

Bulletin Number: MMP 21-37

Distribution: Bridges Eligibility Manual (BEM) and Bridges Administrative Manual (BAM) Holders, Medicaid Non-Emergency Medical Transportation (NEMT) Contractor, Medicaid Health Plans (MHP), Integrated Care Organizations (ICO), MI Choice Waiver Agencies

Issued: August 1, 2022

Subject: Transportation Provider Qualifications

Effective: September 1, 2022

Programs Affected: Medicaid, Healthy Michigan Plan, MIChild, Maternal Infant Health Program (MIHP)

Note: Implementation of this policy is contingent upon approval of a State Plan Amendment (SPA) by the Centers for Medicare & Medicaid Services (CMS).

The purpose of this bulletin is to inform Medicaid Fee-for-Service (FFS) NEMT authorizing parties of changes to FFS NEMT policy. These changes impact NEMT providers exempt from the Community Health Automated Medicaid Processing System (CHAMPS) enrollment and screening requirements including taxicab companies, transportation network companies (also known as rideshare companies), and family members or foster parents of beneficiaries. (Refer to the Michigan Department of Health and Human Services ([MDHHS Medicaid Provider Manual](#)) for Medicaid FFS transportation policy.) For services for Medicaid beneficiaries enrolled in a Medicaid Health Plan (MHP), Integrated Care Organization (ICO) or MI Choice Waiver agency, the beneficiary's health plan or waiver agency should be contacted for policy and coverage information.

Transportation Provider Qualifications

All individual and agency transportation providers must adhere to specific qualifications in order to receive Medicaid reimbursement for providing NEMT services. (Refer to the NEMT chapter of the Medicaid Provider Manual for transportation provider qualifications.) Additional transportation provider qualifications will be required by Medicaid FFS policy due to new Medicaid program requirements set by the Consolidated Appropriations Act of 2021.

To be authorized to provide and receive reimbursement for NEMT services, a transportation provider who is a beneficiary's family member or foster parent, or a taxicab driver, must not be excluded from participating in any federal health care program, or listed on the MDHHS sanctioned provider list or the U.S. Department of Health and Human Services (HHS) exclusion list. The provider also must not have been convicted under a federal or state law after August 21, 1996, for a felony criminal offense relating to the unlawful manufacture,

distribution, prescription, or dispensing of a controlled substance. The provider will report any felony conviction relating to a controlled substance and traffic violations. A transportation network company (also known as a rideshare company) and its individual drivers must meet these qualifications in order to provide NEMT services and receive reimbursement by the Medicaid NEMT Contractor, health plan or waiver agency.

Manual Maintenance

Retain this bulletin until the information is incorporated into the MDHHS Medicaid Provider Manual.

Questions

Any questions regarding this bulletin should be directed to Provider Inquiry, Department of Health and Human Services, P.O. Box 30731, Lansing, Michigan 48909-8231, or e-mailed to ProviderSupport@michigan.gov. When you submit an e-mail, be sure to include your name, affiliation, NPI number, and phone number so you may be contacted if necessary. Providers may phone toll-free 1-800-292-2550.

An electronic version of this document is available at www.michigan.gov/medicaidproviders >> Policy, Letters & Forms.

Approved


Farah Hanley
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