

**Bulletin Number:** HASA 22-15

**Distribution:** Local Health Departments (LHDs)

**Issued:** June 1, 2022

**Subject:** Children's Special Health Care Services (CSHCS) Non-Emergency Medical Transportation (NEMT)

**Effective:** July 1, 2022

**Programs Affected:** CSHCS

The purpose of this bulletin is to update requirements for CSHCS-enrolled families/individuals to receive reimbursement for NEMT ground transportation and lodging expenses.

### **CSHCS NEMT Prior Authorization**

Families and individuals enrolled in CSHCS will no longer be required to obtain prior authorization from the LHD to be eligible for reimbursement of expenses associated with in-state NEMT ground transportation and lodging to obtain qualifying medical care and treatment from a CSHCS-approved provider. Families and individuals are encouraged to contact their LHD representative prior to travel to ensure that travel meets reimbursement requirements but will no longer be required to obtain written authorization prior to travel taking place. Requests for NEMT reimbursement should be submitted to the LHD within 30 days of travel. All requests for reimbursement must be received by Michigan Department of Health and Human Services (MDHHS) within 90 days of travel to be considered for payment.

This policy change applies only to non-emergency ground transportation and lodging and does not change prior authorization requirements for air transportation or out-of-state medical care. This policy applies to CSHCS reimbursement of NEMT only and does not change requirements that may be in place through commercial insurance, Medicaid, or Medicaid Health Plans. Beneficiaries enrolled in Medicaid Fee-for-Service (FFS) or in a Medicaid Health Plan receiving Medicaid-covered services must follow Medicaid requirements to receive NEMT. All other requirements of CSHCS NEMT assistance remain unchanged.

## Manual Maintenance

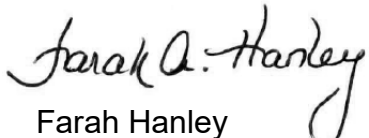
Retain this bulletin until the information is incorporated into the MDHHS Medicaid Provider Manual.

## Questions

Any questions regarding this bulletin should be directed to Provider Inquiry, Department of Health and Human Services, P.O. Box 30731, Lansing, Michigan 48909-8231, or e-mailed to [ProviderSupport@michigan.gov](mailto:ProviderSupport@michigan.gov). When you submit an e-mail, be sure to include your name, affiliation, NPI number, and phone number so you may be contacted if necessary. Typical Providers may phone toll-free 1-800-292-2550. Atypical Providers may phone toll-free 1-800-979-4662.

An electronic copy of this document is available at [www.michigan.gov/medicaidproviders](http://www.michigan.gov/medicaidproviders) >> Policy, Letters & Forms.

## Approved

  
Farah Hanley  
Chief Deputy for Health