

September 19, 2025

<Provider Name>
<Provider Address 1>
<Provider Address 2>
<City> <State> zipcode5-zipcode4

Dear Medicaid Fee-for-Service (FFS) Pharmacy Provider:

RE: Electronic Funds Transfer (EFT) Enrollment Requirement for Pharmacy Payments

The purpose of this letter is to inform Michigan Medicaid pharmacy providers that enrollment in EFT will be required to receive FFS pharmacy payments. This requirement will be effective December 1, 2025, and will eliminate the irregularity of mail delivery and possibility of lost checks while increasing payment security.

Beginning December 1, 2025, paper check payments will no longer be distributed.

EFT enrollment will be mandatory by December 1, 2025. Providers not currently enrolled must first register with the Prime Therapeutics User Administration Console (UAC). The UAC Quick Start Guide provides instructions on the registration process and can be accessed at: <https://uac.primetherapeutics.com/help/>.

Once enrolled, users will have access to the Provider Job Aid/Prime Therapeutics Financial Portal Guide which will provide instructions on completing the EFT enrollment process.

After submitting an enrollment request, providers will receive a phone call within five business days to verify the information provided. Providers should make every effort to complete this verification as soon as possible once contacted to avoid any delays in finalizing enrollment.

Questions pertaining to EFT enrollment and/or 835 Remittance Advice should be directed to the Prime Therapeutics Provider Support Line at 1-888-277-5510, Option 1, or submit an email to the Prime Therapeutics Provider Relations team at: providerrelations@primetherapeutics.com.

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An electronic version of this document is available at www.michigan.gov/medicaidproviders >>
Policy, Letters & Forms.

Sincerely,

A handwritten signature in black ink that reads "Meghan E. Groen". The signature is written in a cursive, flowing style.

Meghan E. Groen, Chief Deputy Director
Health Services