

Bulletin Number: MMP 22-53

Distribution: Bridges Eligibility Manual (BEM) and Bridges Administrative Manual (BAM) Holders, Medicaid Non-Emergency Medical Transportation (NEMT) Contractor

Issued: April 7, 2023

Subject: Rescinding COVID-19 Non-Emergency Medical Transportation Flexibilities

Effective: May 12, 2023

Programs Affected: Medicaid, Healthy Michigan Plan, MIChild

Medicaid Health Plans (MHPs) and Integrated Care Organizations (ICOs) must provide the full range of covered services described in this policy at a minimum and may choose to provide services over and above those specified. For beneficiaries enrolled in an MHP or ICO, the provider must check with the beneficiary's MHP/ICO for prior authorization requirements.

The purpose of this bulletin is to inform authorizing parties that the Michigan Department of Health and Human Services (MDHHS) will rescind the COVID-19 Non-Emergency Medical Transportation (NEMT) flexibilities described in Bulletin MSA 20-23, issued April 29, 2020. The NEMT requirements below will be reinstated effective the day following the end of the COVID-19 federal public health emergency (PHE).

The Medicaid program will return to covering the least-costly available mode of transportation appropriate for the beneficiary's needs.

The completion of a Medical Verification for Transportation form (DHS-5330) will be required for special transportation, round-trip and mileage rates over the fee-for-service (FFS) Medicaid rate schedule, and transportation reimbursement requests for medical care outside a beneficiary's community when comparable care is locally available. Special transportation includes medically necessary wheelchair lift-equipped vehicles, Medi-Vans, or medically necessary attendants.

The following will become permanent policy: The completion of a Medical Transportation Statement (MSA-4674) via telephone will be limited to only filling in missing information from a submitted form. Verbal attestation may be used for obtaining missing signatures. Authorizing parties will accept the submission of DHS-5330 and MSA-4674 forms via email and fax.

All prior authorization requests must be faxed to the MDHHS Program Review Division (PRD). Local MDHHS county offices must fax requests to 517-241-7813. Local MDHHS county offices without access to a fax machine can email requests to MDHHS-PRD-NEMT@michigan.gov. (Refer to the Non-Emergency Medical Transportation chapter of the MDHHS Medicaid Provider Manual, Prior Authorization section, for prior authorization requirements.)

Manual Maintenance

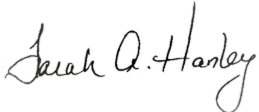
Information is time-limited and will not be incorporated into any policy or procedure manuals.

Questions

Any questions regarding this bulletin should be directed to Provider Inquiry, Department of Health and Human Services, P.O. Box 30731, Lansing, Michigan 48909-8231, or e-mailed to ProviderSupport@michigan.gov. When you submit an e-mail, be sure to include your name, affiliation, NPI number, and phone number so you may be contacted if necessary. Typical Providers may phone toll-free 1-800-292-2550. Atypical Providers may phone toll-free 1-800-979-4662.

An electronic copy of this document is available at www.michigan.gov/medicaidproviders >> Policy, Letters & Forms.

Approved



Farah Hanley
Senior Chief Deputy Director for Health