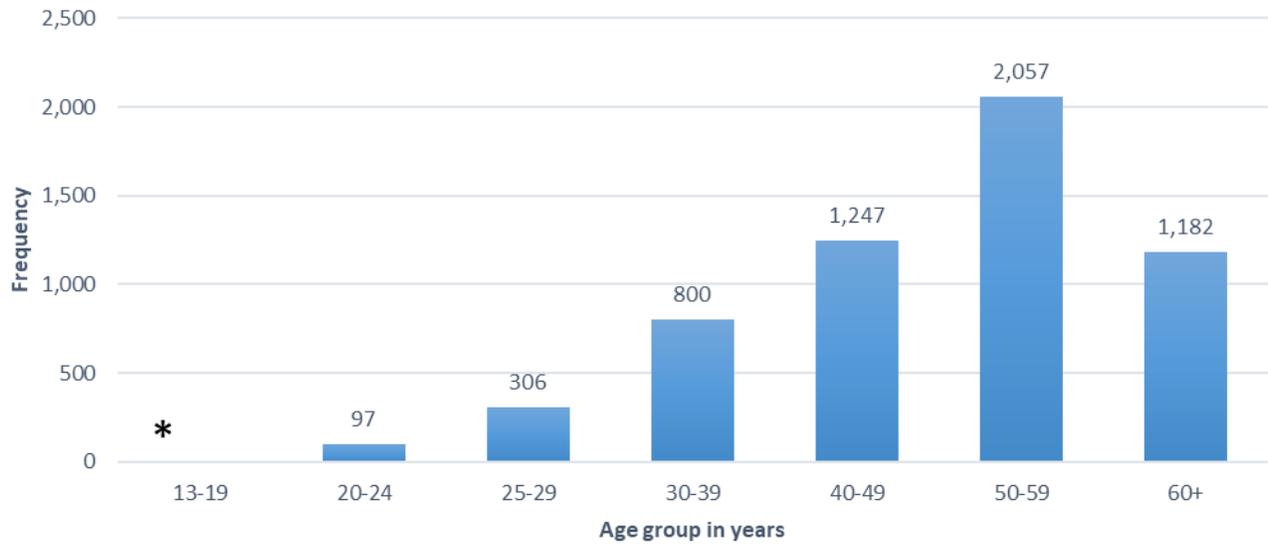


15.5% of transgender identifying people of the Michigan HIV population are enrolled in the MDP



UNDERSTANDING WHO THE MICHIGAN DENTAL PROGRAM SERVES BY AGE

**Figure 4. Number of dental procedures received among each age group**



The graph above demonstrates an average of at least four procedures per person within each age group with the highest average among age groups:

- 20-24 years (average of 4.9 procedures per person)
- 25-29 years and 40-49 years (average of 4.6 procedures per person).



# CLIENT SATISFACTION SURVEY 2020

MDP clients were invited to participate in the annual satisfaction survey that was conducted during July through August, 2020.

The client satisfaction survey was mailed to **2,287 individuals** who were enrolled from October 1, 2019 - September 30, 2020. The vast majority, **90%, of respondents rated their overall satisfaction with the MDP as either highly satisfied or satisfied.**

Clients also rated their overall satisfaction of approximately 90% with the dental administrator, Delta Dental Plan of Michigan.

While the majority of clients did not experience any challenges getting to a dental appointment, transportation was the biggest challenge identified for clients.

The 2020 survey did not include questions related to COVID-19 but the impact of the closure of dental offices for non-emergency care may have had an impact on the ability for clients to get to care.



The Michigan Department of Health and Human Services will not exclude from participation in, deny benefits of, or discriminate against any individual or group because of race, sex, religion, age, national origin, color, height, weight, marital status, gender identification or expression, sexual orientation, partisan considerations, or a disability or genetic information that is unrelated to the person's eligibility.

