

CSHCS LHD Email Communication

Date	April 19, 2024
Email Type	Alert
Subject	Meridian Non-Emergency Medical Transportation (NEMT) New Vendor Announcement

Contact	Name/Department	Phone	Email Address
	Sherry Kertesz	517-335-9408	Kerteszs@michigan.gov

Dear Colleagues,

Effective May 1, 2024, Meridian members will be able to access non-emergent medical transportation services through SafeRide.

What you need to know:

- The Meridian transportation phone number will not be changing. You can still schedule a ride by calling **1-800-821-9369** (TTY: 711).
- Have this information ready when you call:
 - Your name, Medicaid ID number, and date of birth
 - The address and phone number of where you will be picked up
 - The address and phone number of where you are going
 - Your appointment date and time
 - The name of your provider
- If you are in need of emergency transportation, call 911.

If you have questions about this letter, you can call Meridian Member Services at 888-437-0606 (TTY: 711), Monday through Friday, 8 a.m. to 6:30 p.m.