

August 27, 2024

<Provider Name>
<Provider Address 1>
<Provider Address 2>
<City> <State> zipcode5-zipcode4

Dear Home Help Provider:

RE: Changes to Home Help Authorizations and Payments Delayed

The Michigan Department of Health and Human Services (MDHHS) is writing to update you on the status of Project Number 2355-HH, Changes to Home Help Authorizations and Payments. This policy was scheduled to go into effect on July 1, 2024. It is now delayed until further notice.

Please note the following important points about this policy delay:

- The proposed two-week cycle will not go into effect on July 1, 2024. Home Help providers will continue to provide and bill for one month of services.
- MDHHS will continue to issue monthly Home Help payments.
- Payments will continue to be based on how often tasks on the Time and Task are provided. Payments will not be based on time logged.
- Home Help providers must continue to submit the Electronic Service Verification, Paper Service Verification or MSA-1904 Home Help Agency Invoice for payment.

This policy delay does not impact Electronic Visit Verification (EVV) requirements for Home Help providers. Agency providers and their caregivers who do not have an approved live-in caregiver exemption on file with MDHHS must use EVV for services on and after July 1, 2024. Individual caregivers who do not have an approved live-in caregiver exemption on file with MDHHS must use EVV for services on and after September 3, 2024. Please see [Bulletin MMP 24-21](#) for more details.

MDHHS will advise Home Help providers and clients when the changes in Project Number 2355-HH are scheduled to go into effect. If you would like to review the proposed policy, go to www.michigan.gov/homehelp > Tools and Resources > Policy Bulletins and L Letters > Proposed Policy Bulletins.

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If you have questions, you can call Provider Support at 1-800-979-4662 or email them at providersupport@michigan.gov.

An electronic copy of this letter is available at www.michigan.gov/medicaidproviders >>
Policy, Letters & Forms.

Sincerely,

A handwritten signature in black ink that reads "Meghan E. Groen". The signature is written in a cursive style with a large, stylized "M" and "G".

Meghan E. Groen, Director
Behavioral and Physical Health and Aging Services Administration