

April 13, 2023

<Provider Name>  
<Provider Address 1>  
<Provider Address 2>  
<City> <State> zipcode5-zipcode4

Dear Provider:

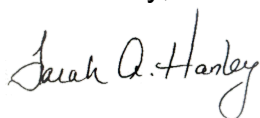
RE: Termination of Numbered Letter L 20-39 for MI Choice Provider Monitoring

During the COVID-19 public health emergency (PHE), the State of Michigan placed restrictions on access to facilities such as adult foster care, homes for the aged, assisted living facilities, and nursing homes where MI Choice participants may reside or receive MI Choice services. MI Choice waiver agencies have contract and policy requirements to conduct monitoring activities with these providers, but the access restrictions made this difficult to do in-person. [Numbered Letter L 20-39](#), released on June 25, 2020, instructed waiver agencies to continue to conduct provider monitoring responsibilities to the extent possible while complying with the restrictions imposed by the state.

Due to the upcoming end of the COVID-19 PHE, and access restrictions for these facilities no longer in place, the Michigan Department of Health and Human Services (MDHHS) is rescinding the guidance offered in [Numbered Letter L 20-39](#). Effective May 12, 2023, MI Choice waiver agencies will be required to resume normal operations for provider monitoring as outlined in the MI Choice contract and policy, including any in-person methods for completing these requirements.

An electronic version of this document is available at [www.michigan.gov/medicaidproviders](http://www.michigan.gov/medicaidproviders)>> Policy, Letters & Forms.

Sincerely,



Farah Hanley  
Senior Chief Deputy Director for Health

L 23-29