



STATE OF MICHIGAN

GRETCHEN WHITMER
GOVERNOR

DEPARTMENT OF HEALTH AND HUMAN SERVICES
LANSING

ELIZABETH HERTEL
DIRECTOR

March 25, 2025

<Provider Name>
<Provider Address 1>
<Provider Address 2>
<City> <State> zipcode5-zipcode4

Dear Provider:

The purpose of this letter is to provide clarification regarding claim notes and primary diagnosis codes used for Medicaid coverage of Community Health Worker (CHW)/Community Health Representative (CHR) services, as outlined in bulletin [MMP 23-74](#).

The Michigan Department of Health and Human Services (MDHHS) has determined that the following claim notes are not permissible to use when billing for Community Health Worker (CHW)/Community Health Representative (CHR) services. The claim notes listed below are not included in the service components of the policy as approved by CMS:

- C400 Chronic Health Condition- Other
- S400 Social Need- Other
- P400 Pregnancy and up to 12 months Postpartum- Other
- T400 Other Eligibility- Other

All other claim notes listed under MMP 23-74 remain applicable to the policy.

Providers must include a primary diagnosis on each claim submitted and should also insert claim notes as listed in MMP 23-74 to provide additional information about the services being performed.

For questions, please contact providersupport@michigan.gov.

An electronic copy of this letter is available at www.michigan.gov/medicaidproviders >> Policy, Letters & Forms.

Sincerely,

Meghan E. Groen, Director
Behavioral and Physical Health and Aging Services Administration